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**NEWS RELEASE**

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**Augusta 911 Center receives national recognition**

**AUGUSTA, GA (Nov. 8, 2021)** – The Augusta 911 Center has received national recognition for the staff's use of technological advancements and essential training. Due to the COVID-19 pandemic, distribution of these awards was delayed until this year.

The Center received the 2020 Association of Public-Safety Communications Officials (APCO) Public Safety Communications Technology Leadership-Small Agency Award for their use of technological advancements to benefit their center, employees, and citizens. The Augusta 911 Center has implemented several technology projects, including a platform to quickly locate and enter emergency 911 calls for faster service.

The National Center for Missing & Exploited Children 911 Center also recognized the Augusta 911 Center for meeting essential training and policy elements demonstrating preparedness for responding to missing child incidents. The Missing Kids Readiness Program (MKRP) promotes best practices for responding to calls of missing, abducted, and sexually exploited children. The Augusta 911 Center is one of 12 emergency communications centers in Georgia actively participating in the program.

"The commitment and outstanding work performed each day and night by our first responder communications officers and staff deserves to be noticed," said Daniel Dunlap, director of Augusta 911 Center. "Their utilization of technology and best practices are vital to the safety of our fellow first responders and citizens."

Media interested in covering this topic should contact Danielle Harris at [dharris@augustaga.gov](mailto:dharris@augustaga.gov) or call 706-564-3460.

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