Augusta - Richmond County Emergency Management Agency

Emergency Operations Plan

Plan Approved:

Revised:
12-JUL-11

Please insert your local resolution here.

RECORD OF REVISIONS

Date	Author	Section	Detail
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Richmond County
EMERGENCY OPERATIONS PLAN

Local Resolution

Record of Revisions

Distribution List

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PREFACE

This Emergency Operations Plan (EOP) describes the management and coordination of resources and personnel during periods of major emergency. This comprehensive local emergency operations plan is developed to ensure mitigation and preparedness, appropriate response and timely recovery from natural and man made hazards which may affect residents of Richmond County.

This plan supersedes the Emergency Operations Plan dated from old eLEOP. It incorporates guidance from the Georgia Emergency Management Agency (GEMA) as well as lessons learned from disasters and emergencies that have threatened Richmond County. The Plan will be updated at the latest, every four years. The plan:

- Defines emergency response in compliance with the State-mandated Emergency Operations Plan process.
- Establishes emergency response policies that provide Departments and Agencies with guidance for the coordination and direction of municipal plans and procedures.
- Provides a basis for unified training and response exercises.

The plan consists of the following components:

- The Basic Plan describes the structure and processes comprising a county approach to incident management designed to integrate the efforts of municipal governments, the private sector, and non-governmental organizations. The Basic Plan includes the: purpose, situation, assumptions, concept of operations, organization, assignment of responsibilities, administration, logistics, planning and operational activities.
- Appendices provide other relevant supporting information, including terms, definitions, and authorities.
- Emergency Support Function Annexes detail the missions, policies, structures, and responsibilities of County agencies for coordinating resource and programmatic support to municipalities during Incidents of Critical Significance.
- Support Annexes prescribe guidance and describe functional processes and administrative requirements necessary to ensure efficient and effective implementation of incident management objectives.
- Incident Annexes address contingency or hazard situations requiring specialized application of the EOP. The Incident Annexes describe the missions, policies, responsibilities, and coordination processes that govern the interaction of public and private entities engaged in incident management and emergency response operations across a spectrum of potential hazards. Due to security precautions and changing nature of their operational procedures, these Annexes, their supporting plans, and operational supplements are published separately.

The following is a summary of the 15 Emergency Support Functions:

1. *Transportation*: Support and assist municipal, county, private sector, and voluntary organizations requiring transportation for an actual or potential Incident of Critical Significance.

2. *Communications*: Ensures the provision of communications support to municipal, county, and private-sector response efforts during an Incident of Critical Significance.

3. *Public Works and Engineering*: Coordinates and organizes the capabilities and resources of the municipal and county governments to facilitate the delivery of services, technical assistance, engineering expertise, construction management, and other support to prevent, prepare for, respond to, and/or recover from an Incident of Critical Significance.

4. *Firefighting*: Enable the detection and suppression of wild-land, rural, and urban fires resulting from, or occurring coincidentally with an Incident of Critical Significance.

5. *Emergency Management Services*: Responsible for supporting overall activities of the County Government for County incident management.

6. *Mass Care, Housing and Human Services*: Supports County-wide, municipal, and non-governmental organization efforts to address non-medical mass care, housing, and human services needs of individuals and/or families impacted by Incidents of Critical Significance.

7. *Resource Support*: Supports volunteer services, County agencies, and municipal governments tracking, providing, and/or requiring resource support before, during, and/or after Incidents of Critical Significance.

8. *Public Health and Medical Services*: Provide the mechanism for coordinated County assistance to supplement municipal resources in response to public health and medical care needs (to include veterinary and/or animal health issues when appropriate) for potential or actual Incidents of Critical Significance and/or during a developing potential health and medical situation.

9. *Search and Rescue*: Rapidly deploy components of the National US Response System to provide specialized life-saving assistance to municipal authorities during an Incident of Critical Significance.

10. *Hazardous Materials*: Coordinate County support in response to an actual or potential discharge and/or uncontrolled release of oil or hazardous materials during Incidents of Critical Significance.

11. *Agriculture and Natural Resources*: supports County and authorities and other agency efforts to address: Provision of nutrition assistance; control and eradication of an outbreak of a highly contagious or economically devastating animal/zoonotic

disease; assurance of food safety and food security and; protection of natural and cultural resources and historic properties.

12. *Energy*: Restore damaged energy systems and components during a potential of actual Incident of Critical Significance.

13. *Public Safety and Security Services*: Integrates County public safety and security capabilities and resources to support the full range of incident management activities associated with potential or actual Incidents of Critical Significance.

14. *Long Term Recovery and Mitigation*: Provides a framework for County Government support to municipal governments, nongovernmental organizations, and the private sector designed to enable community recovery from the long-term consequences of an Incident of Critical Significance.

15. *External Affairs*: Ensures that sufficient County assets are deployed to the field during a potential or actual Incident of Critical Significance to provide accurate, coordinated, and timely information to affected audiences, including governments, media, the private sector, and the populace.

BASIC PLAN

I. INTRODUCTION

Summary

This plan establishes a framework for emergency management planning and response to: prevent emergency situations; reduce vulnerability during disasters; establish capabilities to protect residents from effects of crisis; respond effectively and efficiently to actual emergencies; and provide for rapid recovery from any emergency or disaster affecting the local jurisdiction and Richmond County.

This Emergency Operations Plan (EOP) is predicated on the National Incident Management System (NIMS) which integrates the capabilities and resources of various municipal jurisdictions, incident management and emergency response disciplines, nongovernmental organizations (NGOs), and the private sector into a cohesive, coordinated, and seamless framework for incident management. The EOP, using the NIMS, is an all-hazards plan that provides the structure and mechanisms for policy and operational coordination for incident management. Consistent with the model provided in the NIMS, the EOP can be partially or fully implemented in the context of a threat, anticipation of a significant event, or the response to a significant event. Selective implementation through the activation of one or more of the systems components allows maximum flexibility in meeting the unique operational and information-sharing requirements of the situation at hand and enabling effective interaction between various entities. The EOP, as the core operational plan for incident management, establishes county-level coordinating structures, processes, and protocols that will be incorporated into certain existing interagency incident- or hazard-specific plans (such as the Hurricane Plan) that is designed to implement specific statutory authorities and responsibilities of various departments and agencies in particular contingency.

Purpose

The purpose of the EOP is to establish a comprehensive, countywide, all-hazards approach to incident management across a spectrum of activities including prevention, preparedness, response, and recovery. The EOP incorporates best practices and procedures from various incident management disciplines - homeland security, emergency management, law enforcement, firefighting, hazardous materials response, public works, public health, emergency medical services, and responder and recovery worker health and safety - and integrates them into a unified coordinating structure. The EOP provides the framework for interaction with municipal governments; the private sector; and NGOs in the context of incident prevention, preparedness, response, and recovery activities. It describes capabilities and resources and establishes responsibilities, operational processes, and protocols to help protect from natural and manmade hazards; save lives; protect public health, safety, property, and the environment; and reduce adverse psychological consequences and disruptions. Finally, the EOP serves as the foundation for the development of detailed supplemental plans and procedures to effectively and efficiently implement incident management activities and assistance in the context of specific types of incidents.

The EOP, using the NIMS, establishes mechanisms to:

- Maximize the integration of incident-related prevention, preparedness, response, and recovery activities;
- Improve coordination and integration of County, municipal, private-sector, and nongovernmental organization partners;
- Maximize efficient utilization of resources needed for effective incident management and Critical Infrastructure/Key Resources protection and restoration;
- Improve incident management communications and increase situational awareness across jurisdictions and between the public and private sectors;
- Facilitate emergency mutual aid and emergency support to municipal governments;
- Provide a proactive and integrated response to catastrophic events; and
- Address linkages to other incident management and emergency response plans developed for specific types of incidents or hazards.

A number of plans are linked to the EOP in the context of disasters or emergencies, but remain as stand-alone documents in that they also provide detailed protocols for responding to routine incidents that normally are managed by County agencies without the need for supplemental coordination. The EOP also incorporates other existing emergency response and incident management plans (with appropriate modifications and revisions) as integrated components, operational supplements, or supporting tactical plans.

This plan consists of the following components:

Scope and Applicability

The EOP covers the full range of complex and constantly changing requirements in anticipation of or in response to threats or acts of terrorism, major disasters, and other emergencies. The EOP also provides the basis to initiate long-term community recovery and mitigation activities.

The EOP establishes interagency and multi-jurisdictional mechanisms for involvement in and coordination of, incident management operations.

This plan distinguishes between incidents that require County coordination, termed disasters or emergencies, and the majority of incidents that are handled by responsible jurisdictions or agencies through other established authorities and existing plans.

In addition, the EOP:

- Recognizes and incorporates the various jurisdictional and functional authorities of departments and agencies; municipal governments; and private-sector organizations in incident management.

- Details the specific incident management roles and responsibilities of the departments and agencies involved in incident management as defined in relevant statutes and directives.
- Establishes the multi-agency organizational structures and processes required to implement the authorities, roles, and responsibilities for incident management.

This plan is applicable to all departments and agencies that may be requested to provide assistance or conduct operations in the context of actual or potential disasters or emergencies.

Disasters or emergencies are high-impact events that require a coordinated and effective response by an appropriate combination of County, municipal, private-sector, and nongovernmental entities in order to save lives, minimize damage, and provide the basis for long-term community recovery and mitigation activities.

Key Concepts

This section summarizes key concepts that are reflected throughout the EOP.

- Systematic and coordinated incident management, including protocols for:
  - Coordinated action;
  - Alert and notification;
  - Mobilization of County resources to augment existing municipal capabilities;
  - Operating under differing threats or threat levels; and
  - Integration of crisis and consequence management functions.
- Proactive notification and deployment of resources in anticipation of or in response to catastrophic events in coordination and collaboration with municipal governments and private entities when possible.
- Organizing interagency efforts to minimize damage, restore impacted areas to pre-incident conditions if feasible, and/or implement programs to mitigate vulnerability to future events.
- Coordinating worker safety and health, private-sector involvement, and other activities that are common to the majority of incidents (see Support Annexes).
- Organizing ESFs to facilitate the delivery of critical resources, assets, and assistance. Departments and agencies are assigned to lead or support ESFs based on authorities, resources, and capabilities.
- Providing mechanisms for vertical and horizontal coordination, communications, and information sharing in response to threats or incidents. These mechanisms

facilitate coordination among municipal entities and the County Government, as well as between the public and private sectors.

- Facilitating support to County departments and agencies acting under the requesting department or agencys own authorities.
- Developing detailed supplemental operations, tactical, and hazard-specific contingency plans and procedures.
- Providing the basis for coordination of interdepartmental and municipal planning, training, exercising, assessment, coordination, and information exchange.

II. PLANNING ASSUMPTIONS AND CONSIDERATIONS

The EOP is based on the planning assumptions and considerations presented in this section.

- Incidents are typically managed at the lowest possible organizational and jurisdictional level.
- Incident management activities will be initiated and conducted using the principles contained in the NIMS.
- The combined expertise and capabilities of government at all levels, the private sector, and nongovernmental organizations will be required to prevent, prepare for, respond to, and recover from disasters and emergencies.
- Disasters and emergencies require the Augusta - Richmond County Emergency Management Agency to coordinate operations and/or resources, and may:
    - Occur at any time with little or no warning in the context of a general or specific threat or hazard;
    - Require significant information-sharing at the unclassified and classified levels across multiple jurisdictions and between the public and private sectors;
    - Involve single or multiple jurisdictions;
    - Have significant regional impact and/or require significant regional information sharing, resource coordination, and/or assistance;
    - Span the spectrum of incident management to include prevention, preparedness, response, and recovery;
    - Involve multiple, highly varied hazards or threats on a regional scale;
    - Result in numerous casualties; fatalities; displaced people; property loss; disruption of normal life support systems, essential public services, and basic infrastructure; and significant damage to the environment;
    - Impact critical infrastructures across sectors;
    - Overwhelm capabilities of municipal governments, and private-sector infrastructure owners and operators;
    - Attract a sizeable influx of independent, spontaneous volunteers and supplies;
    - Require extremely short-notice asset coordination and response timelines; and
    - Require prolonged, sustained incident management operations and support activities.

- Top priorities for incident management are to:
    - Save lives and protect the health and safety of the public, responders, and recovery workers;
    - Ensure security of the county;
    - Prevent an imminent incident, including acts of terrorism, from occurring;
    - Protect and restore critical infrastructure and key resources;
    - Conduct law enforcement investigations to resolve the incident, apprehend the perpetrators, and collect and preserve evidence for prosecution and/or attribution;
    - Protect property and mitigate the damage and impact to individuals, communities, and the environment; and
    - Facilitate recovery of individuals, families, businesses, governments, and the environment.

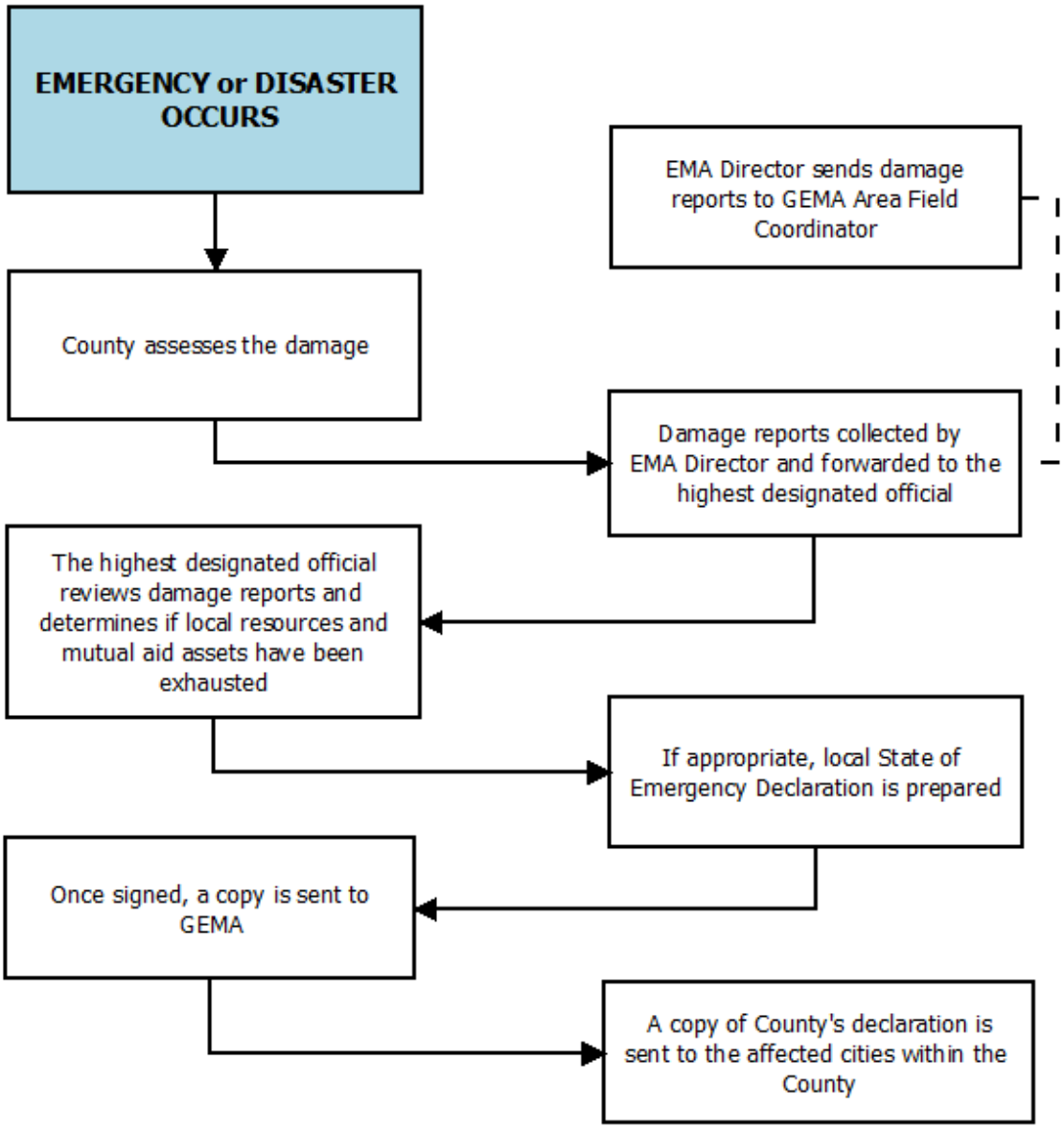
- Deployment of resources and incident management actions during an actual or potential terrorist incident are conducted in coordination with the Federal Bureau of Investigation (FBI).
- Departments and agencies at all levels of government and certain NGOs, such as the American Red Cross, may be required to deploy to disaster areas or emergency events on short notice to provide timely and effective mutual aid and/or intergovernmental assistance.
- The degree of County involvement in incident operations depends largely upon the specific authority or jurisdiction. Other factors that may be considered include:
    - The municipal needs and/or requests for external support, or ability to manage the incident;
    - The economic ability of the affected entity to recover from the incident;
    - The type or location of the incident;
    - The severity and magnitude of the incident; and
    - The need to protect the public health or welfare or the environment.
    - Departments and agencies support these mission in accordance with authorities and guidance and are expected to provide:
        - Initial and/or ongoing response, when warranted, under their own authorities and funding;

- Alert, notification, pre-positioning, and timely delivery of resources to enable the management of potential and actual disasters or emergencies; and

- Proactive support for catastrophic or potentially catastrophic incidents using protocols for expedited delivery of resources.

- For disasters or emergencies that are Presidentially declared, state and/or Federal support is delivered in accordance with relevant provisions of the Stafford Act. (Note that while all Presidentially declared disasters and emergencies under the Stafford Act are considered incidents of critical significance, not all incidents necessarily result in disaster or emergency declarations under the Stafford Act.)

Emergency Declaration Process



It is anticipated and expected that if the emergency or disaster is obviously widespread and all local resources mutual aid assets have already been exhausted, the highest designated official can make a declaration without waiting for a report regarding damages.

III. ROLES AND RESPONSIBILITIES

Local Government Responsibilities

Police, fire, public health and medical, emergency management, public works, environmental response, and other personnel are often the first to arrive and the last to leave an incident site. In some instances, a County agency in the area may act as a first responder, and the assets of County agencies may be used to advise or assist municipal officials in accordance with agency authorities and procedures. Mutual aid agreements provide mechanisms to mobilize and employ resources from neighboring jurisdictions to support the incident command. When resources and capabilities are overwhelmed, the County may request State assistance under a Governors disaster or emergency declaration. Summarized below are the responsibilities of the Chief Executive Officer.

A municipal mayor or city or County Chairman or their designee, as a jurisdictions chief executive, is responsible for the public safety and welfare of the people of that jurisdiction. The Chief Executive Officer:

- Is responsible for coordinating resources to address the full spectrum of actions to prevent, prepare for, respond to, and recover from incidents involving all hazards including terrorism, natural disasters, accidents, and other contingencies;
- Dependent upon law, has extraordinary powers to suspend laws and ordinances, such as to establish a curfew, direct evacuations, and, in coordination with the health authority, to order a quarantine;
- Provides leadership and plays a key role in communicating to the public, and in helping people, businesses, and organizations cope with the consequences of any type of incident within the jurisdiction;
- Negotiates and enters into mutual aid agreements with other jurisdictions to facilitate resource-sharing; and
- Requests State and, if necessary, Federal assistance through the Governor of the State when the jurisdictions capabilities have been exceeded or exhausted.

Emergency Support Functions

The EOP applies a functional approach that groups the capabilities of municipal and county departments and some volunteer and non-government organizations into ESFs to provide the planning, support, resources, program implementation, and emergency services that are most likely to be needed during disaster or emergency incidents. The County response to actual or potential disasters or emergencies is typically provided through the full or partial activation of the ESF structure as necessary. The ESFs serve as the coordination mechanism to provide assistance to municipal governments or to County departments and agencies conducting missions of primary County responsibility.

Each ESF is comprised of primary and support agencies. The EOP identifies primary agencies on the basis of authorities, resources, and capabilities. Support agencies are assigned based on resources and capabilities in a given functional area. The resources provided by the ESFs reflect categories identified in the NIMS. ESFs are expected to support one another in carrying out their respective roles and responsibilities. Additional discussion on roles and responsibilities of ESF primary agencies, and support agencies can be found in the introduction to the ESF Annexes.

Note that not all disaster or emergency incidents result in the activation of all ESFs. It is possible that an incident can be adequately addressed by agencies through activation of certain EOP elements without the activation of ESFs. Similarly, operational security considerations may dictate that activation of EOP elements be kept to a minimum, particularly in the context of certain terrorism prevention activities.

Nongovernmental and Volunteer Organizations

Nongovernmental and volunteer organizations collaborate with first responders, governments at all levels, and other agencies and organizations providing relief services to sustain life, reduce physical and emotional distress, and promote recovery of disaster victims when assistance is not available from other sources. For example, the American Red Cross is an NGO that provides relief at the local level and also supports the Mass Care element of ESF 6. Community-based organizations receive government funding to provide essential public health services.

The Voluntary Organizations Active in Disaster (VOAD) is a consortium of approximately 30 recognized organizations of volunteers active in disaster relief. Such entities provide significant capabilities to incident management and response efforts at all levels. For example, the wildlife rescue and rehabilitation activities conducted during a pollution emergency are often carried out by private, nonprofit organizations working with natural resource trustee agencies.

Private Sector

EOP primary and support agencies coordinate with the private sector to effectively share information, form courses of action, and incorporate available resources to prevent, prepare for, respond to, and recover from disasters and emergencies.

Roles

The roles, responsibilities, and participation of the private sector during a disaster or emergency incident vary based on the nature of the organization and the type and impact of the incident. The roles of private-sector organizations are summarized below.

- Impacted Organization or Infrastructure
  Private-sector organizations may be affected by direct or indirect consequences of the incident, including privately owned critical infrastructure, key resources, and those main private-sector organizations that are significant to regional economic recovery from the incident. Examples of privately owned infrastructure include transportation, telecommunications, private utilities, financial institutions, and hospitals.

- Response Resource
  Private-sector organizations provide response resources (donated or compensated) during an incident - including specialized teams, equipment, and advanced technologies - through public-private emergency plans, mutual aid agreements, or incident specific requests from government and private-sector-volunteer initiatives.

- Regulated and/or Responsible Party
  Owners/operators of certain regulated facilities or hazardous operations may bear responsibilities under the law for preparing for and preventing incidents from occurring, and responding to an incident once it occurs. For example, some activities are required by law or regulation to maintain emergency (incident) preparedness plans, procedures, and facilities and to perform assessments, prompt notifications, and training for a response to an incident.

- State/Emergency Organization Member

- Private-sector organizations may serve as active partners in emergency preparedness and response organizations and activities.

Responsibilities

Private-sector organizations support the EOP (voluntarily or to comply with applicable laws and regulations) by sharing information with the government, identifying risks, performing vulnerability assessments, developing emergency response and business continuity plans, enhancing their overall readiness, implementing appropriate prevention and protection programs, and donating or otherwise providing goods and services through contractual arrangement or government purchases to assist in response to and recovery from an incident.

Certain organizations are required by existing law and regulation to bear the cost of planning and response to incidents, regardless of cause. In the case of an Incident of Critical Significance, these private-sector organizations are expected to mobilize and employ the resources necessary and available in accordance with their plans to address the consequences of incidents at their own facilities or incidents for which they are otherwise responsible.

Response Resources

Unless the response role is inherently governmental (e.g., law enforcement, etc.), private-sector organizations are encouraged to develop and maintain capabilities to respond to and manage a complete spectrum of incidents and emergencies. The County Government maintains ongoing interaction with the critical infrastructure and key resource industries to provide coordination for prevention, preparedness, response, and recovery activities. When practical, or when required under law, private-sector representatives should be included in planning and exercises. In some cases, the government may direct private-sector response resources when they have contractual relationships, using government funds.

Functional Coordination

The primary agency/agencies for each ESF maintain(s) working relations with its associated private-sector counterparts through partnership committees or other means (e.g., ESF 2, Communications - telecommunications industry; ESF 10, Hazardous Materials - oil and hazardous materials industries; etc.).

Citizen Involvement

Strong partnerships with citizen groups and organizations provide support for incident management prevention, preparedness, response, recovery, and mitigation.

The US Citizen Corps brings these groups together and focuses efforts of individuals through education, training, and volunteer service to help make communities safer, stronger, and better prepared to address the threats of terrorism, crime, public health issues, and disasters of all kinds.

Citizen Corps Councils implement Citizen Corps programs, which include Community Emergency Response Teams (CERTs), Medical Reserve Corps, Neighborhood Watch, Volunteers in Police Service, and the affiliate programs; provide opportunities for special skills and interests; develop targeted outreach for special-needs groups; and organize special projects and community events.

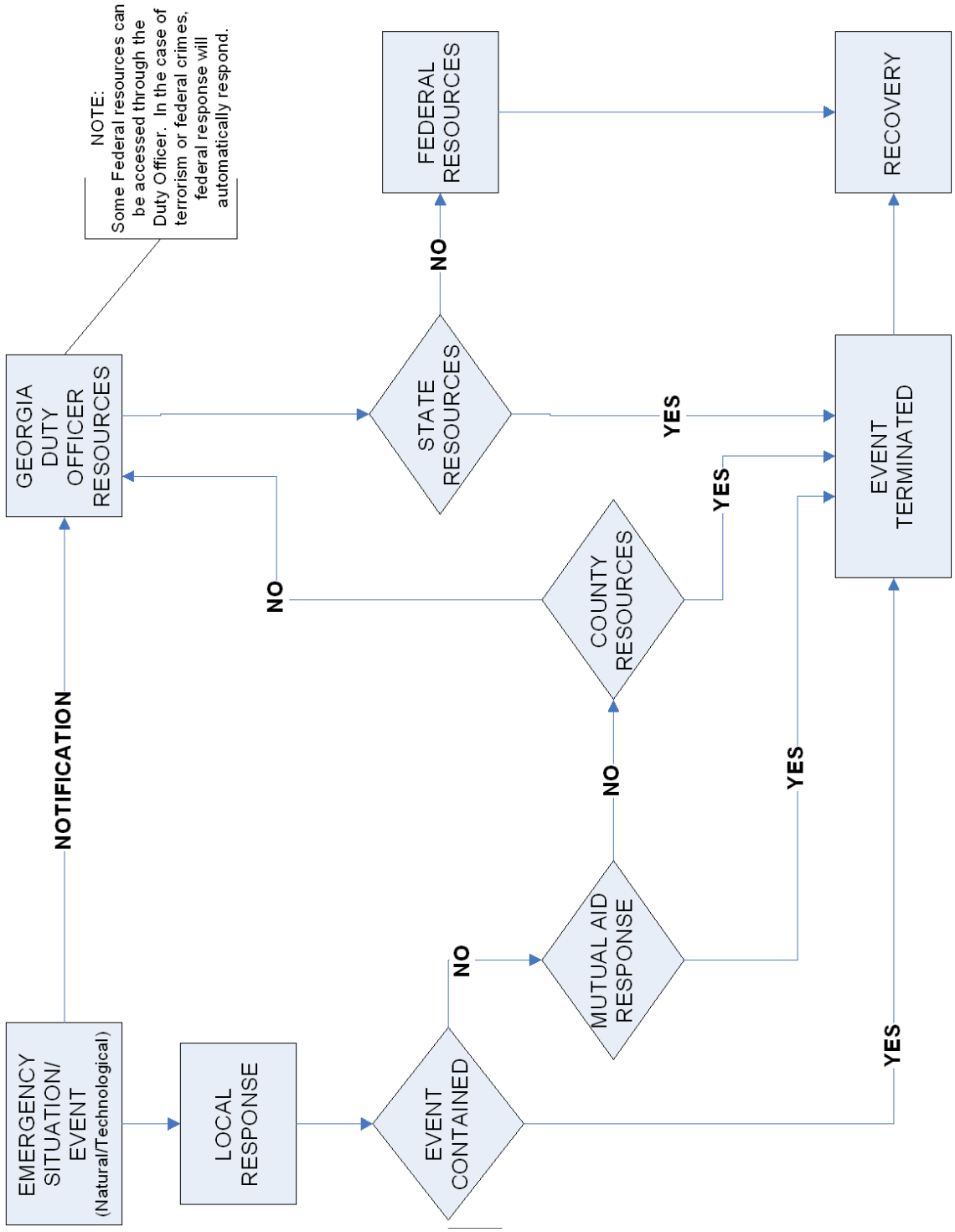
Citizen Corps Affiliate Programs expand the resources and materials available to communities through partnerships with programs and organizations that offer resources for public education, outreach, and training; represent volunteers interested in helping to make their communities safer; or offer volunteer service opportunities to support first responders, disaster relief activities, and community safety efforts.

Other programs unaffiliated with Citizen Corps also provide organized citizen involvement opportunities in support of response to major disasters and events of Critical Significance.

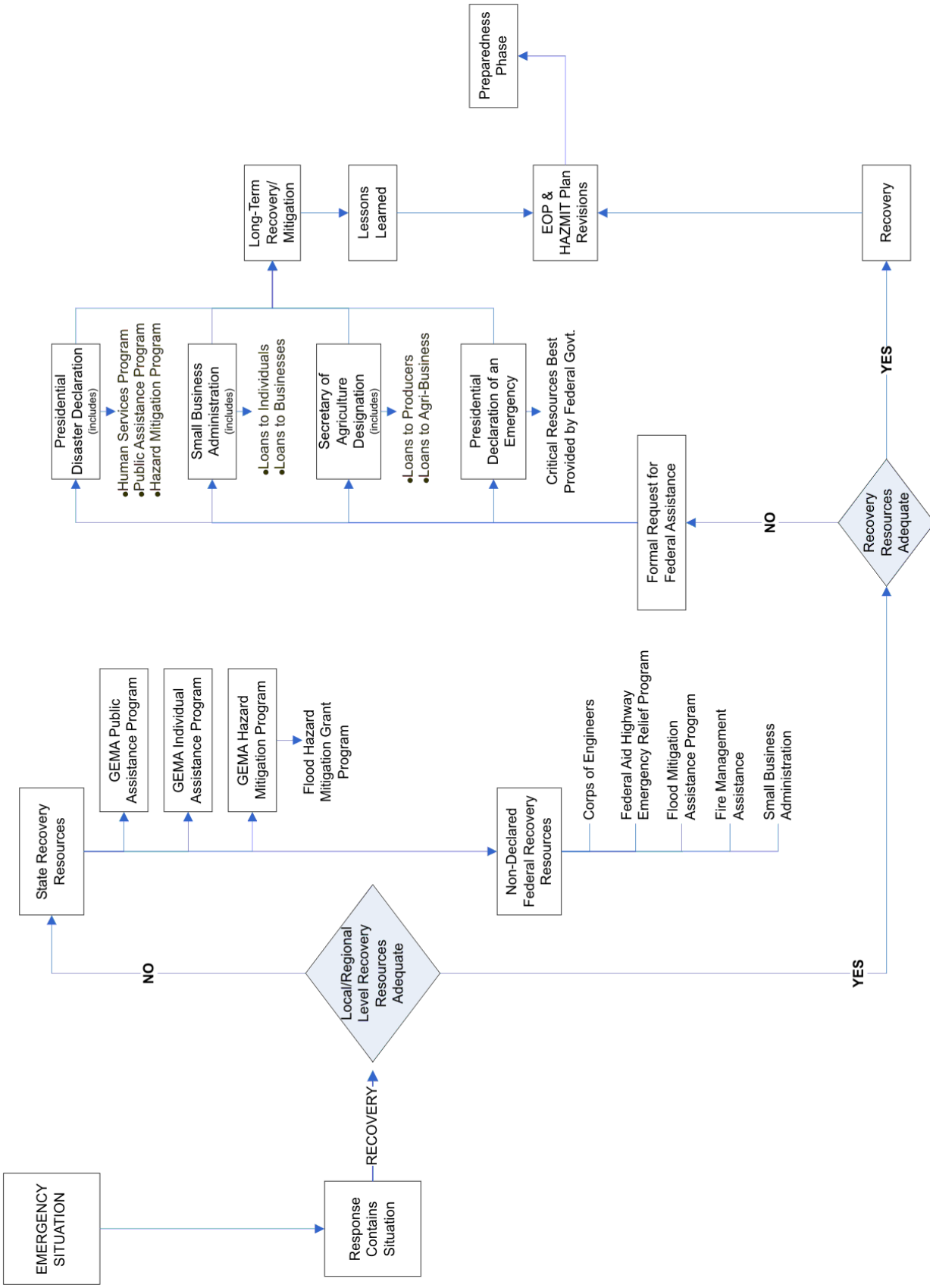
Citizen Corps

The Citizen Corps works through a Citizen Corps Council that brings together leaders from law enforcement, fire, emergency medical and other emergency management, volunteer organizations, elected officials, the private sector, and other community stakeholders.

Response Flow Chart



Recovery Flow Chart



IV. CONCEPT OF OPERATIONS

Phases of Emergency Management

Mitigation

Activities designed to reduce or eliminate risks to persons or property or to lessen the actual or potential effects or consequences of an incident. Mitigation measures implemented prior to, during, or after an incident are intended to prevent the occurrence of an emergency, reduce the community's vulnerability and/or minimize the adverse impact of disasters or emergencies. A preventable measure, for instance, is the enforcement of building codes to minimize such situations.

Preparedness

Actions taken to avoid an incident or to intervene to stop an incident from occurring. Preparedness involves actions taken prior to an emergency to protect lives and property and to support and enhance disaster response. Planning, training, exercises, community awareness and education are among such activities.

Response

Activities that address the short-term, direct effects of an incident. These activities include immediate actions to preserve life, property, and the environment; meet basic human needs; and maintain the social, economic, and political structure of the affected community. Also included are direction and coordination, warning, evacuation, and similar operations that help reduce casualties and damage, and speed recovery.

Recovery

The development, coordination, and execution of service- and site-restoration plans and the reconstitution of government operations and services through individual, private-sector, nongovernmental, and public assistance programs. Short-term recovery includes damage assessment and the return of vital functions, such as utilities and emergency services, to minimum operating standards. When rebuilding and re-locating is due to damaged property, long-term recovery activities may continue for years.

General

- A basic premise of the EOP is that incidents are generally handled at the lowest jurisdictional level possible. Police, fire, public health, medical, emergency management, and other personnel are responsible for incident management at that level. Accordingly, in order to protect life and property from the effects of emergencies, government is responsible for all emergency management activities. When operating under such conditions, Augusta - Richmond County Emergency Management Agency will utilize all available resources from within the County, including voluntary and private assets, before requesting other assistance. After an emergency exceeds local capacity to respond, assistance will be requested from other jurisdictions and the state through GEMA. Upon a Presidential declaration, assistance as requested by the state may be provided through Federal ESFs and/or other resources.

- Consistent with the commitment to comprehensive emergency management, this plan addresses major emergency situations that may develop in the county. It outlines activities that address mitigation, preparedness, response and recovery. The plan emphasizes the capacity of Augusta - Richmond County Emergency Management Agency to respond and accomplish short-term recovery.

- In coordination with the county and municipal governments, Augusta - Richmond County Emergency Management Agency will implement interagency coordination for emergency operations.

- In coordination with the county and municipal governments and Augusta - Richmond County Emergency Management Agency the public information designee will release all emergency information.

- If an agency requests functional support from another agency or organization, assigned personnel and resources will be coordinated by the agency responsible for the ESF.

- All agencies will inform Augusta - Richmond County Emergency Management Agency of personnel assigned to work in the Emergency Operations Center (EOC.)

V. DIRECTION AND CONTROL

Continuity of Government/Continuity of Operations (COG/COOP)

Local governments and jurisdictions must be prepared to continue their minimum essential functions throughout the spectrum of possible threats from natural disasters through acts of terrorism. COG/COOP planning facilitates the performance of State and local government and services during an emergency that may disrupt normal operations.

- Government continuity planning facilitates the performance government and services during an emergency that may disrupt normal operations. Contingency plans for the continuity of operations of vital government functions and jurisdictions will allow agencies to continue their minimum essential operations and maintain authority. These plans include the spectrum of possible threats from natural disasters through acts of terrorism.

- Continuity of Government (COG) and Continuity of Operations (COOP) measures will establish lines of personnel succession, ensuring that authority is delegated to appropriate personnel prior to an emergency. Executive office personnel and agency managers will identify, notify, and train the individuals next in line. In addition, personnel will be familiar with alert, notification and deployment procedures to provide for command and control of response and recovery operations.

- Preservation of Records addresses the protection of essential records (e.g., vital statistics, deeds, corporation papers, operational plans, resource data, personnel and payroll records, inventory lists, laws, charters, and financial documents) by the appropriate agency following an emergency or disaster. Governments will plan for preservation of succession and delegation of authority and records necessary for carrying out governments legal and financial functions and the protection of legal and financial rights of citizens.

- The EMA director, under the direction of the local government, is responsible for the following, but not limited to:

    - Determine who is responsible for direction and control at the executive level;

    - Describe the decision process for implementing COG/COOP plans and procedures, including reliable, effective, and timely notification;

    - Establish measures for the protection of vital records;

    - Identify the agencies and personnel (including lines of succession) responsible for providing water, electricity, natural gas, sewer, and sanitation services in affected areas;

    - Identify the location of and contact points for Emergency Management Assistance Compacts (EMACs), Memoranda of Understanding (MOU), and other cooperative agreements

- Standard Operating Procedures (SOPs) for each local agency that provide specific authorities of designated successors to direct their agencies;

- COG/COOP succession of authority plans are outlined in the Augusta - Richmond County Emergency Management Agency Emergency Operations Plan Annex.

VI. INCIDENT MANAGEMENT ACTIONS

Services and Resources

An emergency or disaster may place great demands on services and resources. Priority will be based on essential needs, such as food, water, and medical assistance. Other services and resources will be acquired after establishing the need.

Commitment of Services and Resources

- Local governments will commit services and resources in order to save lives and protect property. Response agencies will first utilize services and resources available through their agency or organization. Additional needs may be met from other governments, agencies and/or organizations through mutual-aid or Memorandums of Understanding (MOU). After these sources have been exhausted, additional state resources may be requested from GEMA through the EOC. Augusta - Richmond County Emergency Management Agency maintains an extensive service and resource directory that is maintained by ESF 7.

- Detailed records of expenditures are required by all agencies and organizations responding to a disaster for possible reimbursement, such as through an authorized Federal disaster declaration.

Local Involvement

Augusta - Richmond County Emergency Management Agency will coordinate the efforts of agencies and organizations responsible for plan development of ESFs and major revisions. It is strongly recommended that the agencies involved in an ESF conduct coordination meetings and develop an ESF plan for their response to each level of activation. The plan will be reviewed annually and major revisions completed, as necessary. An updated plan shall be submitted for approval to GEMA every four years through the eLEOP system. Minor revisions to the plan should be logged in on the designated form at the beginning of this plan and updated on the eLEOP system.

State Involvement

Coordination of emergency management planning and operations and service and resource sharing across jurisdictional boundaries is necessary. Consequently, the state may be able to assist in the planning process (e.g., radiological, hurricane planning). Augusta - Richmond County Emergency Management Agency will coordinate the type and level of assistance. Agencies and organizations with ESF responsibilities will be involved in such planning. This assistance should be interpreted as supporting agencies with ESF responsibilities and enhancing emergency capabilities.

Standard Operating Procedures

Most agencies and organizations within Richmond County and its municipalities have emergency functions to perform in addition to their other duties. Each agency and/or

organization with primary ESF responsibilities, in conjunction with support agencies and organizations, will develop and maintain Standard Operating Procedures (SOPs). These procedures provide detailed direction and coordination of ESF responsibilities and critical emergency tasks.

Emergency Operations

Organizational responsibilities are included in each ESF.

Local Responsibilities

Augusta - Richmond County Emergency Management Agency is responsible for the following:

- Assist and advise all agencies and/or organizations in the development and coordination of ESFs to ensure necessary planning;
- Brief and train EOC personnel and volunteers as well as conduct periodic exercises to evaluate support function responsibilities;
- Manage the EOC for operational readiness;
- Coordinate with other emergency management agencies, GEMA, and other emergency response organizations;
- Maintain a list of all agency contacts including telephone, fax, and pager numbers (Refer to Augusta - Richmond County Emergency Management Agency EOC Telephone Directory);
- Obtain copies of SOPs for all ESFs;
- Update, maintain and distribute the plan and all major revisions to agencies and organizations contained on the distribution list;
- Advise Augusta - Richmond County Emergency Management Agency officials, municipalities and agencies with ESF responsibilities on the nature, magnitude, and effects of an emergency; and
- Coordinate with public information officials to provide emergency information for the public.

Agencies and organizations with ESF responsibilities will:

- Develop and maintain the ESF and SOPs, in conjunction with Augusta - Richmond County Emergency Management Agency and other supporting agencies;
- Designate agency and organization personnel with emergency authority to work on planning, mitigation, preparedness and response issues and commit resources. Staff assignments should include personnel who are trained to work in the EOC;

- Maintain an internal emergency management personnel list with telephone, fax and pager numbers;
- Provide for procurement and management of resources for emergency operations and maintain a list of such resources;
- Participate in training and exercises to evaluate and enhance ESF capabilities;
- Negotiate and prepare MOUs that impact the specific ESF, in conjunction with Augusta - Richmond County Emergency Management Agency ; and
- Establish procedures for the maintenance of records, including personnel, travel, operations and maintenance expenditures and receipts.

VII. PLAN DEVELOPMENT AND MAINTENANCE

Plan Maintenance

Augusta - Richmond County Emergency Management Agency is the executive agent for EOP management and maintenance. The EOP will be updated periodically as required to incorporate new directives and changes based on lessons learned from exercises and actual events. This section establishes procedures for interim changes and full updates of the EOP.

- **Types of Changes**

  Changes include additions of new or supplementary material and deletions. No proposed change should contradict or override authorities or other plans contained in statute, order, or regulation.

- **Coordination and Approval**

  Any department or agency with assigned responsibilities under the EOP may propose a change to the plan. Augusta - Richmond County Emergency Management Agency is responsible for coordinating all proposed modifications to the EOP with primary and support agencies and other stakeholders, as required. Augusta - Richmond County Emergency Management Agency will coordinate review and approval for proposed modifications as required.

- **Notice of Change**

  After coordination has been accomplished, including receipt of the necessary signed approval supporting the final change language, Augusta - Richmond County Emergency Management Agency will issue an official Notice of Change. The notice will specify the date, number, subject, purpose, background, and action required, and provide the change language on one or more numbered and dated insert pages that will replace the modified pages in the EOP in addition to manually logged record of changes on the form at the beginning of this plan titled: Record of Revisions. Once published, the modifications will be considered part of the EOP for operational purposes pending a formal revision and redistribution of the entire document. Interim changes can be further modified or updated using the above process and through eLEOP system tools.

- **Distribution**

  Augusta - Richmond County Emergency Management Agency will distribute Notices of Change to all participating agencies. Notices of Change to other organizations will be provided upon request.

- **Redistribution of the EOP**

Working toward continuous improvement, Augusta - Richmond County Emergency Management Agency is responsible for an annual review and updates of the EOP and a complete revision every four years, or more frequently if the County Commission or the Georgia Emergency Management Agency deems necessary. The review and update will consider lessons learned and best practices identified during exercises and responses to actual events, and incorporate new information technologies. Augusta - Richmond County Emergency Management Agency will distribute revised EOP documents for the purpose of interagency review and concurrence.

EOP-Supporting Documents and Standards for Other Emergency Plans

As the core plan for domestic incident management, the EOP provides the structures and processes for coordinating incident management activities for terrorist attacks, natural disasters, and other emergencies. Following the guidance provided, the EOP incorporates existing emergency and incident management plans (with appropriate modifications and revisions) as integrated components of the EOP, as supplements, or as supporting operational plans. Accordingly, departments and agencies must incorporate key EOP concepts and procedures for working with EOP organizational elements when developing or updating incident management and emergency response plans. When an agency develops an interagency plan that involves events within the scope of disaster and emergency incidents, these plans are coordinated with Augusta - Richmond County Emergency Management Agency to ensure consistency with the EOP, and are incorporated into the EOP, either by reference or as a whole. Augusta - Richmond County Emergency Management Agency will maintain a complete set of current local interagency plans. Incident management and emergency response plans must include, to the extent authorized by law:

- Principles and terminology of the NIMS;
- Reporting requirements of the EOP;
- Linkages to key EOP organizational elements such as the EOC; and
- Procedures for transitioning from localized incidents to incidents that require state or federal assistance. The broader range of EOP-supporting documents includes strategic, operational, tactical, and incident specific or hazard-specific contingency plans and procedures. Strategic plans are developed based on long-range goals, objectives, and priorities. Operational-level plans merge the on-scene tactical concerns with overall strategic objectives. Tactical plans include detailed, specific actions and descriptions of resources required to manage an actual or potential incident. Contingency plans are based on specific scenarios and planning assumptions related to a geographic area or the projected impacts of an individual hazard. The following is a brief description of EOP-related documents.

National Incident Management System

The NIMS provides a core set of doctrine, concepts, terminology, and organizational

processes to enable effective, efficient, and collaborative incident management at all levels.

State and Local Emergency Operations Plans

State and local emergency operations plans are created to address a variety of hazards. Examples include:

- State emergency operations plans designed to support State emergency management functions.
- Emergency operations plans created at the municipal level to complement State emergency operations plans.

Hazard Mitigation Plans

Hazard mitigation plans are developed by States and communities to provide a framework for understanding vulnerability to and risk from hazards, and identifying the pre-disaster and post-disaster mitigation measures to reduce the risk from those hazards. Multihazard mitigation planning requirements were established by Congress through the Stafford Act, as amended by the Disaster Mitigation Act of 2000.

Private Sector Plans

Private sector plans are developed by privately owned companies/corporations. Some planning efforts are mandated by statute (e.g., nuclear power plant operations), while others are developed to ensure business continuity.

Nongovernmental and Volunteer Organization Plans

Volunteer and nongovernmental organization plans are plans created to support State and Federal emergency preparedness, response, and recovery operations. Plans include a continuous process of assessment, evaluation, and preparation to ensure that the necessary authorities, organization, resources, coordination, and operation procedures exist to provide effective delivery of services to disaster clients as well as provide integration into planning efforts at all government levels.

Planning and Operations Procedures

Procedures provide operational guidance for use by emergency teams and other personnel involved in conducting or supporting incident management operations.

These documents fall into five basic categories:

- Overviews that provide a brief concept summary of an incident management function, team, or capability;
- Standard operating procedures (SOPs) or operations manuals that provide a complete reference document, detailing the procedures for performing a single

function (i.e., SOP) or a number of interdependent functions (i.e., operations manual);

- Field operations guides or handbooks that are produced as a durable pocket or desk guide, containing essential tactical information needed to perform specific assignments or functions;
- Point of contact lists; and
- Job aids such as checklists or other tools for job performance or job training.

EMERGENCY SUPPORT FUNCTION 1
TRANSPORTATION

Primary Agency
Augusta Transportation

Support Agencies
Augusta - Richmond County Board of Education
Fleet Management

I. INTRODUCTION

The emergency support function of transportation services involves direction and coordination, operations, and follow-through during an emergency or disaster.

A. Purpose

1. To support and assist municipal, county, private sector, and voluntary organizations requiring transportation for an actual or potential disaster or emergency.
2. To assist city and county agencies and other ESFs with the emergency efforts to transport people. The priorities for allocation of these assets will be:

    a. Evacuating persons from immediate peril.
    b. Transporting personnel for the support of emergency activities.
    c. Transporting relief personnel necessary for recovery from the emergency.

B. Scope

The emergency operations necessary for the performance of this function include but are not limited to:

1. Preparedness

    a. Maintain current inventories of local government transportation facilities, supplies, and equipment by mode.
    b. Maintain current resource directories of all commercial and industrial transportation assets, facilities, and supplies within the County, to include maintaining points of contact, their geographic locations, territories, and operating areas.
    c. Establish and maintain liaison with the state and adjacent county transportation officials.

d. Plan for supporting all types of evacuation(s) to include lock down of draw bridges, suspension of highway construction and maintenance, lane reversal on evacuation routes, and state traffic management plans and operations.
e. Estimate logistical requirements (e.g., personnel, supplies and equipment, facilities, and communications) during the planning process and through exercises. Develop appropriate transportation packages to support likely scenarios.
f. Participate in exercises and training to validate this annex and supporting SOPs.
g. Ensure all ESF 1 personnel integrate NIMS principles in all planning.

2. Response

a. Identify transportation needs required to respond to the emergency.
b. Coordinate with GEMA for use of state transportation assets.
c. Identify, obtain, prioritize and allocate available transportation resources.
d. Report the locations of damage to transportation infrastructure, degree of damage, and other available information to ESF 5.
e. Assist local governments in determining the most viable, available transportation networks to, from, and within the disaster area, and regulate the use of such networks as appropriate.
f. Coordinate emergency information for public release through ESF 15.
g. Plan for transportation support of mobilization sites, staging areas, and distribution points.

3. Recovery

a. Continue to render transportation support when and where required as long as emergency conditions exist.
b. Coordinate the repair and restoration of transportation infrastructure with the assistance of ESF 3.
c. Evaluate and task the transportation support requests for impacted areas.
d. Anticipate, plan for, and ready the necessary notification systems to support damage assessment teams, establishment of staging areas, distribution sites, and other local, state, and federal recovery facilities in the impacted area.
e. Anticipate, plan for, and ready the necessary notification systems to support the deployment of mutual aid teams, and work teams and activities in the impacted area.
f. Ensure that ESF 1 team members or their agencies maintain appropriate records of costs incurred during the event.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from the County

Commission concerning mitigation and/or redevelopment activities.

c. Document matters that may be needed for inclusion in briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The emergency transportation function is the primary responsibility of Augusta Transportation and support for this function is the responsibility of Augusta - Richmond County Board of Education and Fleet Management.

B. Actions

1. Mitigation/Preparedness

a. Plan and coordinate with support agencies and organizations.
b. Maintain a current inventory of transportation resources.
c. Establish policies, procedures, plans, and programs to effectively address transportation needs.
d. Recruit, designate, and maintain a list of emergency personnel.
e. Participate in drills and exercises to evaluate transportation capabilities.

2. Response/Recovery

a. Staff the EOC when notified by the EMA director.
b. Establish and maintain a working relationship with support agencies, transportation industries, and private transportation providers.
c. Provide transportation resources, equipment, and vehicles, upon request.
d. Channel transportation information for public release, through the EOC and continue providing information and support upon re-entry.
e. Maintain records of expenditures and document resources utilized during recovery.

III. RESPONSIBILITIES

A. Augusta Transportation

No responsiblities have been provided.

B. Augusta - Richmond County Board of Education

No responsiblities have been provided.

C. Fleet Management

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 2
COMMUNICATIONS

Primary Agency
Augusta - Richmond County E911

Support Agencies
Amateur Radio Services
Augusta - Richmond County EMA

I. INTRODUCTION

The emergency support function of communications and warning involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF has been established to assure the provision of communications support to municipal, county, and private-sector response efforts during a disaster or emergency.

1. ESF 2 will identify communications facilities, equipment and personnel that could be made available to support disaster recovery efforts.
2. ESF 2 will identify planned actions of telecommunications companies to restore services.
3. ESF 2 will coordinate the acquisition and deployment of communications equipment, personnel and resources to establish temporary communications capabilities following a disaster.

B. Scope

1. Communications is information transfer and involves the technology associated with the representation, transfer, interpretation, and processing of data among persons, places, and machines. It includes transmission, emission, or reception of signs, signals, writing, images, and sounds or intelligence of any nature by wire, radio, optical, or other electromagnetic systems.
2. ESF 2 plans, coordinates and assists with the provision of communications support to county disaster response elements. This ESF will coordinate emergency warnings and communications equipment and services from local, county and state agencies, voluntary groups, the telecommunications industry and the military.
3. ESF 2 will serve as the focal point of contingency response communications activity in Richmond County before, during and after activation of the EOC.

4. Operations necessary for the performance of this function include but are not limited to:

   a. Preparedness

      i. Identify public and private communications facilities, equipment, and personnel located throughout Richmond County including emergency communications vehicles or mobile command posts.
      ii. Identify actual and planned actions of commercial telecommunications companies to restore services.
      iii. Coordinate the acquisition and deployment of communications equipment, personnel, and resources to establish temporary communications capabilities.
      iv. Develop and coordinate frequency management plans, including talk groups and trunked radio for use in disaster areas.
      v. Develop a long distance communications strategy for implementation during disasters.
      vi. Assess pre-event needs and develop plans to pre-stage assets for rapid deployment into disaster areas.
      vii. Develop plans to prioritize the deployment of services based on available resources and critical needs.
      viii. Plan for operations involving coordination with the state to coordinate communications assets beyond County capability.
      ix. Provide reliable links and maintain available support services for disaster communications with local, county, and state, agencies.
      x. Ensure all ESF 2 personnel integrate NIMS principles in all planning.
      xi. Participate in tests and exercises to evaluate the county emergency response capability.

   b. Response

      i. Conduct communications needs assessments (to include determining status of all communications systems), prioritize requirements, and make recommendations to deploy equipment and personnel to affected area, as required.
      ii. Identify actual actions of commercial telecommunications companies to restore services.
      iii. Maintain constant two-way communication with all appropriate emergency-operating services of county and local governments.
      iv. Implement frequency management plan in the disaster area, including talk groups and trunked radio, as required.
      v. Provide capability for responsible officials to receive emergency information and communicate decisions.
      vi. Establish communications with GEMA SOC to coordinate communications assets, personnel, and resources and mobile command vehicles as needed.

   c. Recovery

i. Arrange for alternate communication systems to replace systems that are inoperative due to damage from disasters.
ii. Maintain or restore contact with the other EOCs (state, cities, and county emergency management/preparedness organizations), as capabilities allow.
iii. Make communications channels available to provide appropriate information to the public concerning safety and resources required for disaster recovery.
iv. Maintain or restore contact with all appropriate emergency operations services of county government.
v. Gather communications damage assessment information from public and private organizations (including telephone outages) and report to ESF 5.
vi. Assess the need for and obtain telecommunications industry support as needed.
vii. Prioritize the deployment of services based on available resources and critical needs.
viii. Anticipate and plan for arrival of, and coordination with, GEMA ESF 2 personnel in the SOC and other established facilities.
ix. Ensure ESF 2 team members or their agencies, maintain appropriate records of costs incurred during the event.

d. Mitigation

i. Support and plan for mitigation measures.
ii. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy
Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The emergency communications and warning function is the primary responsibility of Augusta - Richmond County E911 and support for this function is the responsibility of Amateur Radio Services and Augusta - Richmond County EMA.

B. Actions

1. Mitigation/Preparedness

a. Establish methods of communications and warning for probable situations including type of emergency, projected time, area to be affected, anticipate severity, forthcoming warnings, and actions necessary.
b. Ensure that primary and alternate communications systems are operational.
c. Recruit, train, and designate communications and warning operators for the EOC.
d. Establish warning systems for critical facilities;
e. Provide communications systems for the affected emergency or disaster area.
f. Develop maintenance and protection arrangements for disabled communications equipment.
g. Participate in drills and exercises to evaluate local communications and warning response capabilities.

2. Response/Recovery

a. Verify information with proper officials.
b. Establish communication capability, between and among EOC, agencies and organizations with ESF responsibilities, other jurisdictions, and SOC.
c. Coordinate communications with response operations, shelters, lodging, and food facilities.
d. Provide a system for designated officials to communicate with the public including people with special needs, such as hearing impairments and non-English speaking.
e. Warn critical facilities.
f. Continue coordinated communications to achieve rapid recovery and contact with the SOC.
g. Maintain records of expenditures and document resources utilized during recovery.

III. **RESPONSIBILITIES**

A. Augusta - Richmond County E911

No responsiblities have been provided.

B. Amateur Radio Services

No responsiblities have been provided.

C. Augusta - Richmond County EMA

Enter responsibilities here.

EMERGENCY SUPPORT FUNCTION 3
PUBLIC WORKS AND ENGINEERING

Primary Agency
Augusta Public Works

Support Agencies
Augusta - Richmond County EMA
Augusta /Richmond License / Inspections
Augusta Canal Authority
Augusta Utilities
Augusta/Richmond County Planning and Zoning
Augusta/Richmond Recreation Department

I. INTRODUCTION

The emergency support function of public works and engineering involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in public works and engineering services. The mission of this ESF is to remove debris from streets, eliminate hazards, manage storm damage, provide rapid restoration of water/sewer services, repair essential services, immediately provide damage assessment information and cooperate with other emergency agencies.

B. Scope
This ESF is structured to provide public works and engineering related support for the changing requirements of incident management to include preparedness, prevention, response, recovery, and mitigation actions. Functions include but are not limited to:

1. Preparedness

a. General

i. Participate in exercises and training to validate this annex and supporting SOPs.
ii. Ensure all ESF 3 personnel integrate NIMS principles in all planning.

b. Public Works and Engineering

i. Assist with the provision of water (potable and nonpotable) and ice into the disaster area if local supplies become inadequate.
ii. In coordination with local emergency management officials, develop policy for conservation, distribution and use of potable and firefighting water.
iii. Identify and locate chemicals to maintain a potable water supply.
iv. Include in ESF 3 Standard Operating Procedures an alerting list, to include points-of-contact and telephone numbers, of agencies, counties, municipalities and organizations supporting public works and engineering functions.
v. Maintain a current inventory of equipment and supplies, to include points-of-contact and telephone numbers, required to sustain emergency operations, including emergency power generators.
vi. Establish operational needs for restoration of public works service during the emergency.
vii. Develop and maintain listings of commercial and industrial suppliers of services and products, to include points-of-contact and telephone numbers associated with public works and engineering functions.
viii. Plan engineering, contracting, and procurement assistance for emergency debris, snow or ice clearance, demolition, public works repair, and water supply, and sewer missions.
ix. In conjunction with GEMA, plan for use of state resources to support ESF 3 operations.

c. Damage Assessment: Coordinate the deployment of state damage assessment teams and other engineer teams into any area of the state.

2. Response

a. Public Works and Engineering

i. Identify water and sewer service restoration, debris management, potable water supply, and engineering requirements as soon as possible.
ii. Evaluate status of current resources to support ESF 3 operations.
iii. Establish priorities to clear roads, repair damaged water/sewer systems and coordinate the provision of temporary, alternate or interim sources of emergency power and water/sewer services.
iv. As needed, recommend priorities for water and other resource allocations.
v. Procure equipment, specialized labor, and transportation to repair or restore public works systems.
vi. Coordinate with GEMA for use of state assets.
vii. Coordinate with ESF 6 for shelter support requirements.
viii. Coordinate with ESF 8 and ESF 11 for advice and assistance

regarding disposal of debris containing or consisting of animal carcasses.

ix. Coordinate with ESF 10 for advice and assistance regarding disposal of hazardous materials.

x. Coordinate with ESF 4 for advice and assistance regarding firefighting water supply.

b. Damage Assessment

i. At the onset of an emergency or disaster, notify department/agency heads and local governments and volunteer organizations to have damage assessment and safety evaluation personnel available to deploy to affected area(s) and pre-position as appropriate.

ii. Provide damage assessment coordinators and support for joint state/federal teams into the affected area, as required.

iii. Coordinate with ESF 12 for public utility damage assessment information.

iv. Collect, evaluate, and send damage assessment reports to ESF 5 and other appropriate agencies.

v. Coordinate state and local damage assessment operations with related state and federal activities.

vi. Prepare damage assessment documents in conjunction with GEMA where appropriate for a presidential emergency or major disaster declaration when necessary.

3. Recovery

a. General

i. Anticipate and plan for arrival of and coordination with state and federal ESF 3 personnel in the EOC and/or the Joint Field Office (JFO).

ii. Ensure that ESF 3 team members, their agencies, or other tasked organizations, maintain appropriate records of time and costs incurred during the event.

b. Public Works and Engineering

i. Maintain coordination with all supporting agencies and organizations on operational priorities for emergency repair and restoration. Coordinate, as needed, for debris management operations on public and private property.

ii. Continue to monitor restoration operations when and where needed as long as necessary and until all services have been restored.

c. Damage Assessment: In conjunction with GEMA, develop disaster

project worksheets as required.

4. Mitigation

   a. Support and plan for mitigation measures.
   b. Support requests and directives from GEMA concerning mitigation and/or re-development activities.
   c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Public works and engineering services is the primary responsibility of Augusta Public Works and support for this function is the responsibility of Augusta - Richmond County EMA, Augusta /Richmond License / Inspections, Augusta Canal Authority, Augusta Utilities, Augusta/Richmond County Planning and Zoning and Augusta/Richmond Recreation Department.

1. Actions

   a. Mitigation/Preparedness

      i. Recruit, train, and designate public works and engineering personnel to serve in the EOC.
      ii. Develop and maintain an inventory of equipment, supplies, and suppliers required to sustain emergency operations.
      iii. Prioritize service restoration for emergencies.
      iv. Establish liaison with support agencies, organizations, and the private sector to ensure responsiveness.
      v. Participate in drills and exercises to evaluate public works and engineering response capability.

   b. Response/Recovery

      i. Alert emergency personnel of the situation and obtain necessary resources.
      ii. Establish response operations and support personnel working in the EOC.
      iii. Maintain coordination and support among applicable agencies and organizations and the private sector.
      iv. Channel all pertinent emergency information through the EOC.

v. Assist in evaluating losses, recommending measures for conservation of resources, and responding to needs on a priority basis.
vi. Conduct restoration and maintenance operations until completion of repair services.
vii. Maintain records of expenditures and document resources utilized during recovery.

III. **RESPONSIBILITIES**

A. Augusta Public Works

No responsiblities have been provided.

B. Augusta - Richmond County EMA

No responsiblities have been provided.

C. Augusta /Richmond License / Inspections

No responsiblities have been provided.

D. Augusta Canal Authority

No responsiblities have been provided.

E. Augusta Utilities

No responsiblities have been provided.

F. Augusta/Richmond County Planning and Zoning

No responsiblities have been provided.

G. Augusta/Richmond Recreation Department

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 4
FIREFIGHTING

Primary Agency
Augusta Fire Department

Support Agencies
Augusta Regional Airport Fire Department
Georgia Forestry
Hephzibah Fire Department

I. INTRODUCTION

The emergency support function of firefighting services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides a comprehensive mechanism to ensure appropriate utilization of local fire resources before and after the impact of a disaster. This will include but is not limited to the detection and suppression of urban, rural, and wildland fires resulting from, or occurring coincidentally with a significant natural or man-made disaster.

B. Scope
ESF 4 involves the management and coordination of firefighting resources in the detection and suppression of fires, during rescue situations, and when mobilizing and coordinating personnel, equipment, and supplies in support of local entities.

ESF 9, Search and Rescue and ESF10, Hazardous Materials, will be collocated with ESF 4 and are integral components of the function of ESF 4 support agencies. In preparation for and execution of its fire protection mission, ESF 4 will:

1. Preparedness

a. Maintain current inventories of fire service facilities, equipment, and personnel throughout the County.
b. Organize and train fire service emergency teams to rapidly respond to requests for assistance.
c. Monitor weather and hazardous conditions that contribute to increased fire danger.
d. Maintain personnel and equipment in a state of readiness appropriate to existing and anticipated emergency conditions to include mobilizing resources and staging them at various locations.

e. Based on hazardous conditions, conduct fire prevention and education activities for the public.
f. Participate in exercises and training to validate this annex and supporting SOPs.
g. Ensure all ESF 4 personnel integrate NIMS principles in all planning.

2. Response

a. Support local fire departments and the Forestry Commission with appropriate resources to include mobilizing and deploying firefighting teams and resources as needed.
b. Coordinate with GEMA for use of state assets to support firefighting operations.
c. Monitor status of firefighting resources committed to an incident.
d. Maintain staging area locations.
e. Plan for and establish relief resources to replace or rotate with committed resources for extended operations.
f. Support fire investigations, as requested.
g. Obtain and submit fire situation and damage assessment reports and provide information to EOC.
h. Establish communications with the State Regional Fire Coordinator, when activated, to coordinate fire service response beyond the capability of County.
i. When the situation dictates, coordinate with GEMA and/or SOC to invoke mutual aid agreements.
j. Once resources are requested, provide for direct liaison with fire chiefs in affected areas to coordinate requests for specific assistance.
k. Require supporting agencies maintain appropriate records of cost incurred during an event.
l. Document any lost or damaged equipment, any personnel or equipment accidents.

3. Recovery

a. Maintain adequate resources to support local operations and plan for a reduction of resources.
b. Conduct reviews of incident actions with teams involved to improve future operations.
c. Inventory lost or damaged equipment and record any personnel injuries or equipment accidents.
d. Anticipate and plan for arrival of and coordination with state ESF 4 personnel in the EOC and the Joint Field Office (JFO).
e. Inform agencies that provided resources where to send records for costs incurred during an event.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives from the state concerning mitigation

and/or re-development activities.

c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Fire Fighting Services

1. Strategy

   Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

   The firefighting services function is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of Augusta Regional Airport Fire Department, Georgia Forestry and Hephzibah Fire Department.

2. Actions

   a. Mitigation/Preparedness

      i. Keep abreast of fire and weather forecasting information and maintain a state of readiness.
      ii. Implement efficient and effective MOUs among local fire agencies.
      iii. Establish reliable communications and incident command systems between support agencies, for an emergency site and EOC.
      iv. Recruit, train, and designate fire service personnel to serve in the EOC.
      v. Participate in drills and exercises to evaluate fire service response capability.

   b. Response/Recovery

      i. Maintain a list of current fire service agencies and resource capabilities.
      ii. Coordinate fire services support among and between the EOC, functional support agencies, organizations, and SOC.
      iii. Obtain, maintain, and provide fire situation and damage assessment information.
      iv. Channel fire service information for public release through EOC.
      v. Conduct fire fighting operations.
      vi. Provide technical assistance and advice in the event of fires that

involve hazardous materials.

vii. Continue fire service operations through reentry.

viii. Maintain records of expenditures and document resources utilized during recovery.

III. RESPONSIBILITIES

A. Augusta Fire Department

No responsiblities have been provided.

B. Augusta Regional Airport Fire Department

No responsiblities have been provided.

C. Georgia Forestry

No responsiblities have been provided.

D. Hephzibah Fire Department

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 5
EMERGENCY MANAGEMENT SERVICES

Primary Agency
Augusta - Richmond County EMA

Support Agencies
City of Augusta
Richmond County Health Department

I. INTRODUCTION

The emergency support function of emergency management services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. The mission of this ESF is to collect, process, and disseminate information about an actual or potential disaster situation, and facilitate the overall activities of response and recovery. It also is used to make appropriate notifications and interface with other local and state entities.

1. Provide technical information on plans, SOPs, research and support.
2. Collect, process and disseminate essential information to the EOC staff.
3. Develop briefings, displays, and plans.
4. Consolidate key information into reports and other materials; describe and document overall response activities and inform appropriate authorities of the status of the overall response operations.
5. Maintain displays of key information such as maps, charts and status boards, and computer bulletin boards or electronic mail, as available.
6. Establish a pattern of information flow and support of the action planning process initiated by the Command Staff.
7. Provide logistical support for EOC staffing and facility needs.
8. Establish historical records collection process and event reconstruction.
9. Generate various reports and releases to support operations.
10. Coordinate Incident Action Planning to support operations.
11. Support the implementation of mutual aid agreements to ensure a seamless resource response to affected jurisdictions.
12. Maintain an on-call workforce of trained and skilled reserve employees to provide the capability to perform essential emergency management functions on short notice and for varied duration.
13. May follow established protocol to request additional state or federal assistance under the Stafford Act; communication made through the

county emergency manager and GEMA based on need and scope of the emergency.

B. Scope

1. This ESF is structured to coordinate overall information and planning activities from the EOC in support of response and recovery operations. The ESF assimilates incident information when the EOC is activated from municipal representatives and activated ESFs.
2. Activities within the scope of this function include:

    a. Supporting ESFs across the spectrum of incident management from prevention to response and recovery.
    b. Facilitating information flow in the preparedness phase in order to place assets on alert or to preposition assets for quick response.
    c. Coordinating those functions that are critical to support and facilitate multi-agency planning and coordination for operations involving potential and actual disasters and emergencies.
    d. Utilizing alert and notification measures to assist in incident action planning, coordination of operations, logistics and material, direction and control, information management, facilitation of requests for State assistance, resource acquisition and management (to include allocation and tracking), worker safety and health, facilities management, financial management, and other support as required.

3. Preparedness

    a. Develop procedures and formats for information gathering and reporting to include procedures for SITREP format and submission.
    b. Train support agencies on roles and responsibilities.
    c. Develop information displays within the EOC.
    d. Ensure weather products are up to date and available for use in the SITREP.
    e. Participate in exercises and training to ensure planning functions are carried out to support this ESF and related SOPs.
    f. Ensure all ESF 5 personnel integrate NIMS principles in all planning.

4. Response

    a. Notify all ESF 5 supporting agencies upon activation.
    b. Assign duties to support agency personnel and provide training as required.
    c. Coordinate EOC effort in collecting, processing, reporting and displaying essential information to include development of the SITREP.
    d. Conduct planning to identify priorities, develop approaches, and devise recommended solutions for future response operations.
    e. Provide weather information and briefings to the EOC and others as required.

f. Plan for support of mobilization sites, staging areas, and distribution points.
g. Coordinate the reception of state personnel.
h. Plan for transition to JFO and recovery operations.

5. Recovery

a. Continue information gathering and processing.
b. Collect and process information concerning recovery activities to include anticipating types of recovery information the EOC and other government agencies will require.
c. Assist in the transition of direction and control from the EOC to the JFO.
d. Anticipate and plan for the support and establishment of staging areas, distribution sites in coordination with ESF 7, and other local, state and/or federal emergency work teams and activities in the impacted area.
e. Operate ESF 5 cells in both the EOC and JFO, as required.
f. Perform ESF 14 planning functions in the EOC until ESF 14 is established at the JFO.
g. Ensure that ESF 5 team members or their agencies maintain appropriate records of costs incurred during the event.

6. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives from the state concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy
EMA will coordinate with appropriate agencies and organizations to ensure operational readiness and will develop and maintain Standard Operating Procedures (SOPs).

B. Actions

1. Mitigation/Preparedness

a. Monitor potential or developing incidents and support the efforts of operations.
b. Support the implementation of mutual aid agreements.
c. Maintains schedule for staffing and operating the Emergency Operations Center (EOC) from activation to stand-down.

d. Coordinate with agencies to establish evacuation procedures, to include personnel and resources needed.
e. Coordinate damage assessment teams; collect, record, and report information to the SOC.
f. Plan for and coordinate the basic needs of emergency medical and social services required during and after evacuation.
g. Identify a staging area for personnel and equipment in conjunction with ESF 6 and ESF 8.
h. Establish, organize, train, equip and provide for the deployment of damage assessment teams into affected area.
i. Establish procedures for agencies, organizations and local governments to maintain expenditures.
j. Plan and/or attend meetings to ensure planning functions are carried out to support this ESF.
k. Participate in and/or conduct exercises and tests to evaluate local capability.
l. Identify Points of Distribution (POD) locations in the county to serve the public; coordinate designation of these areas with GEMA.

2. Response/Recovery

a. Alert support agencies and other jurisdictions regarding potential emergency or disaster.
b. Activate and staff EOC according to event magnitude.
c. Coordinate operations and situational reporting to the State Operations Center.
d. Request logistical assistance from supporting agencies and MOUs partners, as necessary.
e. Anticipate and plan for the support of staging areas, distribution sites, opening of shelters (to include neighboring jurisdictions), in conjunction with ESF 6 and ESF 8.
f. Work with ESF 6 and ESF 8 to provide support for movement of people, including individuals with special needs, through coordination with appropriate agencies/organizations.
g. Assign Damage Assessment Teams to survey impact to county.
h. Compile initial damage assessments reports and forward to the SOC.
i. Assist in coordination of state damage assessment activities.
j. Maintain records of expenditures and document resources utilized during recovery.
k. Collect and process information regarding recovery activities to include anticipating types of recovery information the EOC and other state agencies will require.
l. Coordinate and/or participate in briefings, conference calls, etc. to maintain and provide situational awareness.
m. Provide updated information for ESF 15 to distribute to the public and media.
n. Resume day-to-day operations.

III. **RESPONSIBILITIES**

A. Augusta - Richmond County EMA

No responsiblities have been provided.

B. City of Augusta

No responsiblities have been provided.

C. Richmond County Health Department

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 6
MASS CARE, HOUSING, AND HUMAN SERVICES

Primary Agency
DFACS

Support Agencies
American Red Cross
Augusta Fire Department
Augusta Transportation
Augusta/Richmond Recreation Department
MCG
Purchasing Department of Augusta
Richmond County Health Department
Salvation Army
Trinity Hospital
United Way of the CSRA
University Hospital
VA Medical Center

I. INTRODUCTION

The emergency support function of mass care, housing and human services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. The mission of this ESF is to coordinate activities involved with the emergency provision of temporary non-medical shelters, housing, and human services to include emergency mass feeding and disaster welfare information of individuals and/or families impacted by a disaster or emergency.

1. Coordinate the tasking of all sheltering activities during a disaster.
2. Coordinate with ESF 8 to establish and operate of mass feeding facilities in areas affected by disasters.
3. Coordinate with relief efforts provided by volunteer organizations performing mass care functions.
4. Coordinate the establishment of a system to provide shelter registration data to appropriate authorities.
5. Work with ESF 8 to coordinate provision of emergency first aid in shelters and fixed feeding sites.
6. Coordinate provision of medical support exceeding that required for standard first aid, for the prevention of communicable diseases, to include

epidemiological and environmental health activities, as related to sheltering and feeding disaster victims.

7. Coordinate with ESF 12 to ensure each shelter has power generation capabilities.

B. Scope

1. This ESF is structured to promote the delivery of services and the implementation of programs to assist individuals, households and families impacted by potential or actual disaster or emergency. This includes economic assistance and other services for individuals impacted by the incident.
2. Activities within the scope of this function include:

   a. Preparedness

      i. The primary agency will prepare for disasters by coordinating with support agencies for their participation in exercises.
      ii. ESF 8 will provide ESF 6 with regularly updated lists of planned special needs shelters or other special needs units in existence in each county.
      iii. ESF 6 will maintain a roster of primary contact ESF personnel.
      iv. ESF 6 will coordinate with the American Red Cross (ARC), Augusta - Richmond County Emergency Management Agency, and GEMA to ensure an up-to-date shelter list is available.
      v. ESF 6 will procure and regularly update a list of all agencies (public and private) that have a mission and capability to provide mass feeding in times of disaster.
      vi. ESF 6 agencies will participate in exercises and training to validate this annex and supporting SOPs.
      vii. Ensure all ESF 6 personnel integrate NIMS principles in all planning.

   b. Response

      i. Lead and support agencies will have and maintain appropriate listings of agency staff to notify for response activities.
      ii. ESF 6 will coordinate with ESF 5 and ESF 11 regarding mass feeding sites established by responding emergency management agencies.
      iii. Shelters will be opened and closed in accordance with public need as assessed by the appropriate volunteer organization, state and county emergency management agencies.
      iv. ESF 6 will monitor occupancy levels and ongoing victims needs, and will provide ESF 5 with an updated list of operational shelters.
      v. ESF 6 will coordinate with Augusta - Richmond County Emergency Management Agency, ARC, VOAD, and ESF 8 to update lists of available shelters including special needs shelters.

vi. ESF 6 will coordinate with ESF 8 for the provision of medical services and mental health services in shelters with the appropriate agencies.
vii. ESF 6 will coordinate with appropriate agencies to ensure that each shelter has a working communications system and has contact with the County EOC and the managing agency. This may include radio, telephone, computer, or cellular telephone communication devices.
viii. ESF 6 will provide a list of mass care sites requiring restoration of services to EOC Operations.
ix. ESF 6 will coordinate with ESF 13 regarding additional security resources, if needed, at mass care shelters.

c. Recovery

i. ESF 6 will coordinate with ESF 5, ESF 11, and ESF 8 to establish or support existing mass feeding sites operated by the American Red Cross, Salvation Army, and other volunteer agencies. The first priority of mass feeding activities will be disaster victims. Emergency workers will be encouraged to utilize established mass feeding sites in lieu of individual site distribution.
ii. ESF 6 will coordinate mass feeding locations to ensure optimal access for public service based on emergency needs.
iii. ESF 6 will coordinate with ESF 3 for garbage removal and ESF 8 for sanitation requirements and inspections at mass feeding sites in conjunction with county agencies.
iv. ESF 6 will coordinate with ESF 11 and other responsible agencies for the provision of food and water to mass feeding sites, if needed. Liaison will be established with ESF 11 and 8 to ensure continued coordination for mass feeding.
v. Anticipate and plan for arrival of and coordination with state ESF 6 personnel in the EOC and Joint Field Office (JFO).

d. Mitigation

i. ESF 6 agencies will work to educate citizens on disaster preparedness and disaster mitigation activities.
ii. Support requests and directives resulting from GEMA concerning mitigation and/or re-development activities.
iii. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports, and action plans.

II. **CONCEPT OF OPERATIONS**

A. Mass Care Services

1. Strategy
   Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF. This function will be coordinated with and involve other support agencies and organizations.

   The mass care function is the primary responsibility of DFACS and support for this function is the responsibility of American Red Cross, Augusta Fire Department, Augusta Transportation, Augusta/Richmond Recreation Department, MCG, Purchasing Department of Augusta, Richmond County Health Department, Salvation Army, Trinity Hospital , United Way of the CSRA, University Hospital and VA Medical Center.

2. Actions

   a. Mitigation/Preparedness

      i. Coordinate MOUs with appropriate agencies and organizations for the provision of services to or on behalf of affected individuals and families.
      ii. Maintain, through the County Department of Family and Children Services, in coordination with the EMA, American Red Cross, Public Health Department, and Rehabilitation Services Office, an updated list of shelters with all relevant information (e.g., location, capacity, health inspection status, accessibility level, pet space, contact telephone numbers, and pager numbers).
      iii. Request that the American Red Cross assume responsibility for securing shelter and feeding arrangements, train shelter workers, provide shelter management, prepare first-aid kits, prepare media releases of shelter locations, operate shelters, and maintain shelter records.
      iv. Coordinate with the American Red Cross and EMA to establish a communication system between the EOC and shelters.
      v. Prepare for evacuation and care of protective service recipients during an emergency or disaster.
      vi. Participate in drills and exercises to evaluate mass care and shelter response capability.

   b. Response/Recovery

      i. Support opening and operating American Red Cross shelter(s), at the request of the EMA.
      ii. Assist with the staffing of the American Red Cross shelters, in coordination with ESF 8 and other applicable agencies, as requested upon opening.
      iii. Provide staffing support for American Red Cross Services Centers and local Disaster Recovery Centers (DRCs), upon request.
      iv. Ensure evacuation and care of protective service recipients and

arranging for re-entry.

v. Maintain records of expenditures and document resources utilized during recovery.

B. Food Services

1. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with ESF 11 and involve other support agencies and organizations.

Food services is the primary responsibility of DFACS and support for this function is the responsibility of American Red Cross, Augusta Fire Department, Augusta Transportation, Augusta/Richmond Recreation Department, MCG, Purchasing Department of Augusta, Richmond County Health Department, Salvation Army, Trinity Hospital , United Way of the CSRA, University Hospital and VA Medical Center.

2. Actions

a. Mitigation/Preparedness

i. Identify agencies and organizations with food preparation and distribution capabilities and coordinate MOUs with appropriate entities.

ii. Maintain procedures and responsibilities for food service, issuance, and distribution, in coordination with the EMA and/or other agencies.

iii. Establish a system for county implementation of Expedited and/or Emergency Food Stamps.

iv. Develop a system for mobile and on-site feeding of emergency workers and shelter residents.

v. Participate in tests and exercises to evaluate food distribution and service response capability.

b. Response/Recovery

i. Work with the EMA to determine food and water needs.

ii. Begin plan implementation as expeditiously as possible.

iii. Coordinate community resources and personnel to assist with food and water services and/or distribution.

iv. Establish sites for food and water service, distribution, and issuance.

v. Implement the Expedited and/or Emergency Food Stamp Programs at the request of the local government, in coordination with the EMA director.

vi. Work with ESF 8 and ESF 11 to monitor food and/or water for contamination and issuance of health-related public service announcements, as necessary.
vii. Continue the provision of food and/or water throughout reentry and recovery.
viii. Maintain records, expenditures, and document resources utilized during recovery.

III. **RESPONSIBILITIES**

A. DFACS

No responsiblities have been provided.

B. American Red Cross

No responsiblities have been provided.

C. Augusta Fire Department

No responsiblities have been provided.

D. Augusta Transportation

No responsiblities have been provided.

E. Augusta/Richmond Recreation Department

No responsiblities have been provided.

F. MCG

No responsiblities have been provided.

G. Purchasing Department of Augusta

No responsiblities have been provided.

H. Richmond County Health Department

No responsiblities have been provided.

I. Salvation Army

No responsiblities have been provided.

J. Trinity Hospital

No responsiblities have been provided.

K. United Way of the CSRA

No responsiblities have been provided.

L. University Hospital

No responsiblities have been provided.

M. VA Medical Center

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 7
RESOURCE SUPPORT

Primary Agency
Augusta - Richmond County EMA

Support Agencies
American Red Cross
Augusta - Richmond County Board of Education
Augusta /Richmond License / Inspections
Augusta Fire Department
Golden Harvest Food Bank
Pain College
United Way of the CSRA

I. INTRODUCTION

The emergency support function of resource support services involves direction and coordination of volunteers, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. This ESF has been established to provide logistical and resource support to local entities in supporting emergency response and recovery efforts during an emergency or disaster.

1. ESF 7 shall plan, coordinate and managing resource support and delivery in response to and recovery from a major disaster or catastrophe.
2. ESF 7 shall provide supplies and equipment from county and municipal stocks, commercial sources and donated goods.
3. ESF 7 support agencies will furnish resources as required.
4. Procurement will be made in accordance with current local, state and federal laws and regulations that include emergency procedures under Georgia Statute and Richmond County policies and ordinances.

B. Scope

1. Preparedness

a. Develop methods and procedures for responding to and complying with requests for resources.
b. Develop procedures for reimbursing private vendors for services rendered.

c. Develop lists of private vendors and suppliers and their available resources.
d. Establish pre-planned contracts where necessary to ensure prompt support from vendors during emergencies.
e. Develop and train ESF 7 personnel on County emergency procurement procedures for acquiring supplies, resources, and equipment.
f. Develop resource inventories based on hazard specific studies and corresponding likely resource requests by ESF.
g. Participate in exercises and training to validate this annex and supporting SOPs.
h. Develop a Countywide logistics plan and coordinate with ESF 1 to support logistics operations.
i. Ensure all ESF 7 personnel integrate NIMS principles in all planning.

2. Response

a. Alert those agencies whose personnel, equipment, or other resources may be used.
b. Establish a resource tracking and accounting system, including management reports.
c. Assess initial reports to identify potential resource needs.
d. Identify procurement resources and potential facility locations in the disaster area of operations.
e. Provide data to the Public Information Office for dissemination to the public.
f. Locate, procure, and issue to county agencies the resources necessary to support emergency operations to include coordination with General Services Real Property Management to identify prospective staging area warehouses available for lease to replace damaged or destroyed facilities.
g. Execute countywide logistics plan and coordinate with ESF 1 to support logistics operations.
h. Coordinate with the state to develop procedures for deploying state resources and personnel in support of emergency operations at warehousing facilities, staging areas, and other areas where the need exists.
i. Coordinate with ESF 13 to evaluate warehouse security requirements.

3. Recovery

a. Continue to conduct procurement activities as long as necessary and until procurement needs have been met.
b. Anticipate and plan for arrival of and coordination with state ESF 7 personnel in the EOC and the Joint Field Office (JFO).

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from the state concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The volunteer services function is the primary responsibility of Augusta - Richmond County EMA and support for this function is the responsibility of American Red Cross, Augusta - Richmond County Board of Education, Augusta /Richmond License / Inspections, Augusta Fire Department, Golden Harvest Food Bank, Pain College and United Way of the CSRA.

B. Actions

1. Mitigation/Preparedness

a. Maintain a list of volunteers and private organizations, local businesses, and individuals available to provide services, resources, and donated goods.
b. Execute MOUs between county EMA and support agencies/organizations.
c. Notify volunteer organizations when an emergency or disaster is threatening or underway.
d. Alert and request assistance, as appropriate.
e. Participate in and/or conduct exercises and tests.

2. Response/Recovery

a. Support delivery of services to victims.
b. Coordinate staging areas for volunteers to unload, store, or disperse donated goods.
c. Assess the continuing volunteer service needs of the disaster victims.
d. Resume day-to-day operations.

III. RESPONSIBILITIES

A. Augusta - Richmond County EMA

No responsiblities have been provided.

B. American Red Cross

No responsiblities have been provided.

C. Augusta - Richmond County Board of Education

No responsiblities have been provided.

D. Augusta /Richmond License / Inspections

No responsiblities have been provided.

E. Augusta Fire Department

No responsiblities have been provided.

F. Golden Harvest Food Bank

No responsiblities have been provided.

G. Pain College

No responsiblities have been provided.

H. United Way of the CSRA

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 8
PUBLIC HEALTH AND MEDICAL SERVICES

Primary Agency
Richmond County Health Department

Support Agencies
East Central Regional Hospital
Animal Services
DFACS
Doctors Hospital
Eisenhower Army Medical Center
Gold Cross
Gracewood State Hospital
MCG
Trinity Hospital
University Hospital
VA Medical Center

I. INTRODUCTION

The emergency support function of health and medical services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. The mission of this ESF is to provide the mechanism for coordinated County assistance to supplement municipal resources in response to public health and medical care needs for potential or actual disasters and emergencies and/or during a developing potential health and medical situation. Additionally, to delineate procedures for the identification, recording, transportation, sheltering and care of persons requiring special needs in anticipation of, or during an emergency or disaster.

1. ESF 8 will coordinate all resources related to health and medical issues and shall monitor field deployment of medical personnel and resources.
2. ESF 8 will not release medical information on individual patients to the general public to ensure patient confidentiality protection.
3. ESF 8 will prepare reports on casualties/patients to be provided to the American Red Cross for inclusion in the Disaster Welfare Information System and to ESF 15 for informational releases.
4. ESF 8 will establish clear lines of communication and integration of expectations will be established on a routine basis with the EOC.

B. Scope

This ESF is structured to oversee in identifying and meeting the public health and medical needs, to include emergency medical personnel, facilities, vehicles, equipment and supplies for victims, including people with special needs. The emergency operations necessary for the performance of this function include but are not limited to:

1. Preparedness

a. General

i. Develop mutual support relationships with professional associations and other private services and volunteer organizations that may assist during an emergency or disaster.
ii. Participate in exercises and training to validate this annex and supporting SOPs.
iii. Ensure all ESF 8 personnel integrate NIMS principles in all planning.

b. Medical Care

i. Coordinate the provision of medical and dental care.
ii. Identify and coordinate the deployment of doctors, nurses, technicians and other medical personnel to disaster areas.
iii. Maintain inventory lists of medical supplies, equipment, ambulance services, hospitals, clinics and first aid units.
iv. Plan for establishment of staging areas for medical personnel, equipment, and supplies.
v. When emergency facilities are not available, plan for establishment of emergency medical care centers.
vi. Plan for requesting medical assistance teams and coordinate for their support while operating within the county.
vii. Assure that health care facilities (i.e. hospitals, nursing homes, youth and adult medical care facilities) develop patient reduction, evacuation, and relocation procedures.

c. Persons with Special Needs

i. Identify and contact special needs populous and assisted living facilities to coordinate assistance and conduct needs assessments.
ii. Consider all needs such as persons with physical disabilities, special medical needs, communication disabilities, elderly persons, and non-English speakers in the planning process.
iii. Develop evacuation and relocation procedures for persons with special needs.
iv. Develop procedures to monitor health information and records of persons being evacuated or relocated.
v. Plan for deployment of food services or medical services to

persons that may be mobility impaired.

vi. Establish plans for evacuation and care of special needs in conjunction with state partners.

d. Public Health and Sanitation

i. Develop procedures to protect the public from communicable diseases and contamination of food, water, and drug supplies (including veterinary drugs).
ii. Develop procedures to monitor public health information.
iii. Develop sanitation inspection procedures and protocols to control unsanitary conditions.
iv. Develop procedures for inspection of individual water supplies.
v. Develop procedures for identification of disease, vector, and epidemic control.
vi. Develop emergency immunization procedures.
vii. Identify laboratory testing facilities.

e. Crisis Counseling

i. Develop procedures for rapidly providing crisis counseling and mental health/substance abuse assistance to individuals and families, to include organizing and training crisis counseling teams.
ii. Develop support relationships with government agencies, professional associations, private services, and volunteer organizations to provide mental health and substance abuse assistance during disasters.

2. Response

a. General

i. Coordinate information releases to the public with the public information officer in the EOC Public Information Group.
ii. Coordinate with State and Federal agencies as required.
iii. Maintain records of expenditures and resources used for possible later reimbursement.

b. Medical Care

i. Coordinate the delivery of health and medical services.
ii. Arrange for the provision of medical personnel, equipment, pharmaceuticals, and supplies.
iii. Assist the coordination of patient evacuation and relocation.
iv. Assist with hazardous materials response.

c. Public Health and Sanitation

i. Manage public health and sanitation services.
ii. Determine need for health surveillance programs throughout County.
iii. Issue Public Health notice for clean-up on private property.
iv. Arrange for the provision of medical personnel, equipment, and supplies as well as special dietary and housing needs.
v. Notify state of planning limitations regarding evacuation and core individuals with special needs.

d. Crisis Counseling: Coordinate for the provision of mental health and recovery services to individuals, families, and communities.

3. Recovery

a. General

i. Anticipate and plan for arrival of, and coordination with state ESF 8 personnel in the EOC and the Joint Field Office (JFO).
ii. Ensure ESF 8 members or their agencies maintain appropriate records of activities and costs incurred during the event.

b. Medical Care

i. Assist with restoration of essential health and medical care systems.
ii. Assist with restoration of permanent medical facilities to operational status.
iii. Assist with restoration of pharmacy services to operational status.
iv. Assist with emergency pharmacy and laboratory services.

c. Persons with Special Needs

i. Continue coordination with agencies and organizations caring for people with special needs for return to assisted living facilities or relocation.
ii. Encourage and assist vulnerable populations to create and keep emergency preparedness and response plans.

d. Public Health and Sanitation

i. Monitor environmental and epidemiological surveillance.
ii. Continue long-term emergency environmental activities.

e. Crisis Counseling: Coordinate the management of continuous mental health and substance abuse assistance to individuals and families.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from the state concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The health and medical services function is the primary responsibility of Richmond County Health Department and support for this function is the responsibility of East Central Regional Hospital, Animal Services, DFACS, Doctors Hospital, Eisenhower Army Medical Center, Gold Cross, Gracewood State Hospital, MCG, Trinity Hospital , University Hospital and VA Medical Center.

B. Actions

1. Mitigation/Preparedness

a. Coordinate MOUs with all appropriate agencies and organizations for the provision of services to or on behalf of affected individuals and families.
b. Plan for the continuity of health and medical services, in conjunction with the EMA, American Red Cross, Community Mental Health agency and Rehabilitation Services office.
c. Establish a directory of health and medical resources.
d. Work with the American Red Cross on the identification of volunteers and provision of training.
e. Maintain a coordinated approach with state public health.
f. Participate in drills and exercises to evaluate health and medical services response capability.

2. Response/Recovery

a. Assist the EMA with health and medical resources, services, and personnel upon notification of an emergency or disaster.
b. Support the American Red Cross with health and medical services during shelter operations, as requested upon opening.

c. Secure, in conjunction with the EMA, American Red Cross, other agencies and organizations, and the private sector, mental health, rehabilitation assistance, and other services, when necessary.
d. Assist EMA, American Red Cross, other community agencies and organizations, and the private sector with issues affecting people who have special needs.
e. Provide informational support to emergency medical services;
f. Channel all relevant health and medical information for public release through the EMA and state public health.
g. Continue service assistance throughout reentry and until all health and medical issues are resolved.
h. Maintain records of expenditures and document resources utilized during recovery.

III. RESPONSIBILITIES

A. Richmond County Health Department

No responsiblities have been provided.

B. East Central Regional Hospital

No responsiblities have been provided.

C. Animal Services

No responsiblities have been provided.

D. DFACS

No responsiblities have been provided.

E. Doctors Hospital

Enter responsibilities here.

F. Eisenhower Army Medical Center

No responsiblities have been provided.

G. Gold Cross

No responsiblities have been provided.

H. Gracewood State Hospital

No responsiblities have been provided.

I. MCG

No responsiblities have been provided.

J. Trinity Hospital

No responsiblities have been provided.

K. University Hospital

No responsiblities have been provided.

L. VA Medical Center

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 9
SEARCH AND RESCUE

Primary Agency
Augusta Fire Department

Support Agencies
Georgia Forestry
Gold Cross
Richmond County Sheriff's Department

I. INTRODUCTION

The emergency support function of search and rescue involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
Rapidly deploy local search and rescue components to provide specialized life-saving assistance to municipal authorities during an emergency or disaster.

1. EMA will assist in coordinating county assets and augment agencies having SAR responsibilities and may request state and Federal SAR assistance.
2. ESF 9 will interface with ESFs 1 and 8 to assist with medical assistance and the transportation of victims beyond initial collection points.

B. Scope
Urban SAR activities include, but are not limited to, locating, extricating, and providing immediate medical assistance to victims trapped in collapsed structures. Non-urban SAR activities include, but are not limited to, emergency incidents that involve locating missing persons, boats which are lost at sea, locating downed aircraft, extrication if necessary, and treating any victims upon their rescue.

The emergency operations necessary for the performance of this function include, but are not limited to:

1. Preparedness

a. Maintain a current inventory of resources, including trained personnel, which could support search and rescue operations. Maintain records reflecting local capability.
b. Participate in exercises and training to validate this annex and supporting SOPs.

c. Maintain liaison with State urban search and rescue assets and plan for reception of external assets.
d. Maintain personnel and equipment in a state of readiness appropriate to existing and anticipated emergency conditions to include mobilizing resources and staging them at various locations.
e. Assist local governments in training of personnel and rescue organizations for search and rescue operations.
f. Ensure all ESF 9 personnel integrate NIMS principles in all planning.

2. Response

a. Support local agencies with appropriate resources, to include mobilizing and deploying teams and equipment as needed.
b. Using the ICS, assume responsibility for coordinating and tracking all resources committed to an incident. This may include placing personnel at a forward command post. Establish staging areas with the requesting group.
c. Deploy liaison teams to county EOC or incident base of operations, as needed.
d. Plan for and establish relief resources to replace or rotate with committed resources for extended operations.
e. Coordinate other State and Federal support for search and rescue operations to include planning for reception and deployment to area of operations.
f. Coordinate with ESF 1 for use of buses to transport rescue teams or rescued victims or persons evacuated from an emergency area to a safe location or emergency shelter.

3. Recovery

a. Continue to support local operations and plan for a reduction of operations.
b. Inventory any lost or damaged equipment and record any personnel injuries or equipment accidents.
c. Anticipate and plan for arrival of and coordinate with state ESF 9 personnel in the EOC and the Joint Field Office (JFO).
d. Require ESF 9 team members and their agencies maintain appropriate records of costs incurred during the event.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from the Governor and/or GEMA concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in county or state/federal briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The search and rescue function is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of Georgia Forestry, Gold Cross and Richmond County Sheriff's Department.

1. Actions

a. Mitigation/Preparedness

i. Establish and maintain uniform search and rescue procedures.
ii. Recruit, train, and certify search and rescue personnel.
iii. Develop an inventory of resources, equipment, and personnel.
iv. Enter MOUs for additional assistance and/or logistical support.
v. Conduct and/or support community education programs on survival.
vi. Establish a record keeping system.
vii. Participate in drills and exercises to evaluate search and rescue response capability.

b. Response/Recovery

i. Respond to requests by the EMA.
ii. Monitor response efforts.
iii. Channel emergency search and rescue information to the EMA-EOC.
iv. Support request from other community agencies and/or jurisdictions.
v. Maintain records, expenditures, and document resources utilized during recovery.

III. RESPONSIBILITIES

A. Augusta Fire Department

No responsiblities have been provided.

B. Georgia Forestry

No responsiblities have been provided.

C. Gold Cross

No responsiblities have been provided.

D. Richmond County Sheriff's Department

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 10
HAZARDOUS MATERIALS

Primary Agency
Augusta Fire Department

Support Agencies
CHEMTREC
Radiological Assit Program DOE
Richmond County Health Department

I. INTRODUCTION

The emergency support function of hazardous materials involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF coordinates County support in response to an actual or potential discharge and/or uncontrolled release of oil or hazardous materials during disasters or emergencies.

B. Scope
This ESF will provide a coordinated response by local resources and initiate requests for state and federal resources when necessary to minimize adverse effects on the population and environment resulting from the release of or exposure to hazardous or radiological materials.

1. The emergency operations necessary for the performance of both radiological and non-radiological components of this function include but are not limited to:

a. Preparedness

i. Prepare an inventory of existing threats using SARA Title III, Tier II information.
ii. Plan for response to hazardous materials incidents.
iii. Develop plans for communications, warning, and public information.
iv. Develop procedures for identification, control, and clean-up of hazardous materials.
v. Provide, obtain, or recommend training for response personnel using courses made available by FEMA, Department of Energy (DOE), Nuclear Regulatory Commission (NRC), the Georgia Public Safety Training Center, EPA, and manufacturers and

transporters of hazardous materials, as well as training based on OSHA requirements for each duty position.

vi. Maintain a listing of private contractors capable of performing emergency and/or remedial actions associated with a hazardous materials incident.
vii. Maintain an inventory of local assets capable of responding to a hazardous materials incident.
viii. Develop plans and/or mutual aid agreements regarding hazardous materials incidents with local agencies, other county agencies, contiguous states, federal agencies, and private organizations as required.
ix. Collect and utilize licensing, permitting, monitoring, and/or transportation information from the appropriate local, county, state, or federal agencies and/or private organizations to facilitate emergency response.
x. Participate in exercises and training to validate this annex and supporting SOPs.
xi. Ensure all ESF 10 personnel integrate NIMS principles in all planning.

b. Response

i. ESF 10 will coordinate, with the Unified/Incident Command, all hazardous substance response specific efforts and provide information to the EOC for coordination of all other municipal efforts.
ii. Provide 24-hour response capability and dispatch personnel to an incident scene as necessary.
iii. ESF 10 will assess the situation to include: the nature, amount and location of real or potential releases of hazardous materials; pathways to human and environmental exposure; probable direction and time of travel of the materials; potential impact on human health, welfare, safety, and the environment; types, availability, and location of response resources, technical support, and cleanup services; and priorities for protecting human health, welfare and the environment.
iv. After reviewing reports, gathering and analyzing information and consulting with appropriate agencies, determine and provide, as available, the necessary level of assistance.
v. Provide protective action recommendations, as the incident requires.
vi. Provide for monitoring to determine the extent of the contaminated area and consult with appropriate support agencies to provide access and egress control to contaminated areas.
vii. Consult with appropriate local, state, or federal agencies and/or private organizations with regard to the need for decontamination. Coordinate with ESF 8 regarding decontamination of injured or deceased personnel.
viii. Coordinate decontamination activities with appropriate local,

state, and federal agencies.

ix. Coordinate with appropriate local, state, and federal agencies to ensure the proper disposal of wastes associated with hazardous materials incidents; and assist in monitoring or tracking such shipments to appropriate disposal facilities.
x. Coordinate with ESF 1 for the use of staging areas and air assets, and technical advice and assistance on regulated rail.
xi. Coordinate with ESF 3 for technical assistance on water, wastewater, solid waste, and disposal.
xii. Coordinate with ESF 12 for technical advice and assistance on intra-County pipelines.
xiii. Coordinate with GEMA for use of state assets.

c. Recovery

i. Terminate operations when the emergency phase is over and when the area has been stabilized by responsible personnel.
ii. Request and maintain documented records of all expenditures, money, and physical resources of the various governmental department/agencies involved in emergency operations. Ensure that ESF 10 team members or their agencies maintain appropriate records of costs incurred during the event.
iii. Anticipate and plan for arrival of, and coordination with, state ESF 10 personnel in the EOC and the Joint Field Office (JFO).

d. Mitigation

i. Support and plan for mitigation measures.
ii. Support requests and directives resulting from the Governor and/or GEMA concerning mitigation and/or re-development activities.
iii. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

The hazardous materials services function is the primary responsibility of Augusta Fire Department and support for this function is the responsibility of CHEMTREC, Radiological Assit Program DOE and Richmond County Health Department.

B. Actions

1. Mitigation/Preparedness

a. Prepare a facility profile and inventory of potential hazardous materials.
b. Identify potential contacts and resources in order to conduct a community vulnerability analysis to determine potential hazardous materials threats and on-site inspections.
c. Plan for response to hazardous materials incidents and coordinate with the EMA and other first responders.
d. Develop procedures for identification, communications, warning, public information, evacuation, control, and monitoring and/or supervising cleanup of hazardous materials.
e. Obtain training for response personnel available through GEMA, Georgia Fire Academy, manufacturers and shippers of hazardous materials, and/or other sources.
f. Participate in drills and exercises to evaluate hazardous materials response capabilities.

2. Response/Recovery

a. Verify incident information and notify the EMA and other applicable agencies.
b. Establish a command post at a safe distance near the scene or staff the EOC, if the situation becomes excessive.
c. Provide further information on the situation to the EMA and convey warnings for dissemination to the public.
d. Request assistance for emergency health and medical, as well as mass care, if the situation warrants.
e. Ensure availability of expertise and equipment to manage the incident.
f. Utilize proper procedures for containment to prevent additional dangers.
g. Support response teams, owner, shipper, state, and/or federal environmental personnel during cleanup.
h. Establish area security and prohibit all unauthorized personnel from entering the containment area.
i. Terminate cleanup operations after dangerous situation subsides.
j. Maintain records, expenditures, and document resources utilized during recovery.

III. **RESPONSIBILITIES**

A. Augusta Fire Department

No responsiblities have been provided.

B. CHEMTREC

No responsiblities have been provided.

C. Radiological Assit Program DOE

No responsiblities have been provided.

D. Richmond County Health Department

Enter responsibilities here.

EMERGENCY SUPPORT FUNCTION 11
AGRICULTURE AND NATURAL RESOURCES

Primary Agency
Animal Services

Support Agencies
Augusta - Richmond County EMA
County Extension Services
Richmond County Health Department

I. INTRODUCTION

The emergency support function of agriculture and natural resources involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

This ESF provides operational guidance to those who are assigned to work this ESF. This ESF has been established to support provision of nutrition assistance, management of diseases, food safety, and to protect significant properties.

1. Actions undertaken through ESF 11 are coordinated with and conducted cooperatively with state and local incident management officials and with private entities.
2. Each supporting agency is responsible for managing its respective assets and resources after receiving direction from the primary agency for the incident.
3. Food Safety and Inspections are activated upon notification of the occurrence of a potential or actual disaster or emergency by the Department of Public Health.
4. Actions undertaken are guided by and coordinated with County and local emergency preparedness and response officials and State and Federal officials and include existing USDA internal policies and procedures.
5. Actions undertaken under ESF 11 to protect, conserve, rehabilitate, recover and restore resources are guided by the existing internal policies and procedures of the primary agency for each incident.
6. The primary agency for each incident coordinates with appropriate ESFs and other annexes to ensure appropriate use of volunteers and their health and safety and to ensure appropriate measures are in place to protect the health and safety of all workers.
7. Control and eradication of an outbreak of a highly contagious or economically devastating animal/zoonotic disease, highly infective exotic

plant disease, or economically devastating plant pest infestation.
8. Assurance of food safety and food security.
9. Protection of natural and cultural resources and historic property resources before, during, and/or after a disaster or emegency.

B. Scope
To provide for the following functional responsibilities:

Identify, secure and distribute food, bottled beverages, and supplies, and support the provision for sanitary food storage, distribution, and preparation during an emergency or disaster; Provide for mitigation, response and recovery to natural disasters, and/or acts of terrorism affecting animals, agriculture production, and the food sector; Assist agriculture in an outbreak of a highly infectious/contagious or economically devastating animal/zoonotic disease, or a highly ineffective or economically devastating plant pest disease or infestation; Assist with agriculture production, animal industry, and wildlife adversely affected by a disaster, either natural or man-made; and, Conserve, rehabilitate, recover and restore natural, cultural, and historic properties prior to, during, and after a man-made or natural disaster.

1. Preparedness

a. Maintain an accurate roster of personnel assigned to perform ESF 11 duties during a disaster.
b. Identify and schedule disaster response training for ESF 11 personnel.
c. Maintain current food resource directories to include maintaining points of contact.
d. Identify likely transportation needs and coordinate with ESF 1.
e. Ensure all ESF 11 personnel integrate NIMS principles in all planning. As a minimum, primary action officers for all ESF 11 agencies will complete ICS 200, 300, and 700 courses.

2. Response

a. Lead support agencies will maintain a roster of personnel assigned to perform ESF 11 duties during a disaster.
b. Coordinate with ESF 6 and ESF 5, regarding mass feeding sites established by responding emergency management agencies.
c. ESF 11 will coordinate with EMA and Public Health to update lists of all available provision of medical services with appropriate agencies.
d. ESF 6 will provide a list of mass care sites requiring restoration of services to EOC Operations.
e. ESF 6 will coordinate with ESF 13 regarding additional security resources, if needed, at mass care shelters.

3. Recovery

a. ESF 11 will coordinate with ESFs 5, 6, and 8 to establish or support

existing mass feeding sites operated to ensure optimal access for public service based on emergency needs.

b. ESF 11 will coordinate with State agencies for the provision of food and water to mass feeding sites, if necessary.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from GEMA and/or other state agencies and federal partners concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in agency, county, or state/federal briefings, situation reports and action plans.
d. Work to educate citizens on disaster preparedness and disaster mitigation activities.

II. **CONCEPT OF OPERATIONS**

A. Natural Disaster and Animals, Animal Industry and Wildlife

1. Strategy
The agency assigned primary responsibility for ESF 11 will coordinate with appropriate agencies and organizations to ensure operational readiness. Agencies with responsibilities for this section of ESF 11 will coordinate with the Georgia Department of Agriculture (GDA) and the Georgia Department of Natural Resources (DNR), and the lead state agencies for ESF 11. The GDA will develop and maintain Standard Operating Procedures to include, but not limited to poultry, cattle, swine, dairy, equine, goats, sheep, and companion animal industries for a natural disaster. DNR will develop and maintain Standard Operating Procedures regarding aquaculture, seafood, wildlife, and exotic animals for natural disasters and the preservation of natural, cultural, and historic resources.

2. Actions

a. Mitigation/Preparedness

i. Develop mutual aid agreements with professional associations and private agencies/organizations.
ii. Coordinate with ESF 6 in identifying potential pet friendly shelters near approved emergency American Red Cross shelters.
iii. Participate in and/or conduct exercises or tests regularly, to validate this ESF and related SOPs.
iv. Prepare, in conjunction with GEMA, public service announcements (PSAs) to increase public awareness regarding

pet options and animal directives.

v. Participate in drills and exercises to evaluate animal and animal industry response capability.

b. Response/Recovery

i. Support the EMA-EOC with all available resources.
ii. Coordinate local emergency response with regional and state systems.
iii. Request additional personnel and equipment for triage and shelter facilities, when necessary.
iv. Manage and direct evacuation of animals from risk areas and provide technical assistance to prevent animal injury and disease dissemination.
v. Obtain additional supplies, equipment, personnel, and technical assistance from support agencies and the private sector.
vi. Provide assistance and care for livestock and other animals impacted by the disaster. If this assistance and care cannot be provided locally, request assistance from ESF 11 through the SOC.
vii. Provide information to state ESF 11 on all available animal shelter facilities and confinement areas identified, before, during and after the disaster.
viii. Assist with the evacuation of animals from risk areas and provide technical assistance to prevent animal injury and disease dissemination. Request additional assistance from state ESF 11 as needed.
ix. Support GA-SART(s) as necessary.
x. Coordinate with supporting agencies and Volunteer Agencies Active in Disaster (VOAD) for additional animal emergency sheltering and stabling for both large and small animals.
xi. Restore equipment and supplies to a normal state of operational readiness.
xii. Maintain financial records on personnel, supplies, and other resources utilized. Report to EMA upon request.
xiii. Resume day-to-day operations.

B. Nutrition Assistance and Food Safety

1. Strategy
The agency assigned primary responsibility for ESF 11 will coordinate with appropriate agencies and organizations to ensure operational readiness. Agencies with responsibilities for this section of the ESF, will coordinate with the EMA, GDA, and DNR. This function will be coordinated with and involve other support agencies and organizations.

2. Actions

a. Mitigation/Preparedness

i. Identify agencies and organizations responsible for food safety inspections and monitoring and coordinate MOUs with appropriate entities.
ii. Maintain procedures and responsibilities for food inspection and response to threatened food supplies.
iii. Establish a system for the notification process of suspected or adulterated food supplies.
iv. Participate in tests and exercises to evaluate communication with other agencies with food safety and security duties.
v. Coordinate with ESF 6, the response to mass food distribution from secured sources.
vi. Coordinate the development of an operational plan that will ensure timely distribution of food and drinking water.
vii. Assess the availability of food supplies and storage facilities capable of storing dry, chilled, or frozen food.
viii. Assess the availability of handling equipment and personnel for support.
ix. Develop notification procedures for mobilizing food services, personnel, and resources.

b. Response/Recovery

i. Coordinate with state and local agencies and authorities for requested support if county agencies are overwhelmed.
ii. Identify proper state and federal agencies to contact in the event of suspicious activity contributing to adulterated food supplies.
iii. Provide guidance for immediate local protective actions and reports, and establish communication wtih GDA and the Department of Human Resources (DHR).
iv. Work with local EMA to determine critical food needs of the affected population in terms of numbers of people and their location.
v. Coordinate community resources and personnel to assist with delivery services and/or distribution as necessary for secured food supplies.
vi. Provide assistance in support of ESF 6 Mass Care, establishing distribution sites and requirements for distribution.
vii. Establish linkages with volunteer and private agencies/organizations involved in congregate meal services.
viii. Secure food, transportation, equipment, storage, and distribution facilities.
ix. Initiate procurement of essential food and supplies not available from existing inventories.
x. Refer victims needing additional food to volunteer and private agencies/organizations.
xi. Coordinate with appropriate law enforcement in events where contamination of the food supply with a chemical or biological

agent may have been suspicious or intentional.

xii. Designate certain individuals to serve as expert points of contact for law enforcement.
xiii. Provide for communication, surveillance, and response with all appropriate agencies in response to an act of agro-terrorism.
xiv. Coordinate public information and provide updates for ESF 15 to distribute to the public and media.
xv. Maintain financial records on personnel, supplies, and resources utilized, and report expenditures to local EMA and GEMA upon request.
xvi. Resume day-to-day operations.

C. Animal and Plant Diseases and Pests

1. Strategy
The agency assigned primary responsibility for ESF 11 will coordinate with appropriate agencies and organizations to ensure operational readiness. Agencies with responsibilities for this section of the ESF, will coordinate with the EMA, GDA, and DNR. This function will be coordinated with and involve other support agencies and organizations.

2. Actions

a. Mitigation/Preparedness

i. Develop mutual aid agreements with government agencies, professional associations, and private agencies/organizations.
ii. Work with GDA and DNR to train first responders, community leaders, and the agricultural industry at the awareness level in agro-security and agro-terrorism.
iii. Work with GDA and DNR to provide for surveillance of foreign animal diseases or an animal disease, syndrome, chemical, poison, or toxin that may pose a substantial threat to the animal industries, aquaculture or seafood industries, the economy, or public health of the state.
iv. Provide for surveillance of pests which may pose a potential or substantial threat to agriculture, horticulture, the economy, or the public health of the state.
v. Develop local plans and resources to enhance awareness of surveillance for early detection of animal health emergencies and agro-terrorism.
vi. Conduct and/or participate in exercises, training sessions, and workshops to assist local communities and support agencies/organizations.
vii. Encourage support agencies to develop emergency operations plans that detail their support functions for ESF 11.

b. Response/Recovery

i. Work with GDA and other appropriate state agencies to coordinate the collection of samples, ensure proper packaging and handling, and deliver them to designated laboratories for testing.
ii. Coordinate the crisis response and the resulting consequences, as well as cooperate with law enforcement officials and the State of Georgia in criminal investigations, if a terrorist act is suspected in connection with an agriculture, animal, or food incident.
iii. Work with GDA to coordinate the decontamination and/or destruction of animals, plants, cultured aquatic products, food, and their associated facilities as determined necessary.
iv. Support GDA's efforts to quarantine, stop sale, stop movement, and place other restrictions under GDA authority of animals, plants, equipment, and products as necessary to control and eradicate diseases and pests.
v. Secure supplies, equipment, personnel and technical assistance from support agencies/organizations, and other resources to carry out the response plans associated with animal health emergency management or any act of agro-terrorism that may pose a substantial threat to the state.
vi. Manage and direct evacuation of animals from risk areas and provide technical assistance to prevent animal injury and disease dissemination.
vii. Support any identified County Agriculture Response Teams(CARTs) and other local emergency response teams with the statewide support network and the State Agriculture Response Teams (GA-SARTs).
viii. Determine need for mutual aid assistance and implement requests for assistance through local mutual aid agreements or through GEMA for state assistance, or mutual aid assistance through agreements such as the Emergency Management Assistance Compact (EMAC).
ix. Request Veterinary Medical Assistance Team (VMAT) assistance through the SOC if needed.
x. Coordinate operations to assure occupational safety measures are followed.
xi. Coordinate damage assessment as necessary.
xii. Restore equipment and supplies to a normal state of operational readiness.
xiii. Coordinate public information to provide updates to ESF 15.
xiv. Maintain financial records on personnel, supplies, and other resources utilized and report to local EMA and GEMA upon request.
xv. Resume day-to-day operations.

D. Resource Protection

1. Strategy
   The agency assigned primary responsibility for ESF 11 will coordinate with appropriate agencies and organizations to ensure operational readiness. Agencies with responsibilities for this section of the ESF, will coordinate with the EMA, GDA, and DNR. This function will be coordinated with and involve other support agencies and organizations. ESF 11 agencies will coordinate with public natural, cultural, and historic properties and state agencies to develop Standard Operating Procedures(SOPs) for disaster prevention, preparedness, and recovery. On the state level, the Georgia Archives will manage, monitor, and assist in or conduct response and recovery actions to minimize damage to natural, cultural, or historic property resources, including essential government and historical records. ESF 11 agencies will request assistance for this resource through the SOC.

2. Actions

   a. Mitigation/Preparedness

      i. Participate in mutual aid agreements with government agencies, professional organizations, private agencies, and organizations.
      ii. Develop inventory of natural, cultural, and historic resources that will be covered by this plan.
      iii. Participate in a and/or conduct workshops for historical and cultural properties to encourage developmental plans for disaster prevention, preparedness, and recovery.

   b. Response/Recovery

      i. Support the disaster recovery with all available resources.
      ii. If criminal activity is suspected, cooperate with the criminal investigation jointly with appropriate state and federal law enforcement agencies.
      iii. Coordinate public information and provide updates for ESF 15 to distribute to the public and media.
      iv. Provide technical assistance to public natural, historic and cultural properties in damage assessment; request needed technical assistance and damage assessment support from the state or federal government through the SOC.
      v. Work with the state to reopen public natural, historic, and cultural properties as soon as safely possible, to the public.
      vi. Request assistance from the state for preservation, scientific/technical, and records and archival management advice and information for stabilization, security, logistics, and contracting for recovery services of damaged natural, historic or cultural resources pertaining to documentary and archival records and historic documents.

vii. Maintain financial records on personnel, supplies, and other resources utilized and report to local EMA and GEMA upon request.
viii. Resume day-to-day operations.

III. RESPONSIBILITIES

A. Animal Services

No responsiblities have been provided.

B. Augusta - Richmond County EMA

No responsiblities have been provided.

C. County Extension Services

No responsiblities have been provided.

D. Richmond County Health Department

No responsiblities have been provided.

EMERGENCY SUPPORT FUNCTION 12
ENERGY

Primary Agency
Augusta Utilities

Support Agencies
ATT
Georgia Power
Jefferson Electric

I. INTRODUCTION

The emergency support function of energy services direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. The mission of this ESF is to coordinate response activities of energy and utility organizations in responding to and recovering from fuel shortages, power outages, and capacity shortages which impact or threaten to impact Richmond County citizens and visitors during and after a potential of actual disaster or emergency.

1. This ESF will coordinate providing sufficient fuel supplies to emergency response organizations and areas along evacuation routes.
2. Coordinate the provision of materials, supplies, and personnel for the support of emergency activities being conducted.
3. Maintain communication with utility representatives to determine emergency response and recovery needs.
4. Coordinate with schools and other critical facilities within the county to identify emergency shelter power generation status/needs; and coordinate with other ESFs with assistance in providing resources for emergency power generation.
5. Maintain lists of energy-centric critical assets and infrastructures, and continuously monitors those resources to identify and correct vulnerabilities to energy facilities.
6. Addresses significant disruptions in energy supplies for any reason, whether caused by physical disruption of energy transmission and distribution systems, unexpected operational failure of such systems, or unusual economic or political events.

B. Scope
This ESF is structured to coordinate the provision of emergency supply and

transportation of fuel and the provision of emergency power to support immediate response operations as well as restoring the normal supply of power to normalize community functioning. This ESF will work closely with local and state agencies, energy offices, energy suppliers and distributors.

The emergency operations necessary for the performance of this function include but are not limited to:

1. Preparedness

    a. Develop and maintain current directories of suppliers of services and products associated with this function.
    b. Establish liaison with support agencies and energy-related organizations.
    c. In coordination with public and private utilities, ensure plans for restoring and repairing damaged energy systems are updated.
    d. In coordination with public and private utilities, establish priorities to repair damaged energy systems and coordinate the provision of temporary, alternate, or interim sources of natural gas supply, petroleum fuels, and electric power.
    e. Promote and assist in developing mutual assistance compacts with the suppliers of all power resources.
    f. Develop energy conservation protocols.
    g. Ensure all ESF 12 personnel integrate NIMS principles in all planning.

2. Response

    a. Analyze affected areas to determine operational priorities and emergency repair procedures with utility field personnel. Provide status of energy resources to the EOC Operations Group as required and, when possible, provide data by county.
    b. In coordination with public and private utilities, prioritize rebuilding processes, if necessary, to restore power to affected areas.
    c. Locate fuel for emergency operations.
    d. Administer, as needed, statutory authorities for energy priorities and allocations.
    e. Apply necessary County resources, to include debris removal, in accordance with established priorities in response to an emergency.
    f. Provide energy emergency information, education and conservation guidance to the public in coordination with the EOC Public Information Group.
    g. Coordinate with ESF 1 for information regarding transport of critical energy supplies.
    h. Plan for and coordinate security for vital energy supplies with ESF 13.
    i. Maintain continual status of energy systems and the progress of restoration.
    j. Utility repair and restoration activities to include collecting and providing energy damage assessment data to ESF 3.
    k. Recommend energy conservation measures.

3. Recovery

   a. Maintain coordination with all supporting agencies and organizations on operational priorities and emergency repair and restoration.
   b. Continue to provide energy emergency information, education and conservation guidance to the public in coordination with ESF15.
   c. Anticipate and plan for arrival of and coordinate with state ESF12 personnel in the EOC and the Joint Field Office.
   d. Continue to conduct restoration operations until all services have been restored.
   e. Ensure that ESF12 team members or their support agencies maintain appropriate records of costs incurred during the event.

4. Mitigation

   a. Anticipate and plan for mitigation measures.
   b. Support requests and directives resulting from the Governor and/or the state concerning mitigation and/or redevelopment activities.
   c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy

Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

Energy services is the primary responsibility of Augusta Utilities and support for this function is the responsibility of ATT, Georgia Power and Jefferson Electric.

1. Actions

   a. Mitigation/Preparedness

      i. Establish liaison support to ensure responsiveness, in conjunction with EMA and the private sector.
      ii. Identify additional resources and assistance teams;
      iii. Develop emergency response support plans.
      iv. Prepare damage assessment, repair and restoration procedures, and reporting mechanisms.
      v. Recommend actions to conserve energy and conservation guidance.
      vi. Participate in drills and exercises to evaluate energy response

capabilities.

b. Response/Recovery

i. Determine critical energy supply needs of priority populations (e.g., infants, elderly, and other people with special needs).
ii. Gather, assess, and share information on energy system damage, as well as estimate repair and restoration time.
iii. Activate assistance teams and obtain necessary resources to assist in recovery.
iv. Serve as the focal point for the EMA and EOC in order to protect the health and safety of affected persons.
v. Work with the EMA to provide public service announcements on energy conservation, mitigation impacts, and restoration forecasts.
vi. Coordinate with other affected areas to maximize resources and information exchange.
vii. Conduct repair and maintenance operations until restoration of all services.
viii. Maintain records, expenditures, and document resources utilized during recovery.

III. **RESPONSIBILITIES**

A. Augusta Utilities

No responsibilities have been provided.

B. ATT

No responsibilities have been provided.

C. Georgia Power

No responsibilities have been provided.

D. Jefferson Electric

No responsibilities have been provided.

EMERGENCY SUPPORT FUNCTION 13
PUBLIC SAFETY AND SECURITY SERVICES

Primary Agency
Augusta - Richmond County EMA

Support Agencies
Blythe Police Department
Gold Cross
Hephzibah Police Department
Richmond Coroner
Richmond County Marshalls Office
Richmond County Sheriff's Department

I. INTRODUCTION

The emergency support function of public safety and security services involves direction and coordination, operations and follow-through during an emergency or disaster.

A. Purpose

This ESF integrates countywide public safety and security capabilities and resources to support the full range of incident management activities associated with potential or actual disaster or emergency.

1. Local, private sector, and specific State and Federal authorities have primary responsibility for public safety and security, and typically are the first line of response and support in these functional areas.
2. In most incident situations, local jurisdictions have primary authority and responsibility for law enforcement activities, utilizing the Incident Command System on-scene. In larger-scale incidents, additional resources should first be obtained through the activation of mutual aid agreements with neighboring localities and/or State authorities, with incident operations managed through a Unified Command structure.
3. Through ESF 13, State and/or Federal resources could supplement County and local resources when requested or required, as appropriate, and are integrated into the incident command structure using NIMS principals and protocols.
4. ESF 13 primary agencies facilitate coordination among supporting agencies to ensure that communication and coordination processes are consistent with stated incident management missions and objectives.
5. When activated, ESF 13 coordinates the implementation of authorities that are appropriated for the situation and may provide protection and security resources, planning assistance, technology support, and other

technical assistance to support incident operations, consistent with agency authorities and resource availability.

B. Scope

This ESF is structured to oversee public safety to include law enforcement, victim recovery, and deceased identification and mortuary services.The emergency operations necessary for the performance of this function include but are not limited to:

1. Preparedness

   a. ESF 13 capabilities support incident management requirements including force and critical infrastructure protection, security, planning and technical assistance, technology support, and public safety in both pre-incident and post-incident situations.
   b. ESF 13 is generally activated in situations requiring extensive assistance to provide public safety and security and where local government resources are overwhelmed or are inadequate, or in pre-incident or post-incident situations that require protective solutions or capabilities unique to the county.
   c. ESF 13 will procure and regularly update a list of all agencies (public and private) that have the capability to provide law enforcement and security services and victim recovery and mortuary services.

2. Response

   a. Provide warning and communications in support of the communications and warning plans.
   b. Staff the EOC as directed.
   c. Provide security to the EOC.
   d. Secure evacuated areas, including safeguarding critical facilities, and controlling entry and exit points to the disaster area as requested.
   e. ESF 13 will coordinate with ESF 5 to request additional resources, if needed.
   f. ESF 13 will activate existing MOUs with appropriate entities.

3. Recovery

   a. Continue those operations necessary to protect people and property.
   b. Assist in return of evacuees.
   c. Assist with reconstitution of law enforcement agencies as necessary.
   d. Require ESF 13 team members or their agencies maintain appropriate records of costs incurred during the event.
   e. Phase down operations as directed by the EOC.

4. Mitigation

   a. ESF 13 agencies will conduct and/or support community education programs on survival and safety.

b. Support requests and directives resulting from GEMA and/or other state agencies and federal partners concerning mitigation and/or redevelopment activities.
c. Document matters that may be needed for inclusion in agency, county, state/federal briefings, situation reports and action plans.

II. CONCEPT OF OPERATIONS

A. Law Enforcement and Security

1. Strategy
   Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

2. Actions

   a. Mitigation/Preparedness

      i. Analyze hazards and determine law enforcement requirements.
      ii. Identify agencies, organizations and individuals capable of providing support services.
      iii. Develop MOUs with adjacent and support law enforcement agencies.
      iv. Analyze hazards, critical facilities, determine law enforcement requirements, and develop plans to preposition assets.
      v. Train regular and support personnel in emergency duties.
      vi. Develop plans to conduct initial damage assessment.
      vii. Establish and maintain liaison with federal, state and local agencies.
      viii. Develop and maintain standard operating procedures and plans, to include alerting lists of personnel and agencies.
      ix. Participate in and/or conduct exercises and training to validate this ESF and supporting SOPs.
      x. Ensure all ESF 13 personnel integrate NIMS principles in all planning. As a minimum, primary action officers for all ESF 13 agencies will complete ICS 200, 300, and 700 courses.

   b. Response/Recovery

      i. Provide warning and communications assistance in support of ESF 2.
      ii. Staff the EOC as directed.
      iii. Coordinate security for critical facilities, as needed.
      iv. Support evacuation plans with traffic control, communications, area patrols and security for shelters.

v. Control entry and exit to the emergency or disaster area.
vi. Control vehicle and individual access to restricted areas.
vii. Continue operations necessary to protect people and property.
viii. Coordinate public information and provide updates for ESF 15.
ix. Assist in return of evacuees.
x. Maintain records of expenditures and document resources utilized during recovery.
xi. Resume day-to-day operations.

B. Victim Recovery Services

1. Strategy
Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with and involve other support agencies and organizations.

2. Actions

a. Mitigation/Preparedness

i. This function will be coordinated with and involve other agencies/organizations.
ii. Develop and maintain standard operating procedures and plans, to include alerting lists of personnel and agencies.
iii. Establish and maintain standards for human remains recovery operations.
iv. Establish and maintain human remains recovery support and reporting procedures.
v. Recruit, train, and certify recovery personnel.
vi. Develop an inventory of resources and establish a record keeping system.
vii. Conduct or participate in exercises to evaluate recovery response capability.
viii. Conduct and/or support community education programs on survival.

b. Response/Recovery

i. Respond to requests by local EMA; monitor response efforts.
ii. Support requests from neighboring counties and MOU/EMAC agreements.
iii. Maintain records, expenditures, and document resources utilized during response and recovery.

C. Deceased Identification and Mortuary Services

1. Strategy
   Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this ESF, in cooperation with the EMA. This function will be coordinated with ESF 5 and involve other support agencies and organizations.

2. Actions

   a. Mitigation/Preparedness

      i. Develop plans for location, identification, removal and disposition of the deceased.
      ii. Establish a system for collecting and disseminating information regarding victims and have the operational capability to deliver the information in a field environment in coordination with the EOC Public Information Group.
      iii. Develop protocols and maintain liaison with Disaster Mortuary Operational Response Teams (DMORT).
      iv. Identify agencies, organizations and individuals capable of providing support services for deceased identification including the county coroner.
      v. Maintain a description of capabilities and procedures for alert, assembly and deployment of mortuary assistance assets.
      vi. Identify public and private agencies and organizations capable of providing support to victims families.

   b. Response/Recovery

      i. Initiate the notification of deceased identification teams.
      ii. Retain victim identification records.
      iii. Support evacuation plans with traffic control, communications, area patrols and security for shelters.
      iv. Coordinate DMORT teams and services through existing MOUs and EMAC agreements.
      v. Coordinate county assistance for next-of-kin notification.
      vi. Maintain records of expenditures and document resources utilized during response and recovery.

III. **RESPONSIBILITIES**

A. Augusta - Richmond County EMA

No responsiblities have been provided.

B. Blythe Police Department

No responsiblities have been provided.

C. Gold Cross

No responsiblities have been provided.

D. Hephzibah Police Department

No responsiblities have been provided.

E. Richmond Coroner

No responsiblities have been provided.

F. Richmond County Marshalls Office

No responsiblities have been provided.

G. Richmond County Sheriff's Department

Enter responsibilities here.

EMERGENCY SUPPORT FUNCTION 14
LONG TERM RECOVERY AND MITIGATION

Primary Agency
Augusta - Richmond County EMA

Support Agencies
Augusta /Richmond License / Inspections
Augusta/Richmond County Planning and Zoning

I. INTRODUCTION

A. Purpose
This ESF provides operational guidance to those who are assigned to work in this ESF. The mission of this ESF is to provide a framework for Augusta - Richmond County Emergency Management Agency support to municipal governments, nongovernmental organizations, and the private sector designed to enable community recovery from the long-term consequences of a disaster or emergency.

1. ESF 14 recognizes the primacy of affected governments and the private sector in defining and addressing risk reduction and long-term community recovery priorities.
2. Agencies continue to provide recovery assistance under independent authorities to municipal governments; the private sector; and individuals, while coordinating activities and assessments of need for additional assistance through the ESF 14 coordinator.
3. Support is tailored based on the type, extent, and duration of the event and long-term recovery period, and on the availability of state and federal resources.
4. Long-term community recovery and mitigation efforts are forward-looking and market-based, focusing on permanent restoration of infrastructure, housing, and the economy, with attention to mitigation of future impacts of a similar nature, when feasible.
5. The Federal Government uses the post-incident environment as an opportunity to measure the effectiveness of previous community recovery and mitigation efforts.
6. ESF 14 facilitates the application of loss reduction building science expertise to the rebuilding of critical infrastructure (e.g., in repairing hospitals or emergency operation centers to mitigate for future risk).

B. Scope
Structure: This ESF will provide coordination during large-scale or catastrophic incidents that require assistance to address significant long-term impacts in

the affected area (e.g., impacts on housing, businesses and employment, community infrastructure, and social services). Activities within the scope of this function include:

1. Preparedness

    a. Develop systems to use predictive modeling to determine vulnerable critical facilities as a basis for identifying recovery activities.
    b. Review County Hazard Mitigation Plan to identify vulnerable facilities.
    c. Analyze and evaluate long-term damage assessment data.
    d. Ensure all ESF 14 personnel integrate NIMS principles in all planning.

2. Response
   Use predictive modeling to determine vulnerable critical facilities as a basis for identifying recovery activities.

3. Recovery

    a. Analyze evaluate long-term damage assessment data.
    b. In coordination with the state government, assign staff to identify and document economic impact and losses avoided due to previous mitigation and new priorities for mitigation in affected areas.
    c. Review the County Hazard Mitigation Plan for affected areas to identify potential mitigation projects.

4. Mitigation

    a. Support requests and directives resulting from the state and/or federal government concerning mitigation and/or re-development activities.
    b. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. This ESF will assess the social and economic consequences in the impacted area and coordinate efforts to address long-term community recovery issues resulting from a disaster or emergency.
B. Advise on the long-term recovery implications of response activities and coordinate the transition from response to recovery in field operations.
C. Work with municipal governments; non-governmental organizations; and private-sector organizations to conduct comprehensive market disruption and loss analysis and develop a comprehensive long-term recovery plan for the community.
D. Identify appropriate State and Federal programs and agencies to support implementation of the long-term community recovery plan, ensure

coordination, and identify gaps in resources available.

E. Determine/identify responsibilities for recovery activities, and provide a vehicle to maintain continuity in program delivery among departments and agencies, and with municipal governments and other involved parties, to ensure follow-through of recovery and hazard mitigation efforts.
F. Develops coordination mechanisms and requirements for post-incident assessments, plans, and activities that can be scaled to incidents of varying types and magnitudes.
G. Establishes procedures for integration of pre-incident planning and risk assessment with post-incident recovery and mitigation efforts.
H. Facilitates recovery decision making across ESFs. Also facilitates awareness of post incident digital mapping and pre-incident County and municipal hazard mitigation and recovery planning across ESFs

III. RESPONSIBILITIES

Supporting information and hazard analyses are contained in the appendix section of this plan.

A. Augusta - Richmond County EMA

Enter responsibilities here.

B. Augusta /Richmond License / Inspections

Enter responsibilities here.

C. Augusta/Richmond County Planning and Zoning

Enter responsibilities here.

EMERGENCY SUPPORT FUNCTION 15
EXTERNAL AFFAIRS

Primary Agency
Augusta - Richmond County EMA

Support Agencies
Comcast
Richmond County Health Department

I. INTRODUCTION

The emergency support function of external affairs includes direction, policies, responsibilities, and procedures for disseminating timely, accurate, and easily understood information to the public before, during, and after a disaster or emergency situation. Hazard-specific appendices to this plan contain additional information for such specific emergencies.

A. Purpose

1. Ensures that sufficient County assets are deployed to the field during a potential or actual a disaster or emergency to provide accurate, coordinated, and timely information to affected audiences, including governments, media, the private sector, and the populace.
2. This ESF includes a provision for providing information in a clear, concise and accurate manner on actions to be taken by local agencies and governments and actions to be taken by the public. Every effort shall be made to prevent and counter rumors and inaccurate information.

B. Scope

The emergency operations necessary for the performance of this function include, but are not limited to:

1. Preparedness

   a. Develop a public information program to educate the public regarding the effects of common, emergency, and disaster situations.
   b. Develop plans to coordinate with international, national, state and local news media for emergency operations, before, during and after emergency situations.
   c. Develop plans to conduct a multi-agency/jurisdiction coordinated public information program during emergencies and disasters; this includes the establishment of a Joint Information Center (JIC).
   d. Develop plans and programs to educate news media that ESF 15 is

the primary information center during emergency situations.

e. Develop procedures to organize and operate a media briefing area and/or a JIC.
f. Develop and maintain pre-scripted EAS messages, news releases, and public service announcements, for all hazards to include hurricane and coastal storm, rainwater flooding, storm surge and tornado.
g. Encourage development of disaster plans and kits for the public.
h. Provide evacuation information to the affected public.
i. Participate in exercises and training to validate this annex and supporting SOPs.
j. Update public information responder listing, as necessary.
k. Develop and implement training programs for all ESF members.
l. Develop and maintain a roster with contact information of all ESF personnel.
m. Ensure all ESF 15 personnel integrate NIMS principles in all planning.

2. Response

a. Alert agencies whose personnel, equipment, or other resources may be used.
b. Provide timely and accurate EAS messages and news releases in common language and terminology to inform the public.
c. Provide emergency public information to special needs populations.
d. Coordinate with news media regarding emergency operations.
e. Provide mass notification to urban and rural populations and provide periodic media updates.
f. Execute a multi-agency/jurisdiction coordinated public information program.
g. Organize and operate a press briefing area and a JIC, as appropriate.
h. Supplement local emergency management public information operations, as necessary, and when resources are available.

3. Recovery

a. Continue public information activities to include updating the public on recovery efforts.
b. Anticipate and plan for arrival of and coordinate with state ESF 15 personnel in the EOC, and the Joint Field Office (JFO).
c. Process and disseminate disaster welfare and family reunification information.

4. Mitigation

a. Support and plan for mitigation measures.
b. Support requests and directives resulting from the Governor and/or GEMA concerning mitigation and/or re-development activities.
c. Document matters that may be needed for inclusion in agency or state/federal briefings, situation reports and action plans.

II. **CONCEPT OF OPERATIONS**

A. Strategy

EMA will coordinate overall information and planning activities for state agencies and organizations.

EMA will coordinate with appropriate agencies to ensure operational readiness of the Intel Function for the Emergency Operations Center (EOC).

Augusta - Richmond County EMA provides primary responsibility of this ESF and support for this function is the responsibility of Comcast and Richmond County Health Department.

B. Response Actions

1. Mitigation/Preparedness

a. Develop a briefing and reporting system to include an EOC briefing, situation report, public information and federal request format for the EOC Intel Function;
b. Share Intel formats with agencies and organizations that have primary functional responsibilities;
c. Update the information and planning system as required; and
d. Participate in and/or conduct exercises.

2. Response/Recovery

a. Begin Intel Function upon activation of the EOC;
b. Collect and process information from state agencies and organizations with primary Emergency Support Function responsibilities;
c. Prepare EOC briefings, situation reports and geographic data for mapping to keep state and federal agencies and organizations, officials, local governments and local Emergency Management Agencies (EMAs) abreast of the severity and magnitude and provide updates to Public Affairs for media release;
d. Provide technical assistance information and analysis to the EMA Director and EOC Chief, upon request;
e. Coordinate needs and damage assessment of affected areas for dissemination to appropriate agencies and organizations;
f. Track and record data necessary for federal declaration;
g. Prepare information for after-action reports; and
h. Resume day-to-day operations.

C. Public Information Services

1. Strategy
   Standard Operating Procedures (SOPs) will be developed and maintained by the agency or organization that has primary responsibility for this section of the ESF. This function will be coordinated with and involve other support agencies and organizations.

   The public information services function is the primary responsibility of Augusta - Richmond County EMA and support for this function is the responsibility of Comcast and Richmond County Health Department.

2. Actions

   a. Mitigation/Preparedness

      i. Designate an individual to serve as a public information officer or coordinator.
      ii. Develop protocol and designate a liaison for communication with local, state, and federal governments and to handle legislative inquires.
      iii. Assist agencies and organizations with ESF responsibilities in development of uniform procedures for media releases (refer to Appendix I, Public Information Procedures).
      iv. Maintain a media directory (refer to Appendix J, Media Contact List).
      v. Support disaster public awareness initiatives through dissemination of information, news articles, PSAs, and presentation of audio-visual materials.
      vi. Establish communication resources to provide people with sensory disability (e.g., visual and hearing impaired) an non-English speaking persons with emergency management information regarding emergencies or disasters.
      vii. Educate the public on alert messages such as watches and warnings through media such as radio, television, and newspaper.
      viii. Develop protocols for agencies and organizations with functional support responsibilities (e.g., American Red Cross ? opening of shelters, Department of Transportation ? evacuation routing) to inform the media about emergency and/or disaster plans.
      ix. Participate in drills and exercises to evaluate public information capacity.

   b. Response/Recovery

      i. Define public notification timeframe regarding an emergency or disaster and disseminate information to the media.
      ii. Maintain a system to ensure accurate dissemination of emergency information such as location, type of hazard, extent of damage, casualties, shelters open, evacuation routes, and other protective actions.
      iii. Provide a designated area for media briefings and/or press

conferences and conduct briefings in a timely manner.

iv. Provide updates (e.g., response to inquiries about missing relatives, restricted areas of access and reentry) regarding the emergency or disaster.
v. Establish media responsibilities and appropriate spokespersons from local government, agencies, and organizations with ESF responsibilities.
vi. Continue provision of public safety and other necessary assistance information throughout the recovery phase.
vii. Provide advanced media releases to the GEMA-SOC.
viii. Coordinate with other jurisdictions that share the media market.
ix. Maintain records of expenditures and document resources utilized during recovery.

III. RESPONSIBILITIES

A. Augusta - Richmond County EMA

No responsiblities have been provided.

B. Comcast

No responsiblities have been provided.

C. Richmond County Health Department

No responsiblities have been provided.

ACRONYMS

ARC	American Red Cross
BOE	Board of Education
CERT	Community Emergency Response Team
DFACS	Department of Family and Children's Services
DFO	Disaster Field Office
DRC	Disaster Recovery Center
EAS	Emergency Alert System
EOC	Emergency Operations Center
EOP	Emergency Operations Plan
ESF	Emergency Support Function
FCO	Federal Coordinating Officer
FEMA	Federal Emergency Management Agency
GANG	Georgia National Guard
GEMA	Georgia Emergency Management Agency
IC	Incident Commander
ICP	Incident Command Post
ICS	Incident Command System
JFO	Joint Field Office
JIC	Joint Information Center
JOC	Joint Operations Center
MOU	Memorandum of Understanding
NIMS	National Incident Management System
NRP	National Response Plan
OHS	Office of Homeland Security
PDAT	Preliminary Damage Assessment Team
PIO	Public Information Officer
POC	Point of Contact
SA	Salvation Army
SAR	Search and Rescue
SCO	State Coordinating Officer
SITREP	Situation Report
SNPS	Special Needs Population Shelters
SOC	State Operations Center
SOP	Standard Operating Procedure
USACE	US Army Corps of Engineers
VOAD	Volunteer Organizations Active in Disasters
WMD	Weapons of Mass Destruction

AUTHORITIES AND REFERENCES

- Georgia Emergency Management Act of 1981, as amended.
- Georgia Emergency Operations Plan, revised January 2008.
- Local Resolution for Emergency Management.
- The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended. (http://www.fema.gov/library/stafact.shtm)

EMERGENCY SUPPORT FUNCTION ACTIVATION CHECKLIST

☐ 1. Receive notification of ESF Activation from Augusta - Richmond County Emergency Management Agency.

☐ 2. Notify all ESF supporting agencies.

☐ 3. Verify status of Activation of the EOC.

☐ 4. Send Representative to the EOC at designated times.

☐ 5. Sign in at EOC Security Station to receive badge and log hours.

☐ 6. Report arrival to Operations Chief and EOC Manager.

☐ 7. Obtain situation briefing from EOC staff.

☐ 8. Ensure adequate staffing for 24-hour coverage. Confirm names and hours of liaison staff with appropriate agencies.

☐ 9. Inventory go kits and work area. Check supplies, phone, and computer. Report any deficiencies to the EOC Manager.

☐ 10. Establish filing system (may include, but not limited to, status reports, situation reports, briefing papers, assignments, mission tasking, telephone rosters, daily reports, etc).

☐ 11. Establish contact with forward deployed teams or other agencies, as required. Exchange point of contact information and establish reporting times for all elements.

☐ 12. Begin gathering information and provide operational report to Operations Chief.

GLOSSARY

Alternate Emergency Operations Center - A site located away from the primary Emergency Operations Center where officials exercise direction and coordination in an emergency or disaster.

Area Command - An organization established to oversee the management of multiple incidents that are each being handled by an Incident Command System organization or to oversee the management of large or multiple incidents to which several Incident Management Teams have been assigned.

Catastrophic Incident - A natural or manmade incident, which results in extraordinary levels of mass casualties, damage, or disruption severely affecting the population, infrastructure, environment, economy, and/or government functions

Command Post - A designated location to communicate and exercise direction and coordination over an emergency or disaster.

Continuity of Government - Measures taken to ensure coordination of essential functions of government in the event of an emergency or disaster.

Critical Facilities - Schools, libraries, hospitals, public roads, water and sanitation systems, public safety buildings and other essential infrastructure.

Cyber - Pertaining to computers and their support systems, such as servers, routers, and switches that support critical infrastructure.

Damage Assessment - An appraisal or determination of the number of injuries or deaths, damage to public or private property, status of critical facilities, services, communication networks, public works and utilities, and transportation resulting from a man-made or natural disaster.

Decontamination - Reduction or removal of chemical, biological or radioactive material from a structure, area, object, or person.

Direction and Coordination - Determining and understanding responsibilities so as to respond appropriately and expeditiously at a centralized center and/or on-scene location during emergency operations.

Disaster - A man-made or natural disaster resulting in severe property damage, injuries and/or death within a community or multi-jurisdictional area that requires local, state, and federal assistance to alleviate damage, loss, hardship, or suffering.

Disaster Recovery Center (DRC) - A facility established in a centralized location within or near the disaster area at which disaster victims (individuals, families, or businesses) apply for disaster aid.

Drill - A practical approach or procedure that involves elements of a preparedness plan or the use of specific equipment to evaluate a plan prepared response.

Emergency - As defined by the Stafford Act, an emergency is “any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement State and local efforts and capabilities to save lives and to protect property and public health and safety, or to lessen or avert the threat of a catastrophe in any part of the United States.”

Emergency Alert System (EAS) - A digital voice/text technology communications system consisting of broadcast stations and interconnecting facilities authorized by the Federal Communications Commission to provide public information before, during, and after disasters.

Emergency Management - An organized analysis, planning, direction, and coordination of resources to mitigate, prepare, respond, and assist with recovery from an emergency or disaster.

Emergency Management Agency (EMA) - Local government agency, established by local resolution(s), charged with the responsibility for local emergency management mitigation, preparedness, response, and recovery activities within the jurisdiction.

Emergency Management Agency Director - An individual with primary responsibility for emergency management mitigation, preparedness, response, and recovery within the jurisdiction.

Emergency Operations Center (EOC) - Physical location at which local government officials and designated agencies and/or organization representatives coordinate information and resources to support domestic management activities.

Emergency Operations Plan (EOP) - A document describing mitigation, preparedness, response, and recovery actions necessary by local government and designated and supporting agencies or organizations in preparation of an anticipated emergency or disaster.

Emergency Support Function (ESF) - 15 identified government and private-sector capabilities organized in into a structure to facilitate assistance required during mitigation, preparedness, response, and recovery to save lives, protect health and property, and maintain public safety.

Evacuation - Organized, phased, and supervised withdrawal, dispersal, or removal of civilians from dangerous or potentially dangerous areas, and their reception and care in safe areas.

Evacuees - Persons moving from areas threatened or struck by an emergency or disaster.

Exercise - A simulated occurrence of a man-made or natural emergency or disaster involving planning, preparation, operations, practice and evaluation.

Federal Disaster Assistance - Aid to disaster victims and state and local governments by the Federal Emergency Management Agency and other federal agencies available once a Presidential Declaration has been made.

First Responder - Local and nongovernmental police, fire, and emergency personnel who in the early stages of an incident are responsible for the protection and preservation of life, property, evidence, and the environment.

Georgia Emergency Management Agency (GEMA) - A state agency established by state law, responsible for statewide emergency management mitigation, preparedness, response and recovery activities within the State of Georgia.

Hazard - A dangerous situation or occurrence that may result in an emergency or disaster.

Hazard Mitigation - Any measure that will reduce potential damage to property, persons or life from a disaster or emergency from a predetermined possible hazard.

Hazardous Material - Substance or material that has been determined to be capable of posing an unreasonable risk to health, safety, and property including pollutants and contaminants when released into the environment.

Hazardous Materials Incident - An occurrence resulting in the uncontrolled release of hazardous materials accident capable of posing a risk to health, safety, and property.

In-Kind Donations - Donations given in the form of goods, commodities, or services rather than money.

Incident - An occurrence or event, natural manmade caused, that requires an emergency response to protect life or property.

Incident Command Post (ICP) - Field location at which the primary tactical-level, on-scene incident command functions are performed. The ICP may be collocated with the incident base or other incident facilities.

Incident Command System (ICS) - A management tool consisting of procedures for organizing personnel, facilities, equipment and communications at the scene of an emergency.

Incident Commander - The individual responsible for all incident activities, including the development of strategies and tactics and the ordering and release of resources. The IC has overall authority and responsibility for conducting incident operations and is responsible for the management of all incident

operations at the incident site.

Incident of Critical Significance - An actual or potential high-impact event that requires a coordinated and effective response by and appropriate combination of County, local, nongovernmental, and/or private-sector entities in order to save lives and minimize damage, and provide the basis for long-term community recovery and mitigation activities.

Infrastructure - The manmade physical systems, assets, projects, and structures, publicly and/or privately owned, that are used by or provide benefit to the public. Examples of infrastructure include utilities, bridges, levees, drinking water systems, electrical systems, communications systems, dams, sewage systems, and roads.

Joint Information Center (JIC) - A facility established to coordinate all incident-related public information activities. It is the central point of contact for all news media at the scene of the incident. Public information officials from all participating agencies should collocate at the JIC.

Joint Operations Center (JOC) - The JOC is the focal point for all Federal investigative law enforcement activities during a terrorist or potential terrorist incident or any other significant criminal incident.

Jurisdiction - A range or sphere of authority. Public agencies have jurisdiction at an incident related to their legal responsibilities and authorities. Jurisdictional authority at an incident can be political or geographical. (e.g., city, county, State, or Federal boundary lines) or functional (e.g., law enforcement, public health).

Liaison Officer - A member of the Command Staff responsible for coordinating with representatives from cooperating and assisting agencies.

Local Government - County, municipality, city, town, township, local public authority, school district, special district, intrastate district, council of governments, regional or interstate government entity, or agency or instrumentality of a local government; or a rural community, unincorporated town or village, or other public entity.

Major Disaster - As defined by the Stafford Act, any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought) or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this act to supplement the efforts and available resources of States, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

Memorandum of Understanding (MOU) - A written memorandum of understanding between agencies and organizations to share resources and assistance during an emergency or disaster.

Mitigation - Activities designed to reduce or eliminate risks to persons or property or life, to lessen the actual or potential effects or consequences of an emergency or disaster.

Mobile Command Post (MCP) - A vehicle having the capability to communicate and exercise direction and coordination over an emergency or disaster.

Mutual Aid Agreement - Written agreement between agencies, organizations, and/or jurisdictions that they will assist one another on request by furnishing personnel, equipment, and/or expertise in a specified manner.

National Incident Management System (NIMS) - A system that provides a consistent, nationwide approach for Federal, State, and local governments; the private sector; and NGOs to work effectively and efficiently together to prepare for, respond to, and recover from domestic incidents, regardless of cause, size, or complexity.

Natural Resources - Natural resources include agriculture, biota, fish, livestock, wildlife, domesticated animals, plants, and water.

Nongovernmental Organization - A nonprofit or private-sector entity that is based on interests of its members, individuals, or institutions and that is not created by a government, but may work cooperatively with government.

Occupational Safety and Health Administration (OSHA) - Branch of the U.S. Department of Labor responsible for establishing and enforcing safety and health standards in the workplace.

Operating Condition (OPCON) - Scale with increasing levels of preparedness from five to one requiring performance of predetermined actions in response to a perceived or real threat.

Power Outage - An interruption or loss of electrical service due to disruption of power generation or transmission caused by accident, sabotage, natural hazards, equipment failure, or fuel shortage.

Preparedness - Maintaining emergency management capabilities in readiness, preventing capabilities from failing, and augmenting the jurisdiction's capability including training, developing, conducting and evaluating exercises, identifying, and correcting deficiencies, and planning to safeguard personnel, equipment, facilities, and resources from effects of a hazard.

Presidential Declaration - When disaster exceeds local and state government's capacity to respond, or provide sufficient resources for response, the state's Governor may request federal assistance, which is then approved by the President in the form of a Presidential Declaration which then increases federal aid to the affected areas.

Primary Responsibility - An agency or organization designated leadership and coordination of a specific emergency support function so as to mitigate, prepare, respond, and assist with recovery of an emergency or disaster.

Private Sector - Organizations and entities that are not part of any governmental structure. Includes for-profit and not-for-profit organizations, formal and informal structures, commerce and industry, private emergency response organizations, and private voluntary organizations.

Public Health - Protection, safety, improvement, and interconnections of health and disease prevention among people, domestic animals and wildlife.

Public Information - Dissemination of information in anticipation of an emergency or disaster and timely actions, updates, and instructions regarding an actual occurrence.

Public Information Officer - A designated individual responsible for preparing and coordinating the dissemination of emergency public information.

Public Works - Work, construction, physical facilities, and services provided by governments for the benefit and use of the public.

Recovery - Long-term activities beyond damage assessment necessary to satisfy immediate life support needs, maintain logistical support, begin restoration of the infrastructure, identify individuals and communities eligible for disaster assistance, and implement post-disaster mitigation.

Resources - Personnel and major items of equipment, supplies, and facilities available or potentially available for assignment to incident operations and for which status is maintained. Resources are described by kind and type and may be used in operational support or supervisory capacities at an incident or at an Emergency Operations Center.

Response - Time sensitive actions to save lives and/or protect property, stabilize emergency or disaster situations, and initiate actions to notify emergency management representatives of the crisis, evacuate and/or shelter the population, inform the public about the situation, assess the damage, and request additional assistance, as needed.

SARA - Superfund Amendments and Reauthorization Act of 1986.

Shelter - A designated facility that provides temporary congregate care for individuals and families who have been forced from their homes by an emergency or disaster.

Shelter Management - The internal organization, administration, and operation of a shelter facility by the American Red Cross.

Staging Area - A location pre-selected for emergency management equipment, vehicles, and personnel to begin coordinated operations, deployment of personnel to host jurisdictions and other assistance to affected communities.

Standard Operating Procedures (SOP) - Directions, detailing task assignments, and a step-by-step process of responsibilities relating to each Emergency Support Function or in relation to organizational response.

State Operations Center (SOC) - Permanent facility designated by the State Emergency Management Agency as the central location for information gathering, disaster analysis, and response coordination before, after and during a disaster.

Strategic Plan - A plan that addresses long-term issues such as impact of weather forecasts, time-phased resource requirements, and problems such as permanent housing for displaced disaster victims, environmental pollution, and infrastructure restoration.

Support Agencies - An agency or organization which provides assistance to the primary agency or organization with designated Emergency Support Function responsibility.

Terrorism - The unlawful use or threatened use of force or violence by a person or an organized group against people or property with the intention of intimidating or coercing societies or governments, often for ideological or political reasons.

Unaffiliated Volunteer - An individual who is not formally associated with a recognized voluntary disaster relief organization; also known as a "spontaneous" or "emergent" volunteer.

Unified Command - An application of Incident Command System (ICP) used when there is more than one agency with incident jurisdiction or when incidents cross-political jurisdictions. Agencies work together through the designated members of the Unified Command to establish their designated Incident Commanders at a single ICP and to establish a common set of objectives and strategies and a single Incident Action Plan.

Unsolicited Goods - Donated items offered by and/or sent to the incident area by the public, the private sector, or other source, that have not been requested by government or nonprofit disaster relief coordinators.

Urban Search and Rescue - Operational activities that include locating, extricating, and providing on-site medical treatment to victims trapped in collapsed or damaged structures.

Volunteer - Any individual accepted to perform services by an agency that has authority to accept volunteer services when the individual performs services without promise, expectation, or receipt of compensation for services performed.

Volunteer and Donations Coordination Center - Facility from which the Volunteer and Donations Coordination Team operates to review and process offers.

Warning - Alerting local government, agencies and organizations with emergency support function responsibilities, and the public regarding the threat of extraordinary danger (e.g., tornado warning, hurricane warning, severe storm warning) and that such occurrence has been sighted or observed specifying related effects that may occur due to this hazard.

Watch - Indications by the National Weather Service that, in a defined area, conditions are possible or favorable for the specific types of severe weather (e.g., flashflood watch, tropical storm watch).

Weapon of Mass Destruction - Any weapon that is designed or intended to cause widespread destruction resulting in serious bodily injury or death through the release, dissemination, or impact of toxic substance at a level dangerous to human life.

ESF MATRIX OF PRIMARY AND SUPPORT AGENCIES

Richmond County	ESF														
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
East Central Regional Hospital								s							
ATT												s			
Accountng Department of Augusta															
Aiken Medical Regional Center															
Amateur Radio Services		s													
American Red Cross						s	s								
Animal Services								s			P				
Augusta - Richmond County Board of Education	s						s								
Augusta - Richmond County E911		P													
Augusta - Richmond County EMA		s	s		P		P				s		P	P	P
Augusta / Richmond County Risk Management															
Augusta /Richmond License / Inspections			s				s							s	
Augusta Canal Authority			s												
Augusta Finance Department															
Augusta Fire Department				P		s	s		P	P					
Augusta Human Resources Department															
Augusta Information Technology															
Augusta Public Works			P												
Augusta Regional Airport															
Augusta Regional Airport Fire Department				s											
Augusta State University															
Augusta Techinical College															
Augusta Transportation	P					s									
Augusta Utilities			s									P			
Augusta/Richmond County Planning and Zoning			s											s	
Augusta/Richmond Recreation Department			s			s									
Blythe Police Department													s		
CHEMTREC										s					
Chamber of Commerce															
City of Augusta					s										
City of Blythe															
City of Hephzibah															
Comcast															s

Conventions And Visitors															
County Extension Services											s				
DFACS						P		s							
Doctors Hospital								s							
Eisenhower Army Medical Center								s							
Fleet Management	s														
Fort Gordon Fire Department															
GEMA															
Georgia Baptist Clean-up and Recovery Team															
Georgia Department of Agriculture															
Georgia EPD (Augusta)															
Georgia Forestry				s					s						
Georgia Power												s			
Georgia State Patrol															
Gold Cross								s	s				s		
Golden Harvest Food Bank							s								
Gracewood State Hospital								s							
Hephzibah City Police															
Hephzibah Fire Department				s											
Hephzibah Police Department													s		
Jefferson Electric												s			
K-9 South															
MCG						s		s							
Medical College of Georgia															
National Weather															
Pain College							s								
Purchasing Department of Augusta						s									
RCCI															
Radiological Assit Program DOE										s					
Richmond Coroner													s		
Richmond County BOE Security															
Richmond County Board of Commissioners															
Richmond County Health Department					s	s		P		s	s				s
Richmond County Marshalls Office													s		
Richmond County Sheriff's Department									s				s		
Salvation Army						s									
Trinity Hospital						s		s							
United Way of the CSRA						s	s								
University Hospital						s		s							

VA Medical Center						s		s						
Water Utilities														

P = PRIMARY AGENCY:

Responsible for Management of the ESF; Devise, coordinate, and implement disaster recovery plans for the ESF.

S = SUPPORT AGENCY:

Responsible to provide expertise, experience, and assts to the ESF as needed or requested by the Primary Agency.

ESF's:
1 = TRANSPORTATION
2 = COMMUNICATIONS
3 = PUBLIC WORKS / ENGINEERING
4 = FIREFIGHTING
5 = EMERGENCY MANAGEMENT
6 = MASS CARE
7 = RESOURCE SUPPORT
8 = PUBLIC HEALTH / MEDICAL
9 = SEARCH AND RESCUE
10 = HAZARDOUS MATERIALS
11 = AG / NATURAL RESOURCES
12 = ENERGY
13 = PUBLIC SAFETY
14 = LONG TERM RECOVERY
15 = EXTERNAL AFFAIRS

ESF SUMMARY OF RESPONSIBILITIES

East Central Regional Hospital

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

ATT

ESF 12: Energy (Support)

No responsiblities have been provided.

Accountng Department of Augusta

No responsiblities have been provided.

Aiken Medical Regional Center

No responsiblities have been provided.

Amateur Radio Services

ESF 2: Communications (Support)

No responsiblities have been provided.

American Red Cross

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 7: Resource Support (Support)

No responsiblities have been provided.

Animal Services

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

ESF 11: Ag / Natural Resources (Primary)

No responsiblities have been provided.

Augusta - Richmond County Board of Education

ESF 1: Transportation (Support)

No responsiblities have been provided.

ESF 7: Resource Support (Support)

No responsiblities have been provided.

Augusta - Richmond County E911

ESF 2: Communications (Primary)

No responsiblities have been provided.

Augusta - Richmond County EMA

ESF 2: Communications (Support)

No responsiblities have been provided.

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

ESF 5: Emergency Management (Primary)

No responsiblities have been provided.

ESF 7: Resource Support (Primary)

No responsiblities have been provided.

ESF 11: Ag / Natural Resources (Support)

No responsiblities have been provided.

ESF 13: Public Safety (Primary)

No responsiblities have been provided.

ESF 14: Long Term Recovery (Primary)

No responsiblities have been provided.

ESF 15: External Affairs (Primary)

No responsiblities have been provided.

Augusta / Richmond County Risk Management

No responsiblities have been provided.

Augusta /Richmond License / Inspections

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

ESF 7: Resource Support (Support)

No responsiblities have been provided.

ESF 14: Long Term Recovery (Support)

No responsiblities have been provided.

Augusta Canal Authority

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

Augusta Finance Department

No responsiblities have been provided.

Augusta Fire Department

ESF 4: Firefighting (Primary)

No responsiblities have been provided.

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 7: Resource Support (Support)

No responsiblities have been provided.

ESF 9: Search and Rescue (Primary)

No responsiblities have been provided.

ESF 10: Hazardous Materials (Primary)

No responsiblities have been provided.

Augusta Human Resources Department

No responsiblities have been provided.

Augusta Information Technology

No responsiblities have been provided.

Augusta Public Works

ESF 3: Public Works / Engineering (Primary)

No responsiblities have been provided.

Augusta Regional Airport

No responsiblities have been provided.

Augusta Regional Airport Fire Department

ESF 4: Firefighting (Support)

No responsiblities have been provided.

Augusta State University

No responsiblities have been provided.

Augusta Techinical College

No responsiblities have been provided.

Augusta Transportation

ESF 1: Transportation (Primary)

No responsiblities have been provided.

ESF 6: Mass Care (Support)

No responsiblities have been provided.

Augusta Utilities

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

ESF 12: Energy (Primary)

No responsiblities have been provided.

Augusta/Richmond County Planning and Zoning

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

ESF 14: Long Term Recovery (Support)

No responsiblities have been provided.

Augusta/Richmond Recreation Department

ESF 3: Public Works / Engineering (Support)

No responsiblities have been provided.

ESF 6: Mass Care (Support)

No responsiblities have been provided.

Blythe Police Department

ESF 13: Public Safety (Support)

No responsiblities have been provided.

CHEMTREC

ESF 10: Hazardous Materials (Support)

No responsiblities have been provided.

Chamber of Commerce

No responsiblities have been provided.

City of Augusta

ESF 5: Emergency Management (Support)

No responsiblities have been provided.

City of Blythe

No responsiblities have been provided.

City of Hephzibah

No responsiblities have been provided.

Comcast

ESF 15: External Affairs (Support)

No responsiblities have been provided.

Conventions And Visitors

No responsiblities have been provided.

County Extension Services

ESF 11: Ag / Natural Resources (Support)

No responsiblities have been provided.

DFACS

ESF 6: Mass Care (Primary)

No responsiblities have been provided.

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Doctors Hospital

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Eisenhower Army Medical Center

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Fleet Management

ESF 1: Transportation (Support)

No responsiblities have been provided.

Fort Gordon Fire Department

No responsiblities have been provided.

GEMA

No responsiblities have been provided.

Georgia Baptist Clean-up and Recovery Team

No responsiblities have been provided.

Georgia Department of Agriculture

No responsiblities have been provided.

Georgia EPD (Augusta)

No responsiblities have been provided.

Georgia Forestry

ESF 4: Firefighting (Support)

No responsiblities have been provided.

ESF 9: Search and Rescue (Support)

No responsiblities have been provided.

Georgia Power

ESF 12: Energy (Support)

No responsiblities have been provided.

Georgia State Patrol

No responsiblities have been provided.

Gold Cross

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

ESF 9: Search and Rescue (Support)

No responsiblities have been provided.

ESF 13: Public Safety (Support)

No responsiblities have been provided.

Golden Harvest Food Bank

ESF 7: Resource Support (Support)

No responsiblities have been provided.

Gracewood State Hospital

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Hephzibah City Police

No responsiblities have been provided.

Hephzibah Fire Department

ESF 4: Firefighting (Support)

No responsiblities have been provided.

Hephzibah Police Department

ESF 13: Public Safety (Support)

No responsiblities have been provided.

Jefferson Electric

ESF 12: Energy (Support)

No responsiblities have been provided.

K-9 South

No responsiblities have been provided.

MCG

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Medical College of Georgia

No responsiblities have been provided.

National Weather

No responsiblities have been provided.

Pain College

ESF 7: Resource Support (Support)

No responsiblities have been provided.

Purchasing Department of Augusta

ESF 6: Mass Care (Support)

No responsiblities have been provided.

RCCI

No responsiblities have been provided.

Radiological Assit Program DOE

ESF 10: Hazardous Materials (Support)

No responsiblities have been provided.

Richmond Coroner

ESF 13: Public Safety (Support)

No responsiblities have been provided.

Richmond County BOE Security

No responsiblities have been provided.

Richmond County Board of Commissioners

No responsiblities have been provided.

Richmond County Health Department

ESF 5: Emergency Management (Support)

No responsiblities have been provided.

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 8: Public Health / Medical (Primary)

No responsiblities have been provided.

ESF 10: Hazardous Materials (Support)

No responsiblities have been provided.

ESF 11: Ag / Natural Resources (Support)

No responsiblities have been provided.

ESF 15: External Affairs (Support)

No responsiblities have been provided.

Richmond County Marshalls Office

ESF 13: Public Safety (Support)

No responsiblities have been provided.

Richmond County Sheriff's Department

ESF 9: Search and Rescue (Support)

No responsiblities have been provided.

ESF 13: Public Safety (Support)

No responsiblities have been provided.

Salvation Army

ESF 6: Mass Care (Support)

No responsiblities have been provided.

Trinity Hospital

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

United Way of the CSRA

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 7: Resource Support (Support)

No responsiblities have been provided.

University Hospital

ESF 6: Mass Care (Support)

No responsiblities have been provided.

ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

VA Medical Center

ESF 6: Mass Care (Support)

No responsiblities have been provided.

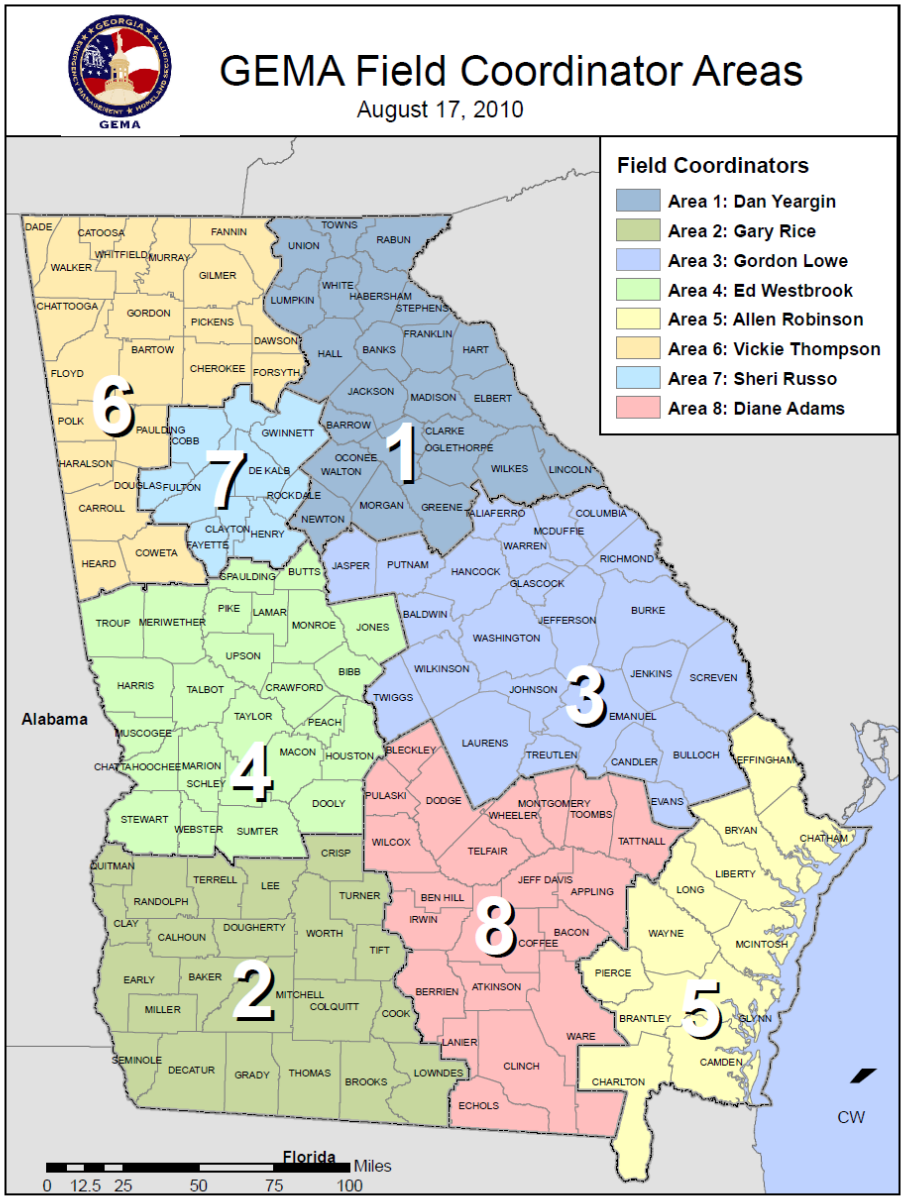
ESF 8: Public Health / Medical (Support)

No responsiblities have been provided.

Water Utilities

No responsiblities have been provided.

Map of GEMA Areas



8.50 x 11.00 in

Hazmat Facility Details

A C Industries
Address: 727 Laney Walker Blvd Ext.
City: Augusta, Ga.
Zip: 30901
Phone: 7063992990
Fax:

A C INDUSTRIES
Address: 727 LANEY WALKER BLVD EXT
City: AUGUSTA,GA.
Zip: 30901
Phone: 7063992990
Fax:

Air Liquide America
Address: 1311 New Savannah Road
City: 1311 New Savannah Ro
Zip: 30901
Phone: 7067248721
Fax:

Air Liquide America
Address: 1311 New Savannah Road
City: Augusta
Zip: 30901
Phone: 7067248721
Fax:

Air Liquide America
Address: 1311 New Savanah Road
City: Augusta
Zip: 30901
Phone: 7067248721
Fax:

Air Liquide America
Address: 1311 New Savanah Road
City: Augusta
Zip: 30901
Phone: 7067248721
Fax:

AIRGAS CARBONIC
Address: 727 Laney Walker Blvd. Ext.
City: Augusta
Zip: 30901
Phone: 7063992990
Fax:

ALLTEL Wireless Augusta Switch
Address: 1490 Ellis Street
City: Augusta
Zip: 30901
Phone: 7067240898
Fax:

AMERICOLD LOGISTICS, LLC Augusta
Address: 533 Laney Walker Blvd.
City: Augusta
Zip: 30901
Phone: 6786406954
Fax:

APAC - GEORGIA,INC
Address: 1 APAC Industrial Way
City: Augusta
Zip: 30903
Phone: 4046032672
Fax:

AT&T
Address: 937 Grene Street
City: Augusta
Zip: 30901
Phone: 7709226035
Fax:

ATLANTA GAS AND LIGHT COMPANY
Address: 1840 Wylds Road
City: Augsuta
Zip: 30909
Phone: 7064811470
Fax:

AUGUSTA AVIATION
Address: 1775 Highland Avenue
City: Augusta
Zip: 30904
Phone: 7067338970
Fax:

AUGUSTA BLOCK PLANT
Address: 201 Laney Walker Blvd.
City: Augusta
Zip: 30901
Phone: 7063397170
Fax:

AUGUSTA CONCRETE PLANT
Address: 201 Laney Walker Blvd.
City: Augusta
Zip: 30901
Phone: 4042930090
Fax:

AUGUSTA EXPRESS CARWASH
Address: 2841 Washington Rad
City: Augusta
Zip: 30909
Phone: 7067380753
Fax:

AUGUSTA NEWS PRINT
Address: 2434 Doug Bernard Parkway
City: Augusta
Zip: 30906
Phone: 7067983440
Fax:

AUGUSTA POP
Address: 1225 Norvell Drive
City: Augusta
Zip: 30901
Phone: 7068891531
Fax:

AUGUSTA PUBLIC TRANSIT
Address: 1535 Fenwick Street
City: Augusta
Zip: 30904
Phone: 7068211838
Fax:

AUGUSTA READY MIX
Address: 100 APAC Way
City: Augsuta
Zip: 30907
Phone: 7065332622
Fax:

AUGUSTA REGIONAL AIRPORT
Address: 1501 Aviation Way
City: Augusta
Zip: 30909
Phone: 7067983236
Fax:

AUGUSTA RICHMOND UTILITIES 4H Club Plant #2
Address: 1822 4-H Club Road
City: Augusta
Zip: 30906
Phone: 7065649385
Fax:

AUGUSTA RICHMOND UTILITIES PLANT # 1
Address: 2760 Peach Orchard Road
City: Augusta
Zip: 30906
Phone: 7062404495
Fax:

AUGUSTA TRANSPORATION INC
Address: 940 Molly Pond Road
City: Augusta
Zip: 30901
Phone: 7062400633
Fax:

AUGUSTA WATER TREATMENT FILTER PLANT
Address: 1425 Highland Avenue
City: Augusta
Zip: 30909
Phone: 7067333831
Fax:

AUGUSTA WOOD PRESERVING
Address: 115 Laney Walker Blvd Ext
City: Augusta
Zip: 30901
Phone: 7067247634
Fax:

AUGUSTA-RICHMOND UTILITIES SPIRIT CREEK PL# 3
Address: 4446 Old Waynesboro Road
City: Augusta
Zip: 30815
Phone: 7062404496
Fax:

AVIS RENT A CAR SYSTEM INC Bush Field Airport
Address: 1505 Aviation Way
City: Augusta
Zip: 30906
Phone: 7065032722
Fax:

AVONDALE MILLS INC SIBLEY PLANT
Address: 1717 Goodrich Street
City: Augusta
Zip: 30904
Phone: 8036632529
Fax:

AVONDALE MILLS INC SUTHERLAND PLANT
Address: 510 Cottage St.
City: Augusta
Zip: 30904
Phone: 8036632529
Fax:

BELLSOUTH RICHMOND RO562
Address: 927 Greene Stret
City: Augusta
Zip: 30902
Phone: 7068690666
Fax:

BELLSOUTH- RICHMOND R3502
Address: 937 Greene Street
City: Augusta
Zip: 30902
Phone: 7068690666
Fax:

BELLSOUTH-RICHMOND r6526
Address: 2484 hWY 88
City: Hephzibah
Zip: 30815
Phone: 7068690666
Fax:

BELLSOUTH-RICHMOND R3515
Address: 2115 Kings Way
City: Augusta
Zip: 30904
Phone: 7068690666
Fax:

BELLSOUTH-RICHMOND R3537
Address: 3107 Peach Orchard Road
City: Augusta
Zip: 30906
Phone: 7068690666
Fax:

BENNETT GAS CO INC
Address: Barton Chapel Road and Buck Road
City: Augusta
Zip: 30904
Phone: 7067387762
Fax:

BENNETT GAS CO INC
Address: 2102 Old Savannah Road
City: Augusta
Zip: 30906
Phone: 7067387782
Fax:

BENNETT GAS CO INC (Coca Cola)
Address: 1901 North Leg
City: Augusta
Zip: 30904
Phone: 7067387782
Fax:

BENNETT GAS COMPANY, INC
Address: Arthern Road
City: Augusta
Zip: 30906
Phone: 7067387772
Fax:

BOC GASES
Address: 27 Columbia Nitrogen Road
City: Augusta
Zip: 30907
Phone: 8002324726
Fax:

BOC GASES
Address: 3702 Clanton Road
City: Augusta
Zip: 30906
Phone: 8002324726
Fax:

BORAL BRICK PLANTS 3,4,5,
Address: 1630 Arthern Road
City: Augusta
Zip: 30901
Phone: 7068238860
Fax:

BORAL BRICKS AUGUSTA PLANT
Address: 1449 Doug Bernard Parkway
City: Augusta
Zip: 30906
Phone: 7068238860
Fax:

BORAL BRICKS PLANT 3,4,5
Address: 1620 Arthern Road
City: Augsuta
Zip: 30901
Phone: 7068238860
Fax:

BUDGET #2001
Address: 1624 Tobacco Road
City: Augusta
Zip: 30906
Phone: 3039868011
Fax:

BUDGET #2001
Address: 1621 15th Street
City: Augusta
Zip: 30901
Phone: 7067337765
Fax:

CASTLEBERRY'S FOOD COMPANY
Address: 1621 15th Street
City: Augusta
Zip: 30901
Phone: 7067337765
Fax:

CITY OF HEPHZIBAH WATER WORKS
Address: 2530 Ga Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924423
Fax:

COMCAST CABLE CONNECTIONS
Address: 105 River Shoals Parkway
City: Augusta
Zip: 30909
Phone: 7067391843
Fax:

CSXT AUGUSTA GA SHOPS
Address: 904 East Boundry Blvd
City: Augusta
Zip: 30901
Phone: 7068284275
Fax:

DEANS BRIDGE ROAD MSW LANDFILL
Address: 4330 Deans Brodge Road
City: Blythe
Zip: 30805
Phone: 7065929634
Fax:

DEERFIELD SPECIALITIES PAPERS INC
Address: 4302 Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067981861
Fax:

DSM CHEMICALS NORTH AMERICA INC
Address: #1 Columbia Nitrogen Road
City: Augusta
Zip: 30901
Phone: 7068496371
Fax:

DSM Resins U.S. Inc
Address: #3 Columbia Nitrogen ROad
City: Augusta
Zip: 30901
Phone: 7068496439
Fax:

E-Z GO DIVISION OF TREXTON
Address: 1451 marvin Griffin Road
City: Augsuta
Zip: 30906
Phone: 7067984311
Fax:

EKA CHEMICALS INC, NYACOL PLANT
Address: 2432 Doug Bernard Parkway
City: Augsuta
Zip: 30906
Phone: 7067909364
Fax:

EKA CHEMICALS INC,GP PLANT
Address: 1616 Marvin Griffin Road
City: Augsuta
Zip: 30906
Phone: 7067275428
Fax:

FAA / AUGUSTA AIR TRAFFIC CONTROL TOWER
Address: 1502 Hanger Road
City: Augusta
Zip: 30906
Phone: 8775234622
Fax:

FERRELLGAS
Address: Perky Road
City: Augusta
Zip: 30906
Phone: 7067921600
Fax:

FERRELLGAS DBA PROAM
Address: 3447 Peach Orchard Road
City: Augusta
Zip: 30906
Phone: 7067921600
Fax:

FERRELLGAS-AUGUSTA
Address: 1806 Lumpkin Road
City: Augusta
Zip: 30906
Phone: 7067981852
Fax:

FLORIDA ROCK AND TANK LINES
Address: 1814 Carmichael Drive
City: Augusta
Zip: 30906
Phone: 7067936111
Fax:

G & H SERVICES
Address: 1825 Old Savannah Road
City: Augusta
Zip: 30906
Phone: 7067240385
Fax:

G.D.SEARLE LLC
Address: 1736 Lovers Lane
City: Augusta
Zip: 30901
Phone: 7063035840
Fax:

GARRETT AVIATION SERVICES
Address: 1550 Hanger Road
City: Augusta
Zip: 30906
Phone: 7067935600
Fax:

GENERAL CHEMICAL CORP
Address: 1550 Columbia Nitrogen Road
City: Augusta
Zip: 30903
Phone: 7063730620
Fax:

GEROGIA POWER CO-AUGUSTA NORTH LEG HDQS
Address: 2103
City: North Leg
Zip: 30906
Phone: 7066675515
Fax:

GRACEWOOD CONCRETE PAINT
Address: 3506 Old Tobacco Road
City: Augusta
Zip: 30906
Phone: 7068366139
Fax:

HERTZ EQUIPMENT RENTALS
Address: 2017 Rawley Road
City: Augusta
Zip: 30906
Phone: 7067960823
Fax:

HOLOX-AUGUSTA
Address: 1221 New Savannah Road
City: Augusta
Zip: 30903
Phone: 7067246708
Fax:

HOWARD SHEPPARD INC
Address: 3980 Goshen Industrial Blvd
City: Augusta
Zip: 30906
Phone: 7068363021
Fax:

INTERNATIONAL FLAVORS AND FRAGRANCES
Address: 3005 International Blvd
City: Augusta
Zip: 30906
Phone: 7067962800
Fax:

INTERNATIONAL PAPER -AUGUSTA MILL
Address: 4278 Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067965305
Fax:

INTERNATONAL PAPER AUGUSTA LUMBER MILL
Address: 4206 Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067938753
Fax:

J & J MID-SOUTH CORP
Address: Doug Bernard Parkway and Perkins Road
City: Augusta
Zip: 30906
Phone: 7067987420
Fax:

JAMES B MESSERLY WPCP OPER MANAG INTER
Address: 1820 Doug Bernard Parkway
City: Augusta
Zip: 30906
Phone: 7067931691
Fax:

JEFFERSON ENERGY COOPERATIVE
Address: 3106 Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065475007
Fax:

KENDALL COMPANY LP
Address: 1430 Marvin Griffin Road
City: Augusta
Zip: 30906
Phone: 7067712112
Fax:

LEVEL PROPANE GASES INC
Address: 1724 lUMPKIN rOAD
City: aUGUSTA
Zip: 30906
Phone: 4408089761
Fax:

MACHINE AND WELDING SUPPLY COMPANY
Address: 1245 Gordon Park Road
City: Augusta
Zip: 30901
Phone: 9108924016
Fax:

MARTINEZ CONCRETE PLANT
Address: 4220 Wheeler ROad
City: Augusta
Zip: 30907
Phone: 7068366139
Fax:

MEDICAL COLLEGE OF GA HEALTHCARE INC
Address: 1120 15 th St.
City: Augusta
Zip: 30912
Phone: 7067212663
Fax:

MEDICAL COLLEGE OF GEORGIA
Address: 1405 Goss Lane
City: Augusta
Zip: 30912
Phone: 7067212663
Fax:

MONSANTO COMPANY
Address: 1788 Lovers Lane
City: Augusta
Zip: 30903
Phone: 7063036351
Fax:

MURRAY BISCUIT COMPANY
Address: 1550 Marvin Griffin Road
City: Augusta
Zip: 30906
Phone: 7067964823
Fax:

NATIONAL CAR RENTAL SYSTEM INC
Address: 1511 Aviation Way
City: Augusta
Zip: 30906
Phone: 2025089785
Fax:

NELSON BROTHERS, LLC
Address: 23 Columbia Nitrogen ROad
City: Augusta
Zip: 30901
Phone: 7067226800
Fax:

NEW SAVANNAH BLUFF LOCK AND DAM
Address: 2103 Lock & Dam Road
City: Augusta
Zip: 30906
Phone: 8035333478
Fax:

NUCO2 INC
Address: 2522 Reynolds Industrial Road
City: Augusta
Zip: 30901
Phone: 5612211754
Fax:

NUCO2, INC
Address: 2522 Reynolds Industrial Blvd
City: Augusta
Zip: 30901
Phone: 5612211754
Fax:

OCCIDENTIAL CHEMICAL CORPORATION
Address: 1620 Marvin Griffing ROad
City: Augusta
Zip: 30906
Phone: 7067984457
Fax:

OLIN CHLOR ALKALI PRODUCTS
Address: 2402 Doug Bernard Parkway
City: Augusta
Zip: 30906
Phone: 7065603235
Fax:

PCS NITROGEN FERTILZER
Address: #21 Columbia Nitrogen Drive
City: Augusta
Zip: 30903
Phone: 7068496657
Fax:

PENSKE TRUCK LEASING CO,LP
Address: 1806 Carmichael Drive
City: Augusta
Zip: 30906
Phone: 7067984493
Fax:

PHOENIX OIL COMPANY
Address: 625 Fifth Stret
City: Augusta
Zip: 30901
Phone: 7067375140
Fax:

PRAXAIR
Address: Columbia Nitrogen Road
City: Augusta
Zip: 30901
Phone: 7062109074
Fax:

PRAYON INC
Address: 1610 Marvin Grifin Road
City: Augusta
Zip: 30906
Phone: 7067713461
Fax:

PROCTOR AND GAMBLE MANUF COMPANY
Address: 3464 Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067964100
Fax:

QUALA SYSTEMS INC
Address: 1415 Columbia Nitrogen ROad
City: Augusta
Zip: 30903
Phone: 7063944559
Fax:

QWEST AUGUSTA POP
Address: 1201 6th Street
City: Augusta
Zip: 30901
Phone: 3036722927
Fax:

RICHMOND BONDED WAREHOUSE CORP
Address: 1550 Wrightsboro Road
City: Augusta
Zip: 30903
Phone: 8006802953
Fax:

RINKER MATERIALS-AUGUSTA SAND MINES
Address: 1410 Doug Bernard Parkway
City: Augusta
Zip: 30901
Phone: 7067220625
Fax:

royster-clark,inc 2309
Address: 927 Molly Pond Road
City: Augusta
Zip: 30901
Phone: 7067247453
Fax:

RUAN LEASING COMPANY
Address: 1621 Marvin Griffin
City: Augusta
Zip: 30906
Phone: 7067932242
Fax:

RUTGERS ORGANICS CORPORATION
Address: 3750 Clanton Road
City: Augusta
Zip: 30906
Phone: 8142382424
Fax:

RYDER TRANSPORATION SERVICES
Address: 710 Laney Walker Blvd
City: Augusta
Zip: 30901
Phone: 7067246501
Fax:

SCHWERMAN TRUCKING COMPANY
Address: 16-01 Marvin Griffin Road
City: Augusta
Zip: 30906
Phone: 8005439932
Fax:

SOLVAY ADVANCED POLYMERS,LLC
Address: 3702 Clanton Road
City: Augusta
Zip: 30906
Phone: 7067713332
Fax:

SPIRIT CREEK WPCP
Address: 1101 Bennock Mill Road
City: Augusta
Zip: 30906
Phone: 7062312520
Fax:

STANDARD TEXTILE OF AUGUSTA
Address: 1701 Goodrich Street
City: Augusta
Zip: 30904
Phone: 7068213559
Fax:

THE HERTZ CORPORATION
Address: 1640 Tobacco Road
City: Augusta
Zip: 30906
Phone: 7063735227
Fax:

THERMAL CERMANICS
Address: 2102 Old Savannah Road
City: Augusta
Zip: 30906
Phone: 7067964404
Fax:

U.P.S. AUGUSTA CENTER
Address: 2921 Mixon COurt
City: Augusta
Zip: 30901
Phone: 7704416997
Fax:

UNIVAR USA-AUGUSTA
Address: 3230 Perkins Road
City: Augusta
Zip: 30906
Phone: 7702457700
Fax:

UNIVERSITY HOSPITAL
Address: 1350 Walton Way
City: Augusta
Zip: 30901
Phone: 7067742295
Fax:

USASC AND FORT GORDON
Address: Env/Natural Resource Bldg ATZHBldg 14600
City: Augusta
Zip: 30905
Phone: 7067912511
Fax:

USASC AND FORT GORDON
Address: ATZH-DIE Bldg 14600
City: Augusta
Zip: 30905
Phone: 7067916300
Fax:

W.R.GRACE AND COMPANY-CONN GCP
Address: 733 Laney Walker Blvd Ext
City: Augusta
Zip: 30903
Phone: 7068496756
Fax:

WASTE MANAGEMENT OF AUGUSTA-AIKEN
Address: 208 Prep Phillips Drive
City: Augusta
Zip: 30901
Phone: 8037443342
Fax:

WORLDCOM-AGSAGA
Address: 1320 Nowell Drive
City: Augusta
Zip: 30901
Phone: 8004440902
Fax:

XYTEX CORPORATION
Address: 1100 Emmett Street
City: Augusta
Zip: 30904
Phone: 7067330130
Fax:

YANCEY BROTHERS AUGUSTA
Address: 4165 Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7708195249
Fax:

Emergency Shelter Details

Cross Creek High
Address: 3855 Old Waynesboro Rd
City: Augusta
Zip:
Contact: albert Russo
Phone: 7067728140
Max Capacity: 754
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Augusta Richmond County High School
Address: 910 Russell Street
City: Augusta
Zip:
Contact: DAvid Robbins
Phone: 7067377152
Max Capacity: 629
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Glenn Hills High School
Address: 2840 Glenn Hills Drive
City: Augusta
Zip:
Contact: Jesse Chambers
Phone: 7067964924
Max Capacity: 614
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

A. R. Johnson High School
Address: 1324 Laney Walker Blvd
City: Augusta
Zip:
Contact: Deborah Walker
Phone: 7068236933
Max Capacity: 606
Size:

Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Glenn Hills Middle School
Address: 2941 Glenn Hills Blvd
City: Augusta
Zip:
Contact: Glen Andrews
Phone: 7067964705
Max Capacity: 603
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Laney High School
Address: 1339 Laney Walker Blvd
City: Augusta
Zip:
Contact:
Phone: 7068236900
Max Capacity: 553
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Morgan Road Middle School
Address: 3635 Heirs Blvd
City: Augusta
Zip:
Contact: LaMonica Lewis
Phone: 7067964992
Max Capacity: 549
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Warren Road Community Center
Address: 300 Warren Road
City: Augusta
Zip:
Contact: Beverly Carter
Phone: 7068602833
Max Capacity: 549
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Garrett Community Center
Address: 1100 Eisenhower Dr
City: Augusta
Zip:
Contact: Shirley Osborn
Phone: 7068211775
Max Capacity: 511
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Henry H. Brigham Community Center
Address: 2463 Golden Camp Road
City: Augusta
Zip:
Contact: Chris Wilson
Phone: 7067712654
Max Capacity: 495
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Davidson High School
Address: 615 Twelfth Street
City: Augusta
Zip:
Contact: Vicky Addison
Phone: 7068236924
Max Capacity: 484
Size:
Shower: Y
Bathroom: Y

Cook: Y
Handicap: Y
Animals: N
24 Hour: N

McDuffie Woods Community Center
Address: 3431 Old McDuffie Road
City: Augusta
Zip:
Contact: Frank Booker
Phone: 7067712656
Max Capacity: 466
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Sego Middle School
Address: 3420 Julia Ave
City: Augusta
Zip:
Contact: Sonya Jefferson
Phone: 7067964944
Max Capacity: 398
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

CT Walker
Address: 1301 Wrightsboro Road
City: Augusta
Zip:
Contact: Earl Keyton
Phone: 7068236950
Max Capacity: 352
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Hephzibah Elem School
Address: 2542 Ga. Hwy 88
City: Hephzibah
Zip: 30815
Contact: Brigitt Gregory
Phone: 7065924561

Max Capacity: 345
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Terrace Manor Elem School
Address: 3110 Tate Road
City: Augusta
Zip:
Contact: Hartley Gibbons
Phone: 7067964910
Max Capacity: 268
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Rollins Elem
Address: 2160 Mura Ave
City: Augusta
Zip:
Contact: Cheri Ogdon
Phone: 7067964972
Max Capacity: 260
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Lake Park Baptist Church
Address: 211 Milledge Road
City: Augusta
Zip:
Contact: Dwayne McIntosh/Wayne McGaha
Phone: 7067331047/7065922093/7067389321
Max Capacity:
Size:
Shower:
Bathroom:
Cook:
Handicap:
Animals:
24 Hour:

Diamond Lakes Community Center
Address: 105 Diamond Lake Way
City: Hephzibah
Zip:
Contact: Tony Miller/Tammie hayward
Phone: 7067722418
Max Capacity:
Size:
Shower:
Bathroom:
Cook:
Handicap:
Animals:
24 Hour:

Jamestown Community Center
Address: 3647 Karleen Road
City: Hephzibah
Zip:
Contact: Sammie Sias
Phone: 7067901805/7067932536/7067933519
Max Capacity: 51-103
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

May Park Community Center
Address: 622 4th Street
City: Augusta
Zip:
Contact: Lilia Jackson/Sam Stepherson
Phone: 7067240405
Max Capacity: 420
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Glenn Hills Elem School
Address: 2838 Glenn Hills Drive
City: Augusta
Zip:
Contact: Pam Ward
Phone: 7067964942
Max Capacity: 256
Size:
Shower: Y
Bathroom: Y

Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Willis Foreman Elem School
Address: 2413 Willis Foreman Road
City: Augusta
Zip:
Contact: Beverly Brown
Phone: 7065923991
Max Capacity: 228
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Blythe Community Center
Address: 3129 Highway 88
City: Blythe
Zip:
Contact: Patricia Strakosch
Phone: 7065924988
Max Capacity: 170
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Warren Baptist
Address: 3203 Washington Road
City: Augusta
Zip:
Contact: Roger Henderson
Phone: 7068601586
Max Capacity: 485
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Butler High School
Address: 2011 Lumpkin Road
City: Augusta
Zip:
Contact: Gregory Thompson
Phone: 7067964959

Max Capacity:
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Barton Chapel Elem School
Address: 2329 Barton Chapel Road
City: Augusta
Zip:
Contact: Ronnie Hardy
Phone: 7067964955
Max Capacity: 385
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Blyhte Elem School
Address: 290 Church Street
City: Blythe
Zip:
Contact: Terry Walker
Phone: 7065924090
Max Capacity: 285
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Goshen Elem School
Address: 4040 Old Waynesboro Road
City: Hephzibah
Zip:
Contact: David Nixon
Phone: 7067964646
Max Capacity: 540
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

JamesTown Elem School
Address: 3637 Heirs Blvd
City: Hephzibah
Zip:
Contact: Mr. Collins
Phone: 7067964760
Max Capacity: 450
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Murphy Middle School
Address: 2610 Milledgeville Road
City: Augusta
Zip:
Contact: Mary Walton
Phone: 7067377350
Max Capacity: 630
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Tutt Middle School
Address: 495 Boyscout Road
City: Augusta
Zip:
Contact:
Phone:
Max Capacity: 112
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Westside High School
Address: 1002 Patriots Way
City: Augusta
Zip:
Contact: Marian Bennett
Phone: 7068684030
Max Capacity: 525
Size:
Shower: Y
Bathroom: Y

Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Liberty Church Methodist Church
Address: 3162 Parrish Road
City: Hephzibah
Zip:
Contact: Karen Meyers/Jim Hyder
Phone: 7065924669/7067378667
Max Capacity:
Size:
Shower:
Bathroom:
Cook:
Handicap:
Animals:
24 Hour:

Vineyard Christian Fellowship Church
Address: 3126 Parrish Road
City: Augusta
Zip:
Contact: Reese LeRoy
Phone: 7068639766
Max Capacity: 137-275
Size:
Shower:
Bathroom:
Cook:
Handicap:
Animals:
24 Hour:

Spirit Creek Middle School
Address: 4044 Windsor Spring Road
City: Hephzibah
Zip:
Contact: Melvin Avery
Phone: 7065923987
Max Capacity: 450
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Advent Luthern Church
Address: 3232 Washington Road
City: Augusta
Zip:
Contact:
Phone:

Max Capacity: 135
Size:
Shower:
Bathroom:
Cook:
Handicap:
Animals:
24 Hour:

Augusta Civic Center
Address: 601 7th Street
City: Augusta
Zip:
Contact: Morty Jones, Jr.
Phone: 706-533-5824
Max Capacity: 729
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Exchange Club of Augusta
Address: 401 Hale Street
City: Augusta
Zip: 30901
Contact: Sharon Broady
Phone: 7067906836
Max Capacity:
Size:
Shower:
Bathroom: Y
Cook: N
Handicap: Y
Animals: Y
24 Hour:

Alders Gate United Methodist Church
Address: 3185 Wheeler Rd
City: Augusta
Zip:
Contact: John Watley (Pastor)
Phone: 7067334416
Max Capacity: 57
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

BERNIE WARD COMM. CENTER
Address: 1941 LUMPKIN RD.
City: Augusta
Zip: 30906
Contact: RAFORD KELLY
Phone: 7067900468/7067900588
Max Capacity: 420
Size:
Shower: Y
Bathroom: Y
Cook: N
Handicap: Y
Animals: N
24 Hour:

Bell Auditorium
Address: 712 Telfair St
City: Augusta
Zip:
Contact: Josh Small (Director)
Phone: 7062624555/7065315148
Max Capacity: 500
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Broadway Baptist Church
Address: 2323 Barton Chapel Rd
City: Augusta
Zip:
Contact: Nancy Ross/Larry Thorton
Phone: 7067966522/7067933107
Max Capacity: 81
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Burns Memorial United Methodist Church
Address: 2372 Lumpkin Rd
City: Augusta
Zip:
Contact: Dee McDaniel
Phone: 7067960358
Max Capacity: 348
Size:
Shower: Y
Bathroom: Y

Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Hephzibah Middle School
Address: 2427 Mims Rd
City: Hephzibah
Zip: 30815
Contact: Wade White
Phone: 7065924534
Max Capacity: 537
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

McBean Community Center
Address: 1155 Heph-McBean Rd
City: Hephzibah
Zip: 30815
Contact: Nora Lamb/Joy Myer
Phone: 7069797731/7068901350
Max Capacity: 118
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Josey High School
Address: 1701 Fifthteenth Street
City: Augusta
Zip: 30901
Contact: Ron Wiggins
Phone: 7067377360
Max Capacity: 894
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Whole Life Minstries
Address: 2621 Washington Rd
City: Augusta
Zip:
Contact: Eugene Sherheart
Phone: 7067374530

Max Capacity: 61
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Trinity United Methodist
Address: 1330 Monte Sano Ave
City: Augusta
Zip:
Contact: Scott Parish
Phone: 7067388822
Max Capacity: 456
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Hephzibah United Methodist
Address: 4431 Brothersville Rd
City: Hephzibah
Zip: 30815
Contact: T G Hall
Phone: 7065924305
Max Capacity: 240
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Hephzibah Baptist Church
Address: 2527 Hwy 88
City: Hephzibah
Zip: 30815
Contact: Lane Newsome/John Beck
Phone: 7065924669/7067378667
Max Capacity: 150
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

First Baptist
Address: 3500 Walton Way
City: Augusta
Zip:
Contact: Jake Malone
Phone: 7067332236
Max Capacity: 734
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Saint Mark United Church
Address: 2367 Washington Rd
City: Augusta
Zip:
Contact:
Phone: 7067368185
Max Capacity: 490
Size:
Shower: Y
Bathroom: Y
Cook: Y
Handicap: Y
Animals: N
24 Hour: N

Local Agencies

Accountng Department of Augusta
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212429
Fax: 7068212855
Website:

Aiken Medical Regional Center
Address: 302 University Parkway
City: Aiken, SC
Zip: 29803
Phone: 8036415036
Fax: 8036415690
Website:

Amateur Radio Services
Address: 911 Fouth St.
City: Augusta
Zip: 30901
Phone: 7068211155
Fax: 7068211246
Website:

American Red Cross
Address: Jones Street
City: Augusta
Zip: 30901
Phone: 7067248481
Fax: 7067248485
Website:

Animal Services
Address: Mack Lane
City: Augusta
Zip: 30815
Phone: 7067906836
Fax: 7067988978
Website:

ATT
Address: Walker Street
City: Augusta
Zip: 30904
Phone: 8666206900
Fax:
Website:

Augusta - Richmond County Board of Education
Address: 1781 15th Street
City: Augusta
Zip: 30901
Phone: 7068261133
Fax: 7068264639
Website:

Augusta - Richmond County E911
Address: 911 Fourth Street
City: Augusta
Zip: 30901
Phone: 7068211209
Fax: 7068211213
Website:

Augusta - Richmond County EMA
Address: 911 Fourth Street
City: Augusta
Zip: 30901
Phone: 7068211155
Fax: 7068211246
Website:

Augusta / Richmond County Risk Management
Address: 530 Green St.
City: Augusta
Zip: 30901
Phone: 7068212301
Fax: 7068212502
Website:

Augusta /Richmond License / Inspections
Address: 1815 Marvin Griffin Rd.
City: Augusta
Zip: 30906
Phone: 7063125050
Fax: 7063124277
Website:

Augusta Canal Authority
Address: 1450 Green St.
City: Augusta
Zip: 30901
Phone: 7068230440
Fax:
Website:

Augusta Finance Department
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212480
Fax: 7068212520
Website:

Augusta Fire Department
Address: 3117 Deans Bridge Rd
City: Augusta
Zip: 30901
Phone: 7068212909
Fax: 7068212907
Website:

Augusta Human Resources Department
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212303
Fax: 7068212867
Website:

Augusta Information Technology
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212529
Fax: 7068212530
Website:

Augusta Public Works
Address: 530 Green St.
City: Augusta
Zip: 30901
Phone: 7067965040
Fax: 7067965045
Website:

Augusta Regional Airport
Address: Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067983236
Fax: 7067981551
Website:

Augusta Regional Airport Fire Department
Address: Mike Padgett Highway
City: Augusta
Zip: 30906
Phone: 7067983236
Fax: 7067981551
Website:

Augusta State University
Address: Walton Way
City: Augusta
Zip: 30904
Phone: 7067903773
Fax:
Website:

Augusta Techinical College
Address: 3200 Augusta Tech Dr.
City: Augusta
Zip: 30906
Phone: 7067714000
Fax:
Website:

Augusta Transportation
Address: 15th Street
City: Augusta
Zip: 30901
Phone: 7068211719
Fax: 7068211752
Website:

Augusta Utilities
Address: 360 Bay Street
City: Augusta
Zip: 30901
Phone: 7068423060
Fax: 7063124129
Website:

Augusta/Richmond County Planning and Zoning
Address: 525 Telfair St.
City: Augusta
Zip: 30901
Phone: 7068211796
Fax: 7068211806
Website:

Augusta/Richmond Recreation Department
Address: 2027 Lumpkin Road
City: Augusta
Zip: 30906
Phone: 7067965025
Fax: 7067964099
Website:

Blythe Police Department
Address: P.O. Box 60
City: Blythe
Zip: 30805
Phone: 7065926255
Fax: 7065920511
Website:

Chamber of Commerce
Address: Broad Street
City: Augusta
Zip: 30901
Phone: 7068211311
Fax:
Website:

CHEMTREC
Address: xxxxxxxxxxxxx
City: xxxxxxxxxxxxxx
Zip: 00000
Phone: 8004249300
Fax:
Website:

City of Augusta
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212400
Fax: 7068212819
Website:

City of Blythe
Address: PO Box 60
City: Blythe
Zip: 30805
Phone: 7065926255
Fax:
Website:

City of Hephzibah
Address: Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924423
Fax:
Website:

Comcast
Address: Daniel Village
City: Augusta
Zip: 30904
Phone: 7067337712
Fax:
Website:

Conventions And Visitors
Address: Board Street
City: Augusta
Zip: 30901
Phone: 7068236600
Fax:
Website:

County Extension Services
Address: 602 Green Street
City: Augusta
Zip: 30901
Phone: 7068212350
Fax: 7068212584
Website:

DFACS
Address: Fenwick Street
City: Augusta
Zip: 30901
Phone: 7067212536
Fax: 7067217140
Website:

Doctors Hospital
Address: Dewy Gray Cir.
City: Augusta
Zip: 30904
Phone: 7066516119
Fax: 7066512210
Website:

East Central Regional Hospital
Address: Hwy. 56
City: Augusta
Zip: 30906
Phone: 7067902084
Fax: 7067902317
Website:

Eisenhower Army Medical Center
Address: Fort Gordon
City: Augusta
Zip: 30908
Phone: 7067875811
Fax: 7067878989
Website:

Fleet Management
Address: Broad St.
City: Augusta
Zip: 30901
Phone: 7068212892
Fax: 7068212893
Website:

Fort Gordon Fire Department
Address: Fort Gordon
City: Augusta
Zip: 30905
Phone: 7067911201
Fax:
Website:

GEMA
Address: 935 Confederate AVE.
City: Atlanta
Zip: 30316
Phone: 4046357000
Fax: 4046357205
Website:

Georgia Baptist Clean-up and Recovery Team
Address: Thomson
City: Thomson
Zip: 00000
Phone: 7065956235
Fax:
Website:

Georgia Department of Agriculture
Address: Capitol Square
City: Atlanta
Zip: 30334
Phone: 4046563671
Fax: 4046571357
Website:

Georgia EPD (Augusta)
Address: Tobacco Rd.
City: Augusta
Zip: 30815
Phone: 7067927744
Fax:
Website:

Georgia Forestry
Address: Tobacco Rd.
City: Hephzibah
Zip: 30815
Phone: 7067714922
Fax: 7067712970
Website:

Georgia Power
Address: North Leg
City: Augusta
Zip: 30904
Phone: 7066675515
Fax:
Website:

Georgia State Patrol
Address: Atlanta
City: Atlanta
Zip: 00000
Phone: 4046563514
Fax:
Website:

Gold Cross
Address: Wheeler Rd.
City: Augusta
Zip: 30904
Phone: 7067929200
Fax:
Website:

Golden Harvest Food Bank
Address: 3310 Commerce Dr.
City: Augusta
Zip: 30909
Phone: 7067361199
Fax: 7067361375
Website:

Gracewood State Hospital
Address: Tobacco Rd.
City: Augusta
Zip: 30906
Phone: 7067902011
Fax: 7067902083
Website:

Hephzibah City Police
Address: PO. Box 85 Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924511
Fax: 7065921187
Website:

Hephzibah Fire Department
Address: Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924511
Fax:
Website:

Hephzibah Police Department
Address: P. O. Box 85 Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924423
Fax:
Website:

Jefferson Electric
Address: Hwy 88
City: Hephzibah
Zip: 30815
Phone: 7065924531
Fax:
Website:

K-9 South
Address: xxxxxxxxxxxxxxxxxxx
City: xxxxxxxxxxxxxxxxx
Zip: 00000
Phone: 9124273533
Fax:
Website:

MCG
Address: 15th Street
City: Augusta
Zip: 30901
Phone: 7067213924
Fax: 7067219270
Website:

Medical College of Georgia
Address: 1405 Gross Lane
City: Augusta
Zip: 30901
Phone: 7067212663
Fax: 7067219844
Website:

National Weather
Address: 2909 Aviation Way
City: Columbia, SC
Zip: 29170
Phone: 8038228133
Fax:
Website:

Pain College
Address: 1235 15th Street
City: Augsuta
Zip: 30901
Phone: 7068218200
Fax:
Website:

Purchasing Department of Augusta
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068212422
Fax: 7063124602
Website:

Radiological Assit Program DOE
Address: SRS
City: Aiken
Zip: 29808
Phone: 8039527140
Fax:
Website:

RCCI
Address: Tobacco Rd.
City: Augusta
Zip: 30815
Phone: 7067985572
Fax: 7067988110
Website:

Richmond Coroner
Address: 912 8th Street
City: Augusta
Zip: 30901
Phone: 7068212382
Fax: 7068212869
Website:

Richmond County Board of Commissioners
Address: 530 Green Street
City: Augusta
Zip: 30901
Phone: 7068211820
Fax: 7068211838
Website:

Richmond County BOE Security
Address: 15th Street
City: Augusta
Zip: 30901
Phone: 7068236651
Fax:
Website:

Richmond County Health Department
Address: Laney Walker Street
City: Augusta
Zip: 30901
Phone: 7067215900
Fax: 7067215903
Website:

Richmond County Marshalls Office
Address: 530 Green St.
City: Augusta
Zip: 30901
Phone: 7068212880
Fax: 7068212557
Website:

Richmond County Sheriff's Department
Address: 401 Walton Way
City: Augusta
Zip: 30901
Phone: 7068211020
Fax: 7068211021
Website:

Salvation Army
Address: 1384 Green St.
City: Augusta
Zip: 30901
Phone: 7068267933
Fax: 7068221801
Website:

Trinity Hospital
Address: Wrightsboro Rd.
City: Augusta
Zip: 30904
Phone: 7064817997
Fax: 7064817802
Website:

United Way of the CSRA
Address: 630 Ellis Street
City: Augusta
Zip: 30901
Phone: 7067245544
Fax:
Website:

University Hospital
Address: Walton Way
City: Augusta
Zip: 30901
Phone: 7066513501
Fax:
Website:

VA Medical Center
Address: 15th Street
City: Augusta
Zip: 30901
Phone: 7067317237
Fax: 7067317270
Website:

Water Utilities
Address: 360 Bay Street
City: Augusta
Zip: 30901
Phone: 7067965010
Fax:
Website:

Local Government

Government Official Name: Matt Aitken
Title: I
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211820
Fax Phone:
Email:

Government Official Name: TAMEKA ALLEN
Title: Assistant County Administrator
Jurisdiction: Augusta / Richmond County
Office Phone: 7068212400
Fax Phone:
Email:

Government Official Name: Joe Bowles
Title: Commissioner
Jurisdiction: AUGUSTA/RICHMOND COUNTY
Office Phone: 7062101880
Fax Phone: 7068211838
Email:

Government Official Name: Jerry Brigham
Title: Commissioner
Jurisdiction:
Office Phone: 7066501700
Fax Phone: 7066501141
Email:

Government Official Name: ROBERT BUCHWITZ
Title: Commission Chairperson
Jurisdiction: Hephzibah
Office Phone: 7065924423
Fax Phone:
Email:

Government Official Name: DEKE COPENHAVEN
Title: Mayor
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211831
Fax Phone: 7068211835
Email: dcopenhaven@augustaga.gov

Government Official Name: Wayne Guilfoyle
Title: Commissioner
Jurisdiction:
Office Phone: 706-796-3444
Fax Phone: 7068211838
Email:

Government Official Name: J. R. Hatney
Title: Commissioner
Jurisdiction:
Office Phone:
Fax Phone:
Email:

Government Official Name: Joe Jackson
Title: Commissioner
Jurisdiction: AUGUSTA/RICHMOND COUNTY
Office Phone: 7068211820
Fax Phone: 7068211838
Email:

Government Official Name: Corey Johnson
Title: commissioner
Jurisdiction:
Office Phone:
Fax Phone: 7068211838
Email:

Government Official Name: HEYWARD JOHNSON
Title: Transit Director
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211816
Fax Phone:
Email:

Government Official Name: Bill Lockett
Title: Commissioner
Jurisdiction: AUGUSTA/RICHMOND COUNTY
Office Phone: 7068211820
Fax Phone:
Email:

Government Official Name: Andrew Mackenzie
Title: City/County Attorney
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068425551
Fax Phone:
Email:

Government Official Name: Alvin Mason
Title: Commissioner
Jurisdiction: AUGUSTA/RICHMOND COUNTY
Office Phone: 7068211820
Fax Phone: 7068211838
Email:

Government Official Name: Dominick Nutter
Title: Communications Director
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211080
Fax Phone:
Email:

Government Official Name: Melanie Oglesby
Title: Tax Assessor
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068212328
Fax Phone:
Email:

Government Official Name: FRED RUSSELL
Title: County Administrator
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068212400
Fax Phone: 7068212819
Email: frussell@augustaga.gov

Government Official Name: Bill Shanahan
Title: Assistant County Administrator
Jurisdiction: Augusta/ Richmond County
Office Phone: 7068212400
Fax Phone:
Email:

Government Official Name: Grady Smith
Title: Commissioner
Jurisdiction:
Office Phone: 706-733-9473
Fax Phone:
Email:

Government Official Name: RONNIE STRENGTH
Title: Sheriff
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211110
Fax Phone:
Email:

Government Official Name: GROVER TUTEN
Title: Coroner
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068212382
Fax Phone:
Email:

Government Official Name: DONNA WILLIAMS
Title: Financial Manager
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068212480
Fax Phone:
Email:

Government Official Name: HOWARD WILLIS
Title: Emergency Management Director
Jurisdiction: AUGUSTA / RICHMOND COUNTY
Office Phone: 7068211155
Fax Phone: 7068211246
Email: hwillis@augustaga.gov

State-Wide Contacts

Agency Name: AIKEN CO. EMA
Contact Name: DAVIS RUTH
Office Phone: 8036421623
Radio Model:
Radio Number:

Agency Name: AIKEN COUNTY SHERIFF
Contact Name: MIKE HUNT
Office Phone: 8036421770
Radio Model:
Radio Number:

Agency Name: AIRPORT FIRE CHIEF
Contact Name: WILLIE PAULK
Office Phone: 7067964025
Radio Model:
Radio Number:

Agency Name: ANIMAL CONTROL DIRECTOR
Contact Name: Sharon Broady
Office Phone: 7067906836
Radio Model:
Radio Number:

Agency Name: ATLANTA GAS LIGHT
Contact Name: TOMMY HARWELL
Office Phone: 8004275463
Radio Model:
Radio Number:

Agency Name: AUGUSTA EPD OFFICE
Contact Name: JEFF DARLEY
Office Phone: 7067927744
Radio Model:
Radio Number:

Agency Name: AUGUSTA FBI OFFICE
Contact Name: ED REINHOLD
Office Phone: 7067223702
Radio Model:
Radio Number:

Agency Name: AUGUSTA/RICHMOND RISK MANAGEMENT
Contact Name: SANDY WRIGHT
Office Phone: 7068212486
Radio Model:
Radio Number:

Agency Name: BARNWELL COUNTY EMA
Contact Name: JOHN ANGIL
Office Phone: 8035411001
Radio Model:
Radio Number:

Agency Name: BOARD OF ED SECURITY CHIEF
Contact Name: Patrick Clayton
Office Phone: 7068261133
Radio Model:
Radio Number:

Agency Name: BURKE COUNTY FIRE/EMA
Contact Name: RUSTY SANDERS
Office Phone: 8007290642
Radio Model:
Radio Number:

Agency Name: CANAL AUTHORITY
Contact Name: DAYTON SHERROUSE
Office Phone: 7068230440
Radio Model:
Radio Number:

Agency Name: CHAMBER COMMERCE
Contact Name: SUE CARR
Office Phone: 7068211311
Radio Model:
Radio Number:

Agency Name: CHEMICAL TRANSPORTATION EMERGENCY CENTER
Contact Name: CHEMTREC
Office Phone: 8004249300
Radio Model:
Radio Number:

Agency Name: COLUMBIA CO.. EMA
Contact Name: PAM TUCKER
Office Phone: 7068683303
Radio Model:
Radio Number: 7068683343

Agency Name: CONVENTION AND VISTORS
Contact Name: BARRY WHITE
Office Phone: 7068236600
Radio Model:
Radio Number:

Agency Name: COUNTY EXTENSION SERVICES
Contact Name: SID MULLIS
Office Phone: 7068212350
Radio Model:
Radio Number:

Agency Name: COUNTY INFORMATION TECNOLOGY
Contact Name: TAMEKA ALLEN
Office Phone: 7068212526
Radio Model:
Radio Number:

Agency Name: COUNTY MARSHAL
Contact Name: STEVE SMITH
Office Phone: 7068212368
Radio Model:
Radio Number:

Agency Name: COUNTY WARDEN
Contact Name: ROBERT LEVERETT
Office Phone: 7067712921
Radio Model:
Radio Number:

Agency Name: DEFACS
Contact Name: ROSALYN PANTON
Office Phone: 7067213908
Radio Model:
Radio Number:

Agency Name: DOE Radiological assit Program
Contact Name: CHRISTINA EDWARDS
Office Phone: 8039526613
Radio Model:
Radio Number:

Agency Name: EDGEFIELD COUNTY EMA
Contact Name: MIKE CASEY
Office Phone: 8037254444
Radio Model:
Radio Number:

Agency Name: EPD, AUGUSTA OFFICE
Contact Name: JEFF DARLEY
Office Phone: 7067927744
Radio Model:
Radio Number:

Agency Name: FIRE CHIEF AUGUSTA
Contact Name: HOWARD WILLIS
Office Phone: 7068212900
Radio Model:
Radio Number:

Agency Name: FLEET MANAGER
Contact Name: RON CROWDEN
Office Phone: 7068212892
Radio Model:
Radio Number:

Agency Name: GA DOT
Contact Name: GEORGIA DOT
Office Phone: 7067714158
Radio Model:
Radio Number:

Agency Name: GA HOMELAND SECURITY
Contact Name: GEORGIA HOMELAND SECURITY
Office Phone: 4046357030
Radio Model:
Radio Number:

Agency Name: GEMA
Contact Name: GEMA
Office Phone: 8008794362
Radio Model:
Radio Number:

Agency Name: GEMA FIELD COORDINATOR AREA 3
Contact Name: Gordon Lowe
Office Phone: 9124867941
Radio Model:
Radio Number:

Agency Name: GEORGIA DNR
Contact Name: DOYTE CHAFFIN
Office Phone: 7067371480
Radio Model:
Radio Number:

Agency Name: GEORGIA FORESTRY
Contact Name: JOHN PIERSON
Office Phone: 7067714922
Radio Model:
Radio Number:

Agency Name: GOLD CROSS EMS SERVICES
Contact Name: TOM SCHNEIDER
Office Phone: 7068609100
Radio Model:
Radio Number:

Agency Name: HEPHZIBAH FIRE DEPARTMENT
Contact Name: Matt Mercer
Office Phone: 7065924511
Radio Model:
Radio Number:

Agency Name: HUMAN RESOURCES DIRECTOR
Contact Name: Rob Powell
Office Phone: 7068212303
Radio Model:
Radio Number:

Agency Name: JEFFERSON COUNTY EMA
Contact Name: LAMAR BAXLEY
Office Phone: 4786254014
Radio Model:
Radio Number:

Agency Name: LICENSE & INSPECTION
Contact Name: ROB SHERMAN
Office Phone: 7067965050
Radio Model:
Radio Number:

Agency Name: MARSHAL DEPARTMENT
Contact Name: STEVE SMITH
Office Phone: 7068212368
Radio Model:
Radio Number:

Agency Name: MC DUFFIE COUNTY EMA
Contact Name: BRUCE TANNER
Office Phone: 7065952922
Radio Model:
Radio Number:

Agency Name: NATIONAL WEATHER SERVICE COLUMBIA
Contact Name: NATIONAL WEATHER SERVICE
Office Phone: 8038228133
Radio Model:
Radio Number:

Agency Name: NORFOLK SOUTHERN RAILROAD
Contact Name: DON DEVLIN
Office Phone: 8008264093
Radio Model:
Radio Number:

Agency Name: PLANNING AND ZONING DIRECTOR
Contact Name: GEORGE PATTIE
Office Phone: 7068211796
Radio Model:
Radio Number:

Agency Name: PUBLIC WORKS ASST. DIRECTOR
Contact Name: MIKE GREENE
Office Phone: 7068425580
Radio Model:
Radio Number:

Agency Name: PUBLIC WORKS MAINTANCE
Contact Name: DENNIS STROUD
Office Phone: 7067907062
Radio Model:
Radio Number:

Agency Name: RED CROSS
Contact Name: Jennifer Pennington
Office Phone: 7069228490
Radio Model:
Radio Number:

Agency Name: RICHMOND COUNTY HEALTH DEPARTMENT
Contact Name: Teresa Catlett
Office Phone: 7067215900
Radio Model:
Radio Number:

Agency Name: UTILITIES DIRECTOR
Contact Name: Tom Wiedmeier
Office Phone: 7063124160
Radio Model:
Radio Number:

Media Contacts

Media Name: AUGUSTA CHRONICLE
Media Type: Newspapers
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: AUGUSTA FOCUS
Media Type: Newspapers
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: AUGUSTA-RICHMOND NEWS TIMES
Media Type: Newspapers
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: COMCAST
Media Type: Television
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: METRO COURIER
Media Type: Newspapers
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: METROPOLITAN SPIRIT
Media Type: Newspapers
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WAAW 94.7
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WACG 90.7
Media Type: Radio
Contact Name:
Office Phone: 7067371661
Cell Phone:
Fax:
Email:

Media Name: WAFJ 88.3
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WAGT CH 26
Media Type: Television
Contact Name:
Office Phone: 7068260001
Cell Phone:
Fax:
Email:

Media Name: WBBQ RADIO - 104.3 FM
Media Type: Radio
Contact Name:
Office Phone: 8032781043
Cell Phone:
Fax:
Email:

Media Name: WBBQ RADIO - 1340 AM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WBEK/WBAU CH 67
Media Type: Television
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WCHZ 95.1 FM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WEKL 102.3 FM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WFAM 1050 AM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WFXA 103.1 FM
Media Type: Radio
Contact Name:
Office Phone: 8032797777
Cell Phone:
Fax:
Email:

Media Name: WFXG FOX 54
Media Type: Television
Contact Name:
Office Phone: 7066505400
Cell Phone:
Fax:
Email:

Media Name: WGAC 580 AM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WJBF CH. 6
Media Type: Television
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WKIM 1230 AM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WKZK 1600 AM
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Media Name: WRDW CH 12
Media Type: Television
Contact Name:
Office Phone: 8032781212
Cell Phone:
Fax:
Email:

Media Name: WSLT 98 FM
Media Type: Radio
Contact Name:
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Cell Phone:
Fax:
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Media Name: WTHB
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
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Media Name: WZNY Y105
Media Type: Radio
Contact Name:
Office Phone:
Cell Phone:
Fax:
Email:

Other Contacts