Office of the Administrator

Takiyah A. Douse
Interim Administrator

NEWS RELEASE
Danielle Harris, Public Information Manager
706-312-5511 (office) dharris@augustaga.gov

Augusta, Georgia launches online portal for open records

AUGUSTA, GA (September 1, 2022) – Augusta, Georgia has launched a web-based system as Augusta's preferred first choice for submitting and tracking open records requests to Augusta, Georgia. The Open Records Request portal provides citizens a way to request public records while enabling Augusta to demonstrate a high degree of transparency as it meets its obligations to the public and the Georgia Open Records Act. Augusta, Georgia has also designated an Open Records Officer to implement the web-based system and to manage Augusta's open records request process.

"Augusta is committed to being transparent with the community, and this new online system is helping us provide the public with the information they need more efficiently than ever before," said Augusta, Georgia's Interim Administrator Takiyah A. Douse.

Augusta's Open Records Request portal allows the requester to create a profile to submit their requests, monitor the status of their requests, as well as access any responsive records provided by Augusta. The portal also allows the requester to communicate directly with the Open Records Officer, which the system records and stores for additional transparency.

Augusta, Georgia strongly encourages all requesters to utilize the Open Records Request portal as the most efficient and effective way to submit requests and receive responsive records. Click here to submit an open records request and view answers to frequently asked questions about available records. For additional information, call 706-821-4899 or email openrecords@augustaga.gov.

Media interested in covering this topic should contact Public Information Manager Danielle Harris at 706-564-3460.

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