Submitting a Request to MyAugusta 311

1 Start by clicking the ⊕ in the middle of the bottom navigation menu.

2 Add a photo to your request.

This is highly recommended because it'll help our technicians identify the exact location of the issue.

3 Enter the address of the issue or select the location finder on the bottom right.

For best results, allow the app to use your location. Otherwise, please include the ZIP code.

4 Start typing in the search bar to find a request category that fits your issue. If unknown, select "General Information Request" and we'll assist!

5 Add a description, review notes or messages, and answer any additional questions we've added to help resolve the issue.

SeeClickFix